

# Interagency Council of Norristown Membership Connections Directory 2024

Website: www.icnconnections.org

Facebook link: https://www.facebook.com/ICNorristown

(Last Revised - 1/21/24)

# About ICN

Since 1981, the Interagency Council of Norristown, Inc. (ICN) has been a consortium of 60 plus organizations and individuals concerned with improving the quality of life and the delivery of human services within the Greater Central Montgomery County Area through collaborative work with health and human service organizations, businesses, schools, government agencies, and citizens.

Collectively we are committed to a strong interlocked, efficient, and effective network of human service systems. Improved opportunities for communities to achieve well-being. Strong organizational capacity of members.

Website: www.icnconnections.org Email: icn@icnconnections.org Phone: 610-270-2902 Address: P.O. Box 697, Norristown PA 19401 Facebook: https://www.facebook.com/InteragencyCouncilofNorristown/

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Key:

Continuing members are in bold

\*New members have an asterisk

#### **Access Services**

500 Office Center Drive, Suite 100, Fort Washington, PA 19034

PH: 1-800-793-2150

WEBSITE: <u>www.accessservices.org</u>

KEY CONTACT: Moira Tumelty

EMAIL: <u>mtumelty@accessservices.org</u>

#### Services:

#### ▼ Montgomery County Mobile Crisis - 855-634-4673

24/7 Mobile Crisis Intervention Program serving all of Montgomery County. This service is free for anyone in the County.

#### Peer Support Talk Line and Teen Talk Line -

#### Adults - Call 855-715-8255, Text 267-225-7785

#### Teens - Call 866-825-5856, Text 267-225-7785

Our Montgomery County Peer Support and Teen and Adult Talk Lines are warm lines where teens and adults can speak or text anonymously with a peer about any issues or problems they are facing without fear of judgement. The talk/text lines are available seven days a week from 1:00 p.m. – 9:00 p.m. The line is closely tied to the Montgomery County Mobile Crisis Program and is a supplement to that service. Our Montgomery County peer support lines also allows any true crisis calls to be immediately transferred to a crisis worker.

# ▼<u>Homeless Street Outreach</u> - Receives referrals through 211 - This program serves individuals living outside in Montgomery County by equipping people to be as safe as possible. Street Outreach also supports individuals into shelter when they are not able to remain outside safely.

#### ▼<u>Starting Point</u> - 215-540-2150 X1338

Starting Point provides mobile psychiatric rehabilitation to adults in Montgomery County who have a mental health diagnosis and want to work on skills building to achieve personal goals.

#### ▼Intensive Behavioral Health Services IBHS - 215-540-2150

Intensive Behavioral Health Services (IBHS) provides therapeutic services to children under the age of 21 who are experiencing mental, emotional or behavioral problems. IBHS focuses on providing needed services to children in their home, school, or community.

#### ▼ Justice Related Services Case Management - 610-500-2111

JRS serves adults in Montgomery County who live with serious mental illness and forensic involvement. JRS seeks to support individuals to build successful lives in the community and to resolve their forensic responsibilities.

#### ▼<u>Intersect Network</u> - 215-540-2150

The Intersect Network seeks to advance connection between faith communities and the social services system through trainings, resource sharing, connecting, and partnering for community solutions.

#### ▼ <u>Foster Care</u> - 215-540-2150

Foster Care is available to children who need additional support and are unable to be with their families. Foster care provides the healing and nurturing a child requires within a family environment, in which we believe is the best place for any child to grow, develop and flourish.

#### ▼Intellectual Disabilities and Autism Services - 215-540-2150

Services include Community Homes, Employment Supports, In-Home Supports, Life/Community-Based Day Program, Life-sharing, Pre-vocational Program, Respite Services, Supported Living

# <u>ACLAMO</u>

512 West Marshall Street, Norristown, PA 19401 PH: 610-277-2570 FAX: 610-970-2134 AGENCY EMAIL: <u>businessdevelopment@aclamo.org</u> WEBSITE: <u>www.aclamo.org</u> KEY CONTACT: David Heayn-Menendez EMAIL: <u>davidh@aclamo.org</u>

**Services:** ACLAMO is a nonprofit community service organization that provides educational programs, social services, and access to health and wellness programs to Latinos and other community members to empower them to fully achieve their life potential.

# Advocates Against Hunger Serving Norristown, Montgomery County

6002 Goldfinch Circle, Audubon, PA 19403-1847 PH: 610-630-9637 AGENCY EMAIL: <u>AdvocatesAHLaFors@aol.com</u> WEBSITE: <u>www.AdvocatesAgainstHunger.org</u> KEY CONTACT: Nanette H LaFors EMAIL: <u>Lfours@aol.com</u> Services: Advocates and promotes community dialogue

**Services:** Advocates and promotes community dialogue on hunger and nutrition in the Norristown area with the purpose of sustaining and improving delivery of food and nutrition to the poor, educating the community, increasing participation of the volunteer population, and increasing resources.

# <u>A.J. Catagnus</u>

1299 West James Street, Rear Bldg., 3<sup>rd</sup> Floor, Norristown, PA 19401 PH: 610-277-2727 FAX: 610-277-4272 WEBSITE: <u>www.ajcatagnus.com</u> KEY CONTACT: Janet Catagnus EMAIL: janet@ajcatagnus.com

**Services:** A. J. Catagnus, inc. specializes in dumpster rentals for household cleanouts and commercial construction projects. We offer metal recycling to help keep our planet green and dismantling and demolition services to ensure your job is quick and efficient. We offer competitive prices for scrap metal and dismantlement dumpsters.

# Carson Valley Children's Aid (Norristown Neighborhood Center)

1314 Dekalb Street, Norristown, PA 19401 Ph: 610-279-2755 Fax: 610-272-5447 WEBSITE: <u>www.cvca-pa.org</u> KEY CONTACT: Luz Moreno; B. Smith EMAIL: <u>Imoreno@cvca-phmc.org</u>; <u>besmith@cvca-phmc.org</u> **Services:** Carson Valley Children's Aid is a private non-profit (501) (c3) organization offering multiple programs within Montgomery County Including Parents as Teachers (PAT), Norristown Family Center-Your Way Home, Alternative Response Housing Initiative, Family Reunification, Residential care, Community Homes, Intensive Behavioral Health Service (IBHS), Family Base Mental Health Services (FBS), Students Assistant Program (SAP), Women's Voices, health Choices, Licensed Private Academic School and The Schoolhouse.

#### Center for Loss and Bereavement

3847 Skippack Pike, PO Box 1299, Skippack, PA 19474 PH: 610-222-4110 FAX: 610-222-4116 AGENCY EMAIL: <u>emv@bereavementcent.org</u> WEBSITE: <u>www.bereavementcenter.org</u> KEY CONTACT: Ashley Herr; Brian McCaffrey EMAIL: <u>amh@bereavementcenter.org</u>; <u>bfm@bereavementcenter.org</u> **Services:** The Center for Loss and Bereavement is a trusted, non-profit organization that provides professional counseling, support services, and education for families, individuals, and organizations seeking resilient guidance and connection when confronting loss. Located in Montgomery County, Pennsylvania, the Center offers a warm and safe atmosphere that allows for the expression and exploration of the grief process. We are committed to bringing important programming to individuals confronting grief's challenges, and we are creatively adapting our programming to meet the needs of our continually changing community.

#### Central Behavioral Health

1100 Powell Street, Norristown, PA 19401 PH: 610-277-4600 FAX:267-818-2212 AGENCY EMAIL: <u>info@centralbh.org</u> WEBSITE: <u>www.centralbh.org</u> KEY CONTACT: Valarie O'Connor; Kate Walsh EMAIL: <u>valarieo@centralbh.org</u>; <u>katiew@centralbh.org</u> PH: 610-277-4600 Ext. 172

**Services:** Central Behavioral Health is a not for profit, multi-service community behavioral health center located in Montgomery County, PA. We provide services for over 5,000 individuals and families through specialized programs, covering a full spectrum of behavioral health and co-occurring services. Central Behavioral Health offers telehealth services too. Central Behavioral Health is open Monday through Thursday from 9am-8pm and Fridays 9 am to 5pm.

#### ▼Adult Services

Outpatient Counseling (Individual, Couples, Family, and Group Therapy), Psychiatric Treatment, Intensive Outpatient Program, Senior Outreach Services, Senior Intensive Support, Substance Abuse Services, Recovery Coaching, Case Management, Transition to Independence Process, Clinical Wellness Recovery Team, Certified Peer Specialists, Career Center, Bi-lingual Case Management, Community Outreach.

#### ▼Child & Adolescent Services

Outpatient Counseling, Psychiatric Services, Administrative Case Management, Children's Blended Case Management, Family Base Services, Intensive Behavioral Health Services, Transition to Independence Process, Bi-lingual Case Management

#### Central Behavioral Health \*Willow Grove Location: 2500 Maryland Road, Suite 130 (Dixon Building) Willow Grove, PA 19090 P: 267-818-2220 F: 484-636-2598

Open Monday & Tuesday 9am-7pm., Wednesday thru Friday 9am-5pm

"Central Behavioral Health's is a community dedicated to helping people of all ages improve their emotional and behavioral health, develop resiliency, and achieve personal fulfillment."

#### \*Central Montco Technical High School

821 Plymouth Road Plymouth Meeting, PA 19462
PH: 610-277-2301
AGENCY EMAIL: <u>aking@cmths.org</u>
WEBSITE: <u>www.cmths.org</u>
KEY CONTACT: Michele Ruhl, Dr. Angela King
KEY CONTACT EMAIL: <u>mruhl@cmths.org</u>; <u>aking@cmths.org</u>
Services: Central Montco Technical High School provides career and technical education to students in the Norristown, Colonial, and Upper Merion school districts. The support services that we provide are school counseling, special education, English language development, school nurse, and equity, inclusion and belonging.

#### Children's Crisis Treatment Center (CCTC)

502 W. Germantown Pike, East Norriton, Pa 19403 PH: 610-275-2020 FAX: 484-751-1464 WEBSITE: <u>www.cctckids.org</u> KEY CONTACT: Kristen A. Caprara, PsyD; Email: kristen.caprara@cctckids.org

**Services:** In response to the need for expanded and enhanced trauma-informed and trauma-focused treatment for children and their families in Montgomery County, CCTC has expanded several of their programs into Montgomery County: Trauma Services, Family-Based Services, Outpatient Services, and Blended Case Management. The Trauma Services Program provides specialized trauma-focused treatment to children ages 18 months – 18 years who have recently witnessed or experienced a traumatic event or who have been the victim of sexual abuse/assault. The Family Based Program offers team-delivered, short-term intensive services in the home and community. This specialized program enables families to care for children with emotional and behavioral health challenges, thus reducing the need for out-of-home placement. This Outpatient Program offers a range of interventions that allow children and their families to learn ways to manage their behavior, undemand their emotions, and more effectively communicate in their home, school, and community. The Blended Case Management Program works intensively with families to connect them to various resources within their community.

# Children First

990 Spring Garden Street, Suite 200, Philadelphia, PA 19123 PH: 215-563-5848 FAX: 215-563-9442 AGENCY EMAIL: info@childrenfirstpa.org WEBSITE: www.childrenfirstpa.org KEY CONTACT: Shirlee Howe, Privanka Reves-Kaura EMAIL: shirleeh@childrenfirstpa.org, priyankark@childrenfirstpa.org Services: Children First, formerly known as Public Citizens for Children and Youth (PCCY), serves as the leading child advocacy organization working to improve the lives and life chances of children in Southeastern Pennsylvania. Children First undertakes specific and focused projects in areas affecting the healthy growth and development of children, including childcare, public education, child health, juvenile justice, and child welfare. Through thoughtful and informed advocacy, community education, targeted service projects, and budget analysis, Children First watches out and speaks out for children and families. We work in the following counties: Bucks, Chester, Delaware, Montgomery, and Philadelphia.

# Children's Hospital of Philadelphia (CHOP)

3401 Civic Center Boulevard, Philadelphia, PA 19143 PH: 267-426-5506 FAX: 267-426-6904 <u>King of Prussia hospital location:</u> Middleman Family Pavilion North Entrance, 550 S Goddard Blvd, King of Prussia, PA 19406 PH: 215-590-1000 AGENCY EMAIL: <u>CHOPcommunity@chop.edu</u> WEBSITE: <u>www.chop.edu</u> WEBSITE: <u>www.chop.edu</u> KEY CONTACT: Falguni Patel EMAIL: <u>patelf1@chop.edu</u>

**Services:** Children's Hospital of Philadelphia (CHOP) is committed to helping children live healthy, productive lives. All throughout our local communities, we provide sustainable, meaningful programs that improve the lives of children well beyond the walls of our facilities. While CHOP's main campus is located in University City, Philadelphia, CHOP's Care Network includes 50+ primary care practices, specialty and urgent care centers throughout southeastern Pennsylvania and Southern New Jersey. CHOP is proud to offer Primary Care services in Montgomery County, including a Pediatric Care Center in Norristown and a Hospital, Specialty Care Center and Urgent Care Center at our King of Prussia campus for patients and their families, to receive quality care close to home in a safe and easy to navigate setting. CHOP has more than 100 community programs that strive to ensure that all children, especially the most vulnerable, experience the wonders of childhood.

# Circle Lodge

Mailing Address: P.O. Box 2011, Norristown, PA 19404 Street Address: 1001 Sterigere Street, NSH Building #15, Norristown, PA 19401 PH: 610-275-1280 FAX: 484-684-6701

#### AGENCY EMAIL: <u>courtneykasche@circlelodgeinc.org</u>

KEY CONTACT: Courtney Kasche

EMAIL: <u>courtneykasche@circlelodgeinc.org</u>

**Services:** Circle Lodge is a licensed CRR on the grounds of Norristown State Hospital. We have apartment-style, group living for adults with serious mental health challenges. Circle Lodge supports residents on gaining or improving independent living skills and coordinating community support.

#### Colonial School District

230 Flourtown Road, Plymouth Meeting, PA 10462
PH: 610-630-1670
AGENCY EMAIL: mradick@colonialsd.org
WEBSITE: www.colonialsd.org
KEY CONTACT: Meghann Radick; F. Scherzinger
EMAIL: mradick@colonialsd.org; fscherzinger@colonialsd.org
Services: Public School for students in Plymouth Meeting, Whitemarsh and Conshohocken.

Delaware Valley Community Health, Inc. (Norristown Regional Health Ctr.)

1401 DeKalb Pike, Norristown, PA 19401 PH: 215-278-7787 FAX: 610-278-7386 WEBSITE: <u>www.dvch.org</u> KEY CONTACT: Brenda Robles-Cooke EMAIL: roblesb@dvch.org

**Services:** Delaware Valley Community Health, Inc. received a federal expansion grant from the Health Resources and Services Administration's Bureau of Primary Health Care and opened Norristown Regional Health Center (NRHC) in 1999, making it Montgomery counties' first Federally Qualified Health Center. NRHC was first located on Marshall Street and is currently located in a beautiful, 21,000 square-foot, three-story building at 1401 DeKalb Street. NRHC provides high quality health care services including, adult & family medicine, behavioral health, care coordination, dental, health education, health insurance enrollment, HIV services, medication dispensary, optometry/eye care, pediatrics, and social services, primarily to the African American and Latino communities in a caring, supportive environment. Same day and next day appointments are available.

# Expressive Path

857 Cherry Street, Norristown, PA 19401 PH: 610-331-3516 AGENCY EMAIL: <u>info@expressivepath.org</u> WEBSITE: <u>www.expressivepath.org</u> KEY CONTACT: Pamela Martin, LPC EMAIL: <u>pamelamartin@expressivepath.org</u>

**Services**: Expressive Path is a 90% mobile non-profit based in Norristown. It provides creative arts programs for disadvantaged teens ages 12-19. Expressive Path gives its students an opportunity to showcase their talents through workshops, exhibitions, and community service.

#### Fair Housing Rights Center in Southeastern Pennsylvania

444 North 3<sup>rd</sup> Street, Suite 110, Philadelphia, PA 19123 PH: 215-625-0700 FAX: 215-625-0725 AGENCY EMAIL: Info@fairhousingrights.org WEBSITE: www.fairhousingrights.org KEY CONTACT: Rayonne Grizzle; L. Mabery EMAIL: rgrizzle@fairhousingrights.org and Imabery@fairhousingrights.org Services: FHRC educates the public on fair housing / fair lending laws; provides investigative and enforcement services to individuals who have experienced housing discrimination in rental, sales, insurance, and appraisals; works with government to increase the public's knowledge and awareness of fair housing policies; audits the practices of real estate and related industries; advocates to sustain good or amend harmful housing policies; contracts with housing providers to improve compliance with fair housing laws; monitors the community for compliance with applicable housing laws; contacts with private businesses to conduct fair housing or fair lending investigations; offers HUD certified Housing Counseling services; offers information and referrals on housing related issues, and operates as a trauma-informed service provider.

#### Family Promise of the Main Line

1449 DeKalb Street, Norristown, PA 19401 PH: 610-277-0977 AGENCY EMAIL: <u>info@fpmainline.org</u> WEBSITE: <u>www.fpmainline.org</u> KEY CONTACT: Susannah Coleman EMAIL: <u>executivedirector@fpmainline.org</u>

**Services:** The Emergency Shelter Program temporarily shelters Montgomery County families who are experiencing homelessness. It provides shelter, food, crisis intervention, financial assistance, and trauma-informed intensive case management to prepare families for long-term economic self-sufficiency and housing stability. This program is provided in partnership with the Interfaith Community and the Montgomery County *Your Way Home* collaborative.

# Family Services of Montgomery County

3125 Ridge Pike, Norristown, PA 19403 PH: 610-630-2111 FAX: 610-630-4003 AGENCY EMAIL: <u>info@fsmontco.org</u> WEBSITE: <u>www.fsmontco.org</u> KEY CONTACT: Karen Konnick; Kelly Canally EMAIL: <u>kkonnick@fsmontco.org</u>; <u>kcanally@fsmontco.org</u> **Services:** Since 1000, Eamily Services has specialized in provid

**Services:** Since 1900, Family Services has specialized in providing compassionate support and trustworthy guidance to Montgomery County individuals and families in need. Throughout the agency's history, programs have evolved to meet the ever-changing needs of the community. Current programming focuses on Family Support and Parent Education; Health and Wellness; Older Adults; Reentry Services; and Substance Abuse Prevention. Family Services' Project HOPE provides HIV/AIDS outreach, prevention, testing, and medical case management services to Montgomery County

residents. In partnership with Montgomery County, Family Services also provides the Emergency Rent and Utilities (ERU) program.

#### \*Garden of Health Food Bank

201 Church Rd, Suite A, North Wales, PA 19454 FARM: 500 Fairgrounds Avenue, Hatfield, PA 19440 PH: 267-905-9569 AGENCY EMAIL: <u>info@gardenofhealthinc.org</u> WEBSITE: <u>https://www.gardenofhealthinc.org/</u> KEY CONTACT: Carol Bauer EMAIL: <u>info@gardenofhealthinc.org</u>

**Services:** Our mission is to provide healthy, safe food for low-income families, including those with dietary restrictions, in Montgomery and Bucks Counties! As a food bank, we distribute to local food pantries and community organizations throughout Bucks and Montgomery Counties in PA. Our food bank makes regular deliveries to over <u>50 pantry partners</u> and community organizations.

*Customization is key.* Each pantry's needs are different. For example, one may see a lot of diabetics, while another may see a large population of kids with nut allergies. We take all of these needs into account when packing our deliveries.

#### **Genesis Housing Corporation**

1430 DeKalb Street, Suite 2020, Norristown, PA 19401 PH: 610-275-4357 FAX: 610-275-1357 AGENCY EMAIL: <u>info@genesishousing.org</u> WEBSITE: <u>www.genesishousing.org</u> KEY CONTACT: Judy Memberg; Sarah K EMAIL: <u>jmemberg@genesishousing.org</u>; <u>sarahk@genesishousing.org</u> **Services**: Genesis Housing Corporation's housing counseling programs provide free classes and individual counseling. Monthly classes focus on topics not taught in regular school including understanding credit, credit repair, foreclosure prevention, debt management and home buying. Genesis Housing Corporation works closely with clients to develop individual "action plans" to help them realize their financial goals. Clients can

work with the housing counselor on credit and money management issues for as long as needed. Genesis Housing Corporation is approved for housing counseling by PA Housing Finance Agency (PHFA) and the U.S. Department of Housing and Urban Development (HUD). Genesis Housing Corporation is an approved agency for many programs including the Montgomery County First-time Home Buyers Program. Genesis Housing Corporation is a member of the Montgomery County Partners for Home Ownership.

#### <u>Girls First</u>

1208 Green Street, Norristown, PA 19401 PH: 484-681-2875 WEBSITE: www.girlsfirst.org KEY CONTACTS: Nicole Jones AGENCY EMAIL: <u>nicole@girlsfirst.org</u> **Services**: The mission of Girls First is to build character, instill a positive sense of self, and provide life skills through a creative curriculum of arts exploration, academic reinforcement, and emotional learning.

#### Habitat for Humanity of Montgomery and Delaware Counties

533 Foundry Road, West Norriton, PA 19403 PH: 610-278-7710 FAX: 610-713-8410 AGENCY EMAIL: <u>info@habitatmontdelco.org</u> WEBSITE: <u>www.habitatmontdelco.org</u> KEY CONTACTS: Alli Smale; G. Gothard EMAIL: <u>asmale@habitatmontdelco.org</u>; <u>ggothard@habitatmontdelco.org</u> **Services**: Habitat for Humanity of Montgomery and Delaware counties brings people together to build homes, communities, and hope.

#### HealthSpark Foundation

2506 N. Broad St, Suite 206, Colmar, Pa. 18915 Phone: 215-716-5400 Fax: 215-716-5410 AGENCY EMAIL: info@healthspark.org WEBSITE: <u>www.healthspark.org</u> KEY CONTACT: Clare Strenger, Emma Hertz EMAIL: cstrenger@healthspark.org; ehertz@healthspark.org

**Services**: HealthSpark Foundation is a private, independent foundation in Montgomery County, Pennsylvania. Our mission is to invest in nonprofit organizations, networks, and coalitions promoting a more just and healthy community. Grant information is posted on our website at https://healthspark.org/grantmaking/apply-foundation.

#### <u>HopeWorx</u>

1012 Stanbridge St., Suite 600, Norristown, PA 19401 PH: 610-270-3685 FAX: 610-270-9155 AGENCY EMAIL: <u>sshannon@hopeworxinc.org</u> WEBSITE: <u>www.hopeworxinc.org</u> KEY CONTACT: Sue Shannon

EMAIL: <u>sshannon@hopeworxinc.org</u>

**Services:** A peer-led agency that provides one-on-one advocacy services, as well as satisfaction surveys for adults and youth using mental health services in Montgomery County. HopeWorx also hosts the CommunityWorx Community Center.

#### ▼<u>CommunityWorx</u>

KEY CONTACT: Gene Paliescheskey, Community Development and Integration Coordinator

PH: 610-813-1140

EMAIL: <a href="mailto:gpaliescheskey@hopeworxinc.org">gpaliescheskey@hopeworxinc.org</a>

**Services:** To create an environment that welcomes all individuals who are directing their own life goals, growth, recovery, and wellness.

#### ▼<u>Community Satisfaction Team (CST)</u>

KEY CONTACT: Erin Villarose, CST Program Supervisor PH: 610-270-3685

EMAIL: evillarose@hopeworxinc.org

**Services:** To provide the Montgomery County Office of BH/DD with information about satisfaction with the mental health services that adults are receiving, and to make recommendations for change.

#### ▼<u>AdvocacyWorx</u>

KEY CONTACT: Akilah Williams, Program Supervisor PH: 484-672-1609

EMAIL: <u>awilliams@hopeworxinc.org</u>

**Services:** To help people who use or have used behavioral health services, by providing advocacy which promotes recovery through choice, empowerment, and self-determination, in collaboration with all community members.

#### ▼<u>FamilyWorx</u>

KEY CONTACT: Clare Higgins, Program Director

PH: 484-672-1446

EMAIL: <u>chiggins@hopeworxinc.org</u>

KEY CONTACT: Lisa Radcliffe, Program Supervisor

PH: 610-618-2059

EMAIL: Iradcliffe@hopeworxinc.org

**Services:** To support Montgomery County families, whose children and adolescents have behavioral health concerns, navigate the public child serving systems – behavioral health, juvenile justice, child welfare, and education - as well as connect with each other.

#### ▼ Family Satisfaction Team (FST)

KEY CONTACT: Clare Higgins, Program Director

PH: 484-672-1446

EMAIL: <a href="mailto:chiggins@hopeworxinc.org">chiggins@hopeworxinc.org</a>

KEY CONTACT: Caitlin Kelley, Program Supervisor

PH: 610-618-6540

EMAIL: <a href="mailto:ckelley@hopeworxinc.org">ckelley@hopeworxinc.org</a>

**Services:** To work with all stakeholders to strengthen resiliency and recovery oriented delivery of behavioral health services and support provided to families and youth in Montgomery County.

# ▼Independent Monitoring for Quality (IM4Q)

KEY CONTACT: Sharon M. Beck, Director

PH: 267-218-3266

EMAIL: <u>sharonbeck22@gmail.com</u>

**Services:** To collect information to improve the quality of life and outcomes of people who have developmental disabilities.

#### ▼<u>CSP Committee</u>

WEBSITE: https://www.montcopacsp.org

**Services:** HopeWorx is the fiduciary and provides technical support for the local Community Support Program (CSP) Committee, and the Southeast Regional CSP Committee. CSP is a committee of people who use mental health services, family members, service providers and county mental health staff, who work together to improve the mental health system.

#### Jefferson Einstein Montgomery

559 West Germantown Pike, East Norriton, PA 19403 PH: 484-622-1000 WEBSITE: <u>www.Einstein.edu/montgomery</u> KEY CONTACT: Brandi Chawaga EMAIL: <u>brandi.chawaga@jefferson.edu</u> Services: Providing patient care for residents of central

**Services:** Providing patient care for residents of central Montgomery County and offering a broad spectrum of inpatient and outpatient services as well as providing a myriad of health promotion activities and medical education programs.

- Health Services: Gynecological and Prenatal Care
- Einstein Montgomery Women's Health Center 1-800-346-7834
- Health Services: Home Care
- Einstein Montgomery Home Care 610-272-1080

▼<u>Nurse-Family Partnership Montgomery County:</u> Nurse-Family Partnership empowers first-time moms to transform their lives and create better futures for themselves and their babies. Educated nurses regularly visit young, first-time moms-to-be, starting early in the pregnancy and continuing through the child's second birthday.

The expectant moms benefit by getting the care and support they need to have a healthy pregnancy. At the same time, new mothers develop a close relationship with a nurse who becomes a trusted resource they can rely on for advice on everything from safely caring for their child to taking steps to provide a stable, secure future for them both. Through the partnership, the nurse provides new moms with the confidence and the tools they need not only to assure a healthy start for their babies, but to envision a life of stability and opportunities for success for both mom and child.

▼ <u>Cribs for Kids - Montgomery County</u> - The mission of <u>Cribs for Kids®</u> is to prevent infant sleep-related deaths by educating parents and caregivers on the importance of practicing safe sleep for their babies. At this time, Cribs for Kids does not receive funding through a grant. Therefore, we are 100% funded by donations from individuals and organizations as well as fundraising efforts.

#### Laurel House

180 W. Germantown Pike, Suite 2, East Norriton, PA 19401 (physical address)
P.O. Box 764 Norristown PA 19404-0764 (mailing address)
PH: 610-277-1860
FAX: 610-879-2070
AGENCY EMAIL: <u>sdougherty@laurel-house.org</u>
WEBSITE: <u>www.laurel-house.org</u>
KEY CONTACT: Stacey Dougherty; Beth Sturman
EMAIL: <u>sdougherty@laurel-house.org</u>; <u>bsturman@laurel-house.org</u>
Services: Laurel House is a comprehensive domestic violence agency serving all of Montgomery County. All services are free and confidential.

#### Lincoln Center for Family and Youth, The

1100 Adams Avenue, First Floor, Audubon, PA 19403 PH: 610-277-3715 FAX: 610-277-5270 AGENCY EMAIL: <u>info@thelincolncenter.com</u> WEBSITE: <u>www.TheLincolnCenter.com</u> KEY CONTACT: Kerri Blakey, Rob Dalonzo EMAIL: <u>kblakey@thelincolncenter.com</u>; <u>rdalonzo@thelincolncenter.com</u> **Services:** The Lincoln Center for Family and Youth (TLC) is a non-profit human services organization that provides alternative education, coaching, and counseling services to individuals and families in the Greater Philadelphia Area. TLC is comprised of five divisions. TLC Leadership Academy (the home of TLC's trademarked Transformational Education model) School-based Staffing, Community Counseling, Coaching and Training; Victim Services; and Grant Services. These major divisions are united under TLC's mission to transform lives and communities through education, coaching, and counseling.

#### Literacy Council of Norristown

113 E. Airy Street, Norristown, Pa 19401
PH: 610-292-8515
AGENCY EMAIL: <u>info@lcnlit.org</u>
WEBSITE: <u>www.lcnlit.org</u>
KEY CONTACT: Eileen Hallstrom
EMAIL: <u>executive.director@lcnlit.org</u>
Services: Literacy Council of Norristown provides adult education programs, and family & community literacy programs in Greater Norristown and Montgomery County.

#### Martha's Choice Marketplace & Community Farm

353 E. Johnson Hwy, Norristown, PA 19401 PH: 610-279-7372 AGENCY EMAIL: <u>press@maternitycarecoalition.org</u> WEBSITE: <u>marthaschoicemarketplace.com</u> KEY CONTACT: Maureen Feeny-Byrnes EMAIL: <u>mfeeny-byrnes@chs-adphila.org</u> **Services:** Marketplace and community farm

Pantry Hours: Wednesday: 4 – 6pm; Thursday: 10am – 5pm; Friday:11am –1pm Food Delivery Services for Seniors and individuals with disabilities if you live within 10 miles of Norristown. Contact Maureen Feeny-Byrnes at Martha's Choice Marketplace.

#### Catholic Social Services (Martha's Choice Marketplace)

WEBSITE: <u>www.chs-adphila.org</u> KEY CONTACT: Patrick Walsh EMAIL: <u>pwalsh@chs-adphila.org</u>

# \*Maternity Care Coalition- Montco Mamas

3401 Montco Street Suite 407, Philadelphia PA 19134 Montgomery County Office: 401 Dekalb Street, Suite 300 Norristown, PA 19401 PH: 215-972-0700 FAX: 215-972-8266 AGENCY EMAIL: <u>press@maternitycarecoalition.org</u> WEBSITE: <u>https://maternitycarecoalition.org/</u> KEY CONTACT: Jamiylah Miller, Montco Mamas EMAIL:<u>jmiller@maternitycarecoalition.org</u>; <u>montcomamassquad@maternitycarecoalition.org</u> **Services:** Maternity Care Coalition provides a wide range of services including

home visiting programs, safe sleep, and doula and lactation support to improve the health and wellbeing of pregnant women and parenting families, and to enhance school readiness for children 0-3.

# Mental Health Partnerships / Trail Guides –

#### <u>Norristown</u>

1951 New Hope Street, Norristown, PA 19401 PH: 267-507-3496 FAX: 215-775-3524 WEBSITE: <u>www.mentalhealthpartnerships.org</u> KEY CONTACT: Jim Markey EMAIL: <u>imarkey@mhphope.org</u>

**Services:** Provides peer support for transitional youth and young adults. To have young adults choose a path that leads to independent, fulfilling, and productive lives in the community while reducing hospitalization, incarceration, and negative self-harm.

# Pottstown Recovery Learning Center

414 East High Street, Pottstown, PA 19464 PH: 267-507-3522, 237-507-3524, 267-507-5325 FAX: 610-705-8702 WEBSITE: <u>www.mentalhealthpartnerships.org</u> KEY CONTACT: Joanne Washington EMAIL: <u>jwashington@mhphope.org</u> PHONE: Office: 267-507-3517; Cell: 267-977-3839

# <u>Mercy Life of Pennsylvania</u>

1930 S. Broad St. Philadelphia, PA 19145 LOCAL OFFICE:1430 DeKalb St., Norristown, PA 19401 <u>Mailing</u>: **Attention: Sales & Enrollment**, 1430 DeKalb St. Norristown, PA 19401 PH: 215-756-5545 FAX: 610-271-9531 AGENCY EMAIL: <u>https://www.trinityhealthpace.org/pennsylvania/mercy-lifepa/contact-us/</u> WEBSITE: <u>https://www.trinityhealthpace.org/pennsylvania/mercy-life-pa/</u> KEY CONTACT: Kelly Parks; Susan Edgren EMAIL: <u>kelly.parks@trinity-health.org</u>; <u>susan.edgren@trinity-health.org</u> **Services:** Mercy LIFE understands that aging and staying independent can be a challenge. At Mercy LIFE, seniors receive personalized care from a team of skilled professionals dedicated to supporting the health and independence of seniors so they can continue living safely at home. Services provided at each of the five Mercy LIFE centers and in the community are free to seniors who qualify. Participants must be eligible for Medicaid, Medicaid, and Medicare, or able to privately pay. There are no out-of-pocket charges if participants qualify for both Medicare and Medicaid or Medicaid only. Services include Medical Care, Rehabilitation Therapy, Transportation, Recreational Therapy, Social Services, Nutritional Planning, In-home Support, Spiritual Services and Specialty Services.

#### Mission Kids Child Advocacy Center

180 W. Germantown Pike, Suite 1, East Norriton PA, 19401 PH: 484-687-2990 FAX: 484-687-2994 AGENCY EMAIL: <u>info@missionkidscac.org</u> WEBSITE: <u>www.missionkidscac.org</u> KEY CONTACT: Leslie Slingsby EMAIL: <u>Islingsby@missionkidscac.org</u>

**Services:** Mission Kids Child Advocacy Center achieves healing and justice for victims of child abuse in Montgomery County by providing collaborative services, advocacy, leadership, and education. At the Child Advocacy Center, neutral, fact-finding forensic interviews are coordinated to avoid additional trauma to children who have experienced abuse. Mission Kids' team of professionals supports Montgomery County's multidisciplinary team approach by working with child welfare professionals, law enforcement, prosecutors, medical providers, and mental health clinicians. Mission Kids is dedicated to keeping kids safe by providing prevention education to children and adults to empower the community to speak out against child abuse and take the necessary steps to protect children. Mission Kids offers a variety of lessons, workshops and presentations that are evidence-based and have been proven to decrease rates of abuse and to increase rates of reporting. In the past decade, Mission Kids has served over 7,000 children and provided a sense of hope, safety, and healing as children and families overcome the trauma of abuse.

# Mitzvah Circle Foundation

2562 Boulevard of the Generals, Suite 100, Norristown, PA 19403 PH: 267-649-7610 AGENCY EMAIL: <u>info@mitzvahcircle.org</u> WEBSITE: <u>www.mitzvahcircle.org</u> KEY CONTACT: Fran Held; Karen Lyddy EMAIL: <u>fran@mitzvahcircle.org</u>; <u>karen@mitzvahcircle.org</u> **Services:** Mitzvah Circle meets the needs of people in crisis. We provide basic material goods, case management, coaching, and referrals to individuals and families facing

goods, case management, coaching, and referrals to individuals and families facing poverty, homelessness, serious illness, and difficult circumstances. Our unique approach delivers personalized support and facilitates self-sufficiency for the entire family.

#### Montgomery Bar Association

100 West Airy Street, Norristown, PA 19401 PH: 610-279-9660 FAX: 610-279-4321 AGENCY EMAIL: <u>info@montgomerybar.org</u> WEBSITE: <u>www.montgomerybar.org</u> KEY CONTACT: Denise Vicario, Esq. EMAIL: <u>denise@montgomerybar.org</u>

**Services**: The mission of the Montgomery Bar Association is to promote professional excellence, facilitate access to justice, and protect integrity of the legal system through services to our members and our community.

#### Montgomery County Association for the Blind (MCAB)

25 E. Marshall St. 3<sup>rd</sup> Floor, Norristown, PA 19401 PH: 215-661-9800, ext. 413 FAX: 610-292-7191 AGENCY EMAIL: cnold@mcab.org WEBSITE: <u>www.mcab.org</u> KEY CONTACT: Catherine Nold EMAIL: <u>cnold@mcab.org</u> **Services:** Our mission is to enhance the guality of life fo

**Services:** Our mission is to enhance the quality of life for people coping with blindness or vision impairments through education, support, and advocacy and to strive to prevent blindness through education and screening programs.

#### <u>Montgomery County Community Action Development Commission</u> (CADCOM)

113 East Main Street, Norristown, PA 19401 PH: 610-277-6363 FAX: 610-277-7399 AGENCY EMAIL: <u>rbeaton@cadcom.org</u> WEBSITE: <u>www.CADCOM.org</u> KEY CONTACT: Sandy Sharma EMAIL: <u>ssharma@cadcom.org</u> **Services:** Anti-Poverty agency in Montgomery County. Community services, including

**Services:** Anti-Poverty agency in Montgomery County. Community services, including rental assistance, job career assistance, utilities, etc.

#### Montgomery County Community College (MC3)

340 Dekalb Pike, Blue Bell, PA 19422 PH: 484-808-4223 AGENCY EMAIL: <u>wellness@mc3.edu</u> WEBSITE: <u>www.mc3.edu</u> KEY CONTACT: Nichole Kang EMAIL: <u>nkang@mc3.edu</u>

#### Services:

#### ▼About Montgomery County Community College

For more than 50 years, Montgomery County Community College has grown with the community to meet the evolving educational needs of Montgomery County. The

College's comprehensive curriculum includes more than 100 associate 22 degree and certificate programs, as well as customized workforce training and certifications. Students enjoy the flexibility of learning at the College's thriving campuses in Blue Bell and Pottstown, at the Culinary Arts Institute in Lansdale, and online through a robust Virtual Campus. The College provides robust academic and non-academic support to bolster student success, including wellness services, tutoring, career services, veterans' services, supportive programming, and more.

▼The POWER Program (Funded by the Montgomery County Office of Mental Health, Montgomery County Community College, and private foundations) // •For individuals in mental health recovery, our free Partnership on Work Enrichment and Readiness (POWER) program can help connect you to campus life, develop your educational and career potential, and explore career and educational paths. // •The POWER program is open to anyone who has been diagnosed with a mental health issue or participates in services offered by the Montgomery County <u>Office of Mental Health</u> and is ideally able to complete college-level work. There is no cost to POWER students for tuition, textbooks, or materials. // Contact: Holly Harris at <u>HHarris@mc3.edu</u> PH: 215-651-6419 or Teyné Crum-Obasuyi at tcrumobasuyi@mc3.edu PH: 215-461-1151 for more details.

#### Montgomery County Emergency Service (MCES), Inc.

50 Beech Drive, Norristown, PA 19403 PH: 610-279-6100 FAX: 610-279-0978 AGENCY EMAIL: <u>mail@mces.org</u> WEBSITE: <u>www.mces.org</u> KEY CONTACT: Tony Salvatore EMAIL: <u>tsalvatore@mces.org</u>

**Services:** MCES provides walk-in and hot line crisis intervention, inpatient care, and crisis residential treatment and educational services related to (i) life-threatening psychiatric emergencies and serious behavioral health problems, and (ii) diverting persons with serious mental illness and other vulnerable individuals from inappropriate criminal justice involvement because of their disability is our organizational purpose.

#### Montgomery County Department of Health and Human Services

1430 DeKalb Street, Norristown, PA 19401-0311 Director: Dr. Tamra Williams **Services:** 

#### ▼ <u>Community Connections</u>

PH: 610-278-3522 WEBSITE: <u>www.montcopa.org/communityconnections</u> KEY CONTACT: Elizabeth DiArcangelo, Administrator EMAIL Link: montcopa.org/formcenter/Community-Connections-32/contact-anavicate-195 **Services:** Community Connections provides information and referrals for human

services to people who need them most, directly in their local communities. Navicates are skilled human service professionals who navigate the human services system and advocate on behalf of a resident who is facing barriers to accessing or utilizing a service. There are four regional offices that accept walk-in visitors seeking Navicate assistance Monday-Friday 8-4:30pm. For assistance via phone, to schedule an appointment, request a presentation, or general information: please call (610)278-3522 and press:

Option 1: Lansdale Option 2: Norristown Option 3: Pottstown Option 4: Willow Grove

#### ▼ Drug and Alcohol

2<sup>nd</sup> Floor

PH: 610-278-3630

KEY CONTACT: Ask for a D&A Program Representative

WEBSITE: <u>www.montcopa.org</u> (search HHS for the Office of Drug & Alcohol) **Services**: The Drug & Alcohol Office within HHS is an Administrative Office which oversees contracts with providers of drug & alcohol services. Individual eligibility for services and funding is determined by county, state and/or federal guidelines. Contracted services span a continuum from prevention, intervention, case management, treatment, and recovery support services. Please see the Office's website for information on services provided by contracted providers.

#### ▼ Early Learning Resource Center (ELRC)

5<sup>th</sup> Floor

PH: 610-278-3707

FAX: 610-278-5161

KEY CONTACT: Jeanine Moser, Administrator

**Services:** Early Learning Resource Center (ELRC) Region 17 provides a single point-of-contact for Montgomery County families, early learning service providers and community members looking to gain information and access services that support high-quality childcare and early learning programs. // ELRC Region 17 can help families find the best childcare for their children. They offer links to many services, including:

Child Care Works, Pennsylvania's childcare subsidy program

• Keystone STARS, Pennsylvania's quality improvement program for childcare providers

• PA Pre-K Counts and Head Start

Early Intervention Services

Through ELRC Region 17, childcare professionals can obtain support in building quality outcomes for children by working with quality coaches to achieve Keystone STAR 3 and 4 status, building connections with community partners and supporting children and families in accessing additional services, such as PA Pre-K Counts, Head Start, home-visiting and Early Intervention.

#### ▼ Mental Health/ Developmental Disabilities/ Early Intervention

2<sup>nd</sup> Floor

PH: 610-278-3642

WEBSITE: www.montcopa.org

KEY CONTACT: Pam Howard, Administrator

**Services:** The Behavioral Health / Developmental Disabilities Program provides a variety of services to eligible Montgomery County residents. These services are provided by county staff, or by vendors contracted by Montgomery County. Individual eligibility for services and funding is determined by county, state, and federal guidelines.

#### ▼ <u>Montgomery County Court Child Care Center</u>

P.O. Box 311, One Montgomery Plaza, Suite 606, Norristown, Pennsylvania 19401

PH: 610-292-4956

KEY CONTACT: Linda Awarski

EMAIL: lawarski@montcopa.org

WEBSITE: www.Montcopa.org/Court Care

#### Services:

•The Montgomery County Court Child Care Center is a licensed Drop-in childcare operated in Montgomery County Courts and managed by ELRC Region 17 in partnership with the Montgomery County Department of Health and Human Services.

•The center is offered at <u>no cost</u> to families who have <u>court related business</u> with the Montgomery County Court system. Families dealing with criminal, civil, and domestic related cases can contact the center for use at their scheduled court times.

•The center offers age-appropriate activities for children 6 weeks of age through 12 years of age. The center is available from 8:00 a.m. to 4:15 p.m., Monday through Friday.

•The center provides a secure, safe, and sanitary environment. The staff are professional, caring, and degreed in Early and Elementary Education with certifications in CPR, Pediatric First Aid, Child Abuse Certification, FBI checks, Federal and State Criminal Certification. The program includes daily snacks and values each child as their own special individual.

#### ▼ Office of Children and Youth

2<sup>nd</sup> Floor

PH: 610-278-5800 (24-hour availability)

FAX: 610-278-5898

WEBSITE: <u>www.montcopa.org/mcocy</u>

KEY CONTACT: Nadine Miller, Administrator

**Services:** The Montgomery County Office of Children and Youth provides services to assure the well-being of children and their families. OCY is the sole agency in Montgomery County by PA law, to address community concerns regarding child safety, permanency and well- being. As such, OCY responds to and investigates all reported suspicions of child abuse and neglect involving Montgomery County residents. Collaboration with other public, private and community child and family serving agencies is essential to success of services provided to families in need of assistance. Services provided by OCY include prevention services, in-home family services, foster care services, adolescent services, and adoption services. Our philosophy is that the best place for children to grow is with their family, whenever safe and appropriate.

#### ▼ Office of Housing & Community Development: Your Way Home

MAILING ADDRESS: Human Services Center, P.O.Box 311, Norristown, PA PHYSICAL ADDRESS: 1430 DeKalb Street, 3<sup>rd</sup> Floor, Norristown, PA 19404 PH: 610-278-3540

FAX: 610-278-3636

KEY CONTACT: Synethia Hill, Kaleigh Silver

AGENCY EMAIL: <u>Synethia.Hill@montgomerycountypa.gov;</u>

Kayleigh.Silver@MontgomeryCountyPA.gov

WEBSITE: <u>www.MontgomeryCountyPA.gov</u>

<u>Services</u>: ▼Are you or someone you know experiencing Homelessness? Your Way Home ensures that people experiencing homelessness receive fair and

equitable access to existing emergency services based on their vulnerability, severity of need, and eligibility for specific programs. For immediate support, please **contact 2-1-1**. For all questions, comments and/or concerns please contact the Your Way Home Development and Communications Manager, Ruth Almy at ruth.almy@montgomerycountypa.gov ▼Your Way Home Montgomery County was established as the county's unified and coordinated housing crisis response system for families & individuals experiencing homelessness or at imminent risk of homelessness. Our vision is to ensure that everyone who lives, works, learns, and invests in Montgomery County, Pennsylvania has equal opportunity to live in an affordable home and a thriving community. Services include:

- A robust and multi-disciplinary Street Outreach team that can be deployed anywhere in the county 24/7.
- Housing-Focused Emergency Shelter services, including centralized shelter bed management.
- A broad cross-sector partnership that leverages and aligns federal, state, county, and private funding sources to achieve greater impact.
- Housing Counseling and/or Legal Services to divert people from entering shelters or becoming street homeless.
- Transitional Housing for select populations, including transitional age youth, people fleeing abuse and violence at home, and people in early stages of substance abuse recovery, among others.
- Permanent Supportive Housing for people with significant barriers to permanent housing stability.

#### ▼ <u>Office of Public Health</u>

Location: 2<sup>nd</sup> Floor PH: 610-278-5117 FAX: 610-278-5167

WEBSITE: <u>www.health.montcopa.org</u>

KEY CONTACT: Christina Miller (Administrator);

Meredith Peltzman (Community Health Educator) AGENCYEMAIL:<u>christina.miller@montgomerycountypa.gov;</u> Meredith.Peltzman@montgomerycountypa.gov

**Services:** The Montgomery County Office of Public Health provides the following services free of charge to Montgomery County residents: Childhood immunizations; Tuberculosis testing and treatments; Sexually Transmitted Diseases (STDs) and HIV Testing, treatment, and counseling. It also investigates health hazards including food-borne diseases, childhood lead poisoning and public health nuisances. Nurse-home visiting programs are available to pregnant women, new mothers, new fathers, and their children. See our website or call for a complete description of services and clinic hours.

#### ▼ <u>Senior Services</u>

2<sup>nd</sup> Floor PH: 610-278-3601 FAX: 610-278-3769 WEBSITE: <u>www.montcopa.org</u> Administrator: Jennifer Barnhart **Services:** Area Agency on Aging for the County providing information, needs assessments, & home & community-based services to those 60 years of age & older.

#### ▼ Veteran Affairs

2<sup>nd</sup> Floor MAILING ADDRESS: P. O. Box 311, Norristown, PA 19401 PH: 610-278-3285 AGENCY EMAIL: <u>teamveterans@montgomerycountypa.gov</u> KEY CONTACT: Dennis Miller EMAIL: <u>dennis.miller@montgomerycountypa.gov</u>

#### Montgomery County Housing Authority

104 West Main Street, Suite 1, Norristown, PA 19401 PH: 610-275-5720 FAX: 610-279-1679 AGENCY EMAIL: <u>info@montcoha.org</u> WEBSITE: <u>www.montcoha.org</u> KEY CONTACT: Sharon I. Allen, Ed.D. EMAIL: <u>sallen@montcoha.org</u>

**Services:** Manages Housing Choice Voucher Program (Section 8), administers public housing programs, provides case management to encourage family self-sufficiency for low-income parents, and administers first time homebuyer's programs. Call for information on eligibility.

# Montgomery County Intermediate Unit (MCIU)

2 West Lafayette Street, Norristown, PA 19401 PH: 610-755-9400 WEBSITE: <u>www.mciu.org</u> KEY CONTACT: Dr. Regina C. Speaker; Mary Dougherty EMAIL: <u>rspeaker@mciu.org</u>; <u>mtdougherty@mciu.org</u> **Services:** The Montgomery County Intermediate Unit is a regional educational service agency that provides dynamic, visionary leadership and effective, efficient services for constituent school districts, schools, and students.

# Montgomery County - Norristown Public Library

1001 Powell Street, Norristown, PA 19401 PH: 610-278-5100 FAX: 610-277-0344 AGENCY EMAIL: <u>Irighter@mclinc.org</u> WEBSITE: <u>www.mc-npl.org</u> KEY CONTACT: Loretta Righter; Karen DeAngelo EMAIL: <u>Irighter@mclinc.org</u>; <u>kdeangelo@mclinc.org</u>; **Services:** The Montgomery County-Norristown Public Librar

**Services:** The Montgomery County-Norristown Public Library provides a multitude of services and resources free of charge to all Montgomery County residents. The library is a community hub and a gateway for lifelong learning, providing convenient access to books, magazines, CD audio books, downloadable e-books and digital audio, and DVDs, for all ages. Library services include a variety of electronic resources, free access to the Internet and Wi-Fi, a computer lab offering one-on-one tutoring for adults, and a Books-By-Mail service for homebound individuals. The library offers many programs and events, including story times for children, movies, author talks, book clubs, craft clubs, and a summer reading challenge for children, teens, and adults.

Montgomery County O.I.C.

1101 Arch Street, Norristown, PA 19401

PH: 610-279-9700

FAX: 610-279-9705

AGENCY EMAIL: info@montcooic.org

WEBSITE: <u>www.montcooic.org</u>

KEY CONTACT: Sheilah Wright; Iva Ferrell

EMAIL: <a href="mailto:swright@montcooic.org">swright@montcooic.org</a>; <a href="mailto:ijferrell@montcooic.org">ijferrell@montcooic.org</a>; <a href="mailto:ijferrell@montcooic.org">ijferrell@montcooic.org</a>)</a>

**Services:** Montco O.I.C. is a non-profit, community-based organization that has been meeting the needs of economically disadvantaged individuals throughout the community for over 50 years. We offer programs and training in workforce development, such as GED, ESL, adult basic education and literacy programs, reentry and weekly food distribution and community advocacy when required.

We offer Workforce Development open to all ages and seasons of life. All our workforce development programs include nationally recognized certification courses such as: Hotel Industry, Culinary Arts, Certified Nursing Assistant, Computer Network and Program, Customer Service, CDL, and Childcare Development Assistant. Our reentry program includes workforce development, mental health support and housing assistance. For working parents our Before, After and Daycare programs focus on STEAM. During the summer camp Xtreme Learning Center curriculum is all about STEM. The after-school programs offer activities: Karate, Dance, Cheerleading, Music Production and Teen Girls Program. GET READY! College & Career programs: College HBCU Tour, College & Career Planning and gap year program called U-Rock.

<u>Adult Program</u>: Mental health groups, digital literacy, finance literacy, healthy-living and small business academy. Our Disaster Relief team assists families affected by natural disasters.

We help others to help themselves and to become productive and responsible community members.

NAMI Montgomery County PA

100 W. Main Street, Suite 204, Lansdale, PA 19446 PH: 215-361-7784 FAX: 215-361-7786 WEBSITE: <u>www.namimontcopa.org</u> AGENCY EMAIL: <u>office@namimontcopa.org</u> KEY CONTACT: Christine Stutman EMAIL: cstutman@namimontcopa.org

**Services:** The mission of NAMI Montgomery County PA is to improve the lives of individuals and families affected by mental illness through recovery focused support, education, and advocacy.

# Norristown Area School District

401 N. Whitehall Rd, Norristown, PA 19403 PH: 610-630-5145 WEBSITE: www.nasd.k12.pa.us

**Services:** Our dedicated team of administrators, teachers, professional and support staff strive daily to uphold our mission to provide students with enriching and rigorous educational opportunities that will allow them to become productive citizens who strive

for personal excellence. In partnership with our Board of Directors, we are firmly committed to providing the best opportunities for students as we continue to develop research-based and interest-based curriculum, invest in state-of-the-art instructional materials, and expand the availability and use of technology. When coupled with student-centered instructional practices, we will support all students to achieve their goals, their hopes, and their dreams with a skill set and knowledge base that truly defines "college and career readiness" in an ever-changing global economy and diverse society. ▼ We recognize the vital role that parents, and community stakeholders have in maintaining strong and vibrant educational programs. We invite you to visit our schools to see the amazing things that occur daily. Our comprehensive program meets the individual needs of all learners in the areas of Literacy, Mathematics, Science, Social Studies, Health and Physical Education, Art, Music, World Language, Technology, Computer Science, Business, Performing Arts, and more.

▼ Family Support Center: This is located at 1161 Markley St. within the Roosevelt Campus of NAHS. The Family Support Center provides bilingual support and assists families with registration. We also provide support for families experiencing difficult situations, such as food and housing insecurity.

#### Norristown Hospitality Center

530 Church Street, 1<sup>st</sup> Floor, Norristown, PA 19401 PH: 610-277-1322 FAX: 610-277-6463 AGENCY EMAIL: <u>outreach@hospitalitycenter.org</u> WEBSITE: <u>www.hospitalitycenter.org</u> KEY CONTACT: Matt Kirsch; Sunanda Charles EMAIL: <u>matt@hospitalitycenter.org</u>; <u>director@hospitalitycenter.org</u> **Services:** The Norristown Hospitality Center is a Day Shelter that offers full services to those experiencing poverty and homelessness in the Norristown Community. The Center

those experiencing poverty and homelessness in the Norristown Community. The Center provides basic needs, Social Services, Health and Wellness Programs, Workforce Development and specialized clinics like Legal Aid and ID clinics. The Center operates a Code-Blue Shelter during winter.

#### Norristown Police Department

235 East Airy Street, Norristown, PA 19401 PH: 610-270-0490 FAX: 610-270-0454 WEBSITE: <u>www.norristown.org</u> KEY CONTACT: Rossy Calderon; K. Barletta EMAIL: <u>rcalderon@norristown.org</u>; <u>kbarletta@norristown.org</u> **Services:** Police Department for Norristown. Law enforcement organization. Provides crime prevention and community safety services, community support, and community guidance.

#### Norristown Vet Center

320 E. Johnson Hwy., Suite 201, Norristown, PA 19401 PH: 215-823-5245 FAX: 610-272-2198 WEBSITE: https://www.va.gov/norristown-vet-center/

#### KEY CONTACT: Chanel N. Santiago, MBA EMAIL: Chanel.Santiago@va.gov

**Services**: Vet Centers are community-based counseling centers that provide a wide range of social and psychological services, including professional readjustment counseling to eligible Veterans, active-duty service members, including National Guard and Reserve components, and their families.

National Crisis Hotline: Veterans Crisis Line 1-800-273-8255 (press 1)

# One House at a Time (OHAAT)

411 Susquehanna Road, Ambler, PA 19002 PH: 267-544-7567 AGENCY EMAIL: <u>kate@ohaat.org</u> WEBSITE: <u>www.ohaat.org</u> KEY CONTACT: Kate Fay; Fiona Kyck EMAIL: <u>kate@ohaat.org</u>; <u>fiona@ohaat.org</u> For information or questions about referrals, contact Fiona Kyck at fiona@ohaat.org</u>

**Services**: OHAAT's mission is to help families who are currently lacking resources to establish (or reestablish) a self-sufficient life by providing them with the necessities of a functional home environment. We focus on ending child bedlessness to improve overall health and wellbeing. Through our Beds for Kids program, we provide children and youth living in poverty with beds, bedding, and tools that encourage healthy bedtime habits, so they can get the quality and sufficient sleep they need to thrive.

# Patrician Society

703 Green Street, Norristown, PA 19401 PH: 610-272-6316 FAX: 610-272-3070 AGENCY EMAIL: <u>info@patriciansociety.org</u> WEBSITE: <u>www.patriciansociety.org</u> KEY CONTACT: LeeAnn Rooney EMAIL: <u>larooney@patriciansociety.org</u>

**Services:** The Patrician Society is a multi-service agency operating an emergency food cupboard as well as providing assistance with rent, utilities, medical aid, and miscellaneous expenses for those in need. We are a non-profit and non-sectarian grass roots organization.

#### Pennsylvania Link to Aging & Disability Resources

201 E. Gay St. Suite 214 West Chester, PA 19380 PH: 484-364-6981 WEBSITE: <u>buckschestermontgomerylink.weebly.com</u> KEY CONTACT: Elizabeth Doan AGENCY EMAIL: <u>buckschestermontgomerylink@aim.com</u>

**Services:** The PA Link connects seniors and people living with a disability to programs and services that promote independence, as well as provide trainings to empower people to maintain their independence, and trainings that inform partner agencies on relevant topics.

#### Resources for Human Development (RHD)

1000 Sandy Hill Road, Suite 140, Norristown PA, 19401 PH: 215-779-8277 WEBSITE: <u>www.rhd.org</u> KEY CONTACT: Owen Camuso EMAIL: <u>owen.camuso@rhd.org</u>

Services: Resources for Human Development, Inc. (RHD) is now in its 50th year of operations, currently supporting and serving individuals and families who have behavioral health issues and/or intellectual disabilities, are homeless or in unstable living situations, or in need of primary health care. The corporation currently operates in 12 states, managing and overseeing more than 160 programs. In 1970, RHD sought to give birth to a new kind of agency that would have the capacity to respond to a wide range of individual and community challenges. It would be an organization whose values would guide it to focus on developing a highly decentralized organization with the broadest possible service mission. From one program, two employees and a budget of \$50,000, RHD has grown into a \$200-plus million corporation that employs more than 5,000 people across the country and serves tens of thousands of people in need each year. RHD's mission is to provide caring, effective, and innovative services that empower people of all abilities as they work to achieve the highest level of independence possible and build better lives for themselves, their families, and their communities, RHD's goals are to provide high quality, trauma-informed, effective, and outcome-driven services using evidence-based practices and the latest technology.

#### RSVP Volunteers

901 E. 8<sup>th</sup> Avenue, Suite 200, King of Prussia, PA 19406 PH: 610-834-1040 FAX: 610-834-1087 AGENCY EMAIL: <u>kathys@rsvpmc.org</u> WEBSITE: <u>www.rsvpmc.org</u> KEY CONTACT: Kathy Stocker; Janett Treiman EMAIL: <u>kathys@rsvpmc.org</u>; janett@rsvpmc.org

**Services:** RSVP improves the lives of vulnerable populations in the local community by focusing on education and wellness needs and supporting non-profits through skill-based volunteer programs. RSVP's footprint spans Chester, Delaware, Montgomery, and Philadelphia counties, utilizing 1.200 volunteers aged 18 and over. Programs are virtual and in-person to accommodate volunteer and client needs efficiently.

#### Senior Adult Activities Center (SAAC) of Montgomery County

536 George Street, Norristown, PA 19401 PH: 610-275-1960 FAX: 610-278-087 AGENCY EMAIL: <u>kbarbato@montcosaac.org</u> WEBSITE: <u>www.montcosaac.org</u> KEY CONTACT: Katie Barbato, MSW, LSW; M. Brown EMAIL: <u>kbarbato@montcosaac.org</u>; <u>mbrown@montcosaac.org</u> **Services:** Senior Center, Social Services, and Meals-on-Wheels Monto SAAC is the community focal point where aging adults and their families find support, guidance, education, and social programs to help navigate life transitions and continue to be active, creative, healthy, and engaged tin the community.

#### SeniorLAW Center

20 S. Olive St., Suite 303, Media, PA 19063 PH: 610-910-0207 FAX: 610-227-2222 AGENCY EMAIL: <u>Iqiu@seniorlawcenter.org</u> WEBSITE: <u>www.SeniorLAWCenter.org</u> KEY CONTACT: Lucy Qiu, Esq., Staff Attorney; D. Levy EMAIL: <u>Iqiu@seniorlawcenter.org</u>; <u>dlevy@seniorlawcenter.org</u> **Services:** SeniorLAW Center provides legal advice, services, and limited representation for Pennsylvanians over the age of 60. We are the only non-profit in Pennsylvania dedicated to protecting the rights of older adults. We seek justice for older people by using the power of the law, educating the community, and advocating on local, state, and national levels. We serve approximately 10,000 older Pennsylvanians each year, including victims of abuse and financial exploitation, older adults facing housing crises and homelessness, and grandparents raising grandchildren.

# Share Food Program

1430 Dekalb St., Norristown, PA 19401 PH: 215-223-2220 AGENCY EMAIL: <u>info@sharefoodprogram.org</u> WEBSITE: <u>www.Sharefoodprogram.org</u> KEY CONTACT: Carla Clanagan EMAIL: <u>Cclanagan@sharefoodprogram.org</u> **Services:** Share Food Program leads the fight against food insecurity in the Philadelphia region by serving an expansive guality partner network of community-based

organizations and school districts engaged in food distribution, education, and advocacy.

#### Sharon Shecter-Cohen – Healthcare Consultant

110 Stuart Drive, East Norriton, PA 19401 PH: 610-574-7312 KEY CONTACT: Sharon Shecter Cohen EMAIL: <u>shectercohensharon@comcast.net</u> **Services:** Healthcare Consultant, Sales, Marketing, and Public Relations.

#### \*Stephen's Rise and Grind

3959 Welsh Rd. #139 Willow Grove, PA 19090 PH: 215-840-0456 AGENCY EMAIL: info@stephensriseandgrind.org WEBSITE: www.stephensriseandgrind.org KEY CONTACT: Margaret Gossner EMAIL: info@stephsriseandgrind.org

**Services:** Stephen's Rise and Grind is a new 501(c)3 non-profit that provides financial assistance to those who need mental health services. We aim to end the stigma surrounding mental illness by raising awareness about it, reinforcing the connection

between physical wellness and mental wellness and enabling access to mental health services for all.

Suburban Community Hospital 2701 Dekalb Pike, East Norriton, PA 19401 PH: 610-278-2000 FAX: 610-272-4642 WEBSITE: www.suburbanhosp.org KEY CONTACT: Mike Motte: Linda Mazzuca EMAIL: MMotte@primehealthcare.com; LMazzuca@primehealthcare.com Services: Suburban Community Hospital is an award-winning not-for-profit acute care hospital providing high quality, compassionate care in a warm and welcoming environment. Operated by Prime Healthcare, the 126-bed acute care teaching hospital is Certified by The Joint Commission as a Primary Stroke Center. As part of its awardwinning stroke services, the hospital recently was awarded and accredited by the American College of Emergency Physicians for a Level-3 Geriatric Emergency Department Accreditation (GEDA). Suburban Community Hospital offers a wide range of services and specialties. Our services include family medicine, radiology, imaging, and 3D mammography, emergency services, heart failure care, senior behavioral health, single-site robotic surgery, and general surgery, internal and family medicine residency programs, wound healing and hyperbaric medicine, rehabilitation services, tobacco dependence program, outpatient laboratory, and Advance Care for the Elderly (ACE) program. If you have a question about our services, please call us at (610)-278-2000 or visit us online at https://www.suburbanhosp.org/

# tbdNOW, LLC

110 Fairview Dr., Lansdale, PA 19446 PH: 215-896-6970 AGENCY EMAIL: <u>nancy@tbdnowllc.com</u> WEBSITE: <u>www.tbdnowllc.com</u> KEY CONTACT: Nancy O. Walsh, Principal EMAIL: <u>nancy@tbdnowllc.com</u>

**Services**: Leadership and professional development programs, workshops, and retreats; private and small group coaching; consulting and program development; keynote speeches and presentations; facilitation of summits and conferences.

# Theatre Horizon

401 DeKalb Street, Norristown, PA 19401 PH: 610-283-2230 AGENCY EMAIL: <u>info@theatrehorizon.org</u> WEBSITE: <u>www.theatrehorizon.org</u> KEY CONTACT: Mydera Robinson; Shelby EMAIL:<u>mydera@theatrehorizon.org</u>; <u>shelby@theatrehorizon.org</u> **Services:** 

Theatre Horizon's mission is to use the transformative power of storytelling to foster empathy and to create an inclusive home for artists, audiences, and students alike. We stage stories that illuminate the full range of human experience, bring people together, connect students with theatre artists, and contribute to the revitalization of our diverse and underserved community in Norristown, Pennsylvania.

#### TransNet (Suburban Transit Network, Inc.)

980 Harvest Drive, Suite 100, Blue Bell, PA 19422 PH: 215-542-7433 FAX: N/A AGENCY EMAIL: <u>bburns@suburbantransit.org</u> WEBSITE: <u>www.suburbantransit.org</u> KEY CONTACT: Beth Burns; Susan Kopystecki EMAIL: <u>bburns@suburbantransit.org</u>; <u>skopystecki@suburbantransit.org</u> **Services:** Since 1980, TransNet has delivered responsive, high-quality community transportation, connecting people to school, work, healthcare, recreation, and home. From meeting the special transit needs of our seniors, disabled neighbors, and special needs school children, to providing sufficient transportation for college students, corporate campus employees and summer campers, we proudly meet the needs of ever-growing Montgomery County.

Valley Forge Medical Center 1033 W. Germantown Pike, Norristown, PA 19406 PH: 610-539-8500 FAX: 610-539-6065 AGENCY EMAIL: JAgosto@vfmc.net WEBSITE: www.vfmc.net KEY CONTACT: Jessica Agosto EMAIL: JAgosto@vfmc.net Services: Inpatient level (4) hospital detox and rehabilitation services; Inpatient residential detox and rehabilitation services; Medication assisted therapy options; Counseling, Case Management and Peer Support services.

#### Victim Services Center of Montgomery County, Inc.

325 Swede Street, 2<sup>nd</sup> Floor, Norristown, PA 19401 FREE 24 HR HOTLINE: 888-521-0983 PH: 610-277-0932 FAX: 610-277-6386 AGENCY EMAIL: <u>vscmontcopa@vscmontcopa.org</u> WEBSITE: <u>https://www.victimservicescenter.org</u> KEY CONTACT: Erin Milbourne EMAIL: <u>Erin-Slight@vscmontcopa.org</u>

**Services:** Victim Services Center (VSC) offers free and confidential advocacy and counseling to victims of sexual assault, abuse, and other serious crimes (homicide, robbery, assault, hate crimes, child abuse, etc.). VSC provides in person support to hospitals, police departments, and court proceedings. VSC offers assistance with victim impact statements, victim's compensation, and can help clients file a Sexual Violence Protection Order (SVPO). VSC offers counseling services to children 5-17 and adults who are victims/witnesses of crime, as well as to their loved ones.

#### <u>VNA (Visiting Nurses Association) Community Services, Inc. -</u> Personal Navigator Program

1421 Highland Avenue, Abington, PA 19001 PH: 1-800-591-8234 FAX: 215-572-8024 AGENCY EMAIL: info@vnacs.org WEBSITE: www.vnacs.org KEY CONTACT: Sandra Devine Saia EMAIL: sdevine@vnacs.org

**Services:** The VNA Personal Navigator Program is a benefits access program designed to connect Montgomery County residents to all categories of public benefits in order to improve health, increase economic and food security. Simply put, we are a one-stop shop for all public benefits. We work with families and individuals through the lifespan. For a screening, please call 1-800-591-8234 or enroll through our secure online portal at https://vnacs.org/services/personal-navigator-program/

# West Norriton VA Clinic

2495 General Armistead Avenue, Norristown, PA 19403 WEBSITE: www.coatesville.va.gov

**KEY CONTACT**: Megan Walton, Strategic Planner & Outreach Coordinator **EMAIL**: <u>Megan.Walton@va.gov</u>

**Services:** The Coatesville VA Medical Center relocated its Spring City VA Clinic to West Norriton in November 2021. The West Norriton VA Clinic offers primary care, mental health and specialty care services to eligible Veterans, Monday-Friday, 8a-4:30p. Talented physicians, physician assistants, nurse practitioners, nurses, pharmacists, psychologists and social workers deliver high quality VA care through Patient Aligned Care Teams (PACT). PACT is a patient-centered care model with an emphasis on primary and mental health care integration, and health promotion and disease prevention. Additional services available include laboratory, women's health care, tele-retinal imaging, VA telehealth services, pharmacotherapy, Whole Health programs and specialty care referrals. Future services include audiology, occupational therapy, optometry, physical therapy and podiatry. Veterans with an urgent medical or mental health question may speak to a Registered Nurse 24/7 by calling 1 (833) 835-3874.

Enrollment/Eligibility: 610-383-0265/0266 Coatesville VA Medical Center Main Number: 610-384-7711 Call Center: 610-383-0239

#### Women's Center of Montgomery County

2506 N. Broad St. Suite 203, Colmar PA 18915 PH: 215-635-7340 FAX: 215-996-0725 AGENCY EMAIL: <u>mmacaluso@womenscentermc.org</u> WEBSITE: <u>www.wcmontco.org</u> KEY CONTACT: Maria Macaluso; Craig Chwal EMAIL: <u>mmacaluso@womenscentermc.org</u>; <u>cchwal@womenscentermc.org</u> **Services:** The Women's Center of Montgomery County, Legal Advocacy Project, provides a full array of services to victims of domestic violence and the community. We provide individual, legal options and empowerment counseling, and court hearings/community accompaniment. Our services include a 24-hour hotline (1-800-773-2424), telephone counseling, peer counseling, Domestic Violence Support Groups and Time For Healing Unique Support Group. For teens: we offer resources for teens to encourage and support them toward healthy relationships. Website: <u>www.safedating4teens.org</u> and Safe Dating Teen TextLine: Text: "chat" to 833-641-0110, 7 days/week, 5 PM – 12 AM. We offer various volunteer opportunities, as well as representation to the legal, law enforcement, judicial, medical, businesses, schools, and faith-based communities, and provide a presence to various tabling and speaking events.

# YWCA Tri-County Area

Primary Location: 315 King St., Pottstown, Pa 19464 Secondary Location: 1430 DeKalb St., Norristown, PA 19401 PH: 610-323-1888 FAX: 610-514-4637 AGENCY EMAIL: <u>info@ywcatricountyarea.org</u> WEBSITE: <u>www.yw3ca.org</u> KEY CONTACT: Sarah Stump, EMAIL: <u>sstump@ywcatricountyarea.org</u>; <u>hr.mission@ywcatricountyarea.org</u>

**Services:** YWCA is the nation's oldest and largest women's multicultural membership organization, reaching women in 109 countries and at 300 locations in the United States. YWCA Tri-County Area was founded in 1908 as YWCA of Pottstown and remains a leader in advocating for girls, women, and families, providing quality programs and services designed to support and enrich the community. Direct service programming includes early childhood education, before- and after-school enrichment, youth empowerment, adult education, workforce development, and emergency rent and utilities assistance. Mission-based advocacy efforts raise awareness, offer issue education, and build social capital around women's empowerment, racial and social justice and inequities, and safe and healthy communities.

#### ICN Staff and Board Member List 2023-24

Candy Nixon ICN Coordinator since June 2023 Email: <u>icn@icnconnections.org</u> Phone: 610-270-2902

#### Melanie Weitzenkorn

Social Media and Web Specialist BeauMonde Originals ICN Social Media and Web Consultant since January 2023 <u>melanie@beaumondeoriginals.com</u> 215-435-1418

#### **David Wilkinson**

Retired Case Management Director at Central Behavioral Health <u>daviddwilk@gmail.com</u> ICN Board Member since 1981 ICN Board President Phone: 610-270-2902

#### **James Walters**

Montgomery County Department of Health and Human Services office of Integrative Service Administrator <u>james.walters@montgomerycountypa.gov</u> ICN Board Member since March 2015 ICN Vice President 610-278-6216

#### Susan Edgren

Enrollment Specialist Mercy LIFE of Pennsylvania Susan.Edgren@trinity-health.org ICN Board member since 2017 ICN Treasurer 215-596-6681

#### Meredith Peltzman

Community Health Educator Montgomery County Health and Human Services <u>Meredith.Peltzman@montgomerycountypa.gov</u> ICN Board Member since May 2023 ICN Secretary 215-278-5117

#### Rita L. Cupingood, M.A.

Community Connector Alumni – Leadership Volunteer for Living Beyond Breast Cancer, Retired Executive Director of Norristown Family Center <u>Ritagood@aol.com</u> ICN Board Member since late '80s 610-631-0448

#### Angela Bell, Esquire

Assistant District Attorney Director Montgomery County Youth Aid Panel <u>angela.bell@montgomerycountypa.gov</u> ICN Board member since 2014 610-278-8121

#### Carla Clanagan

Montgomery County Program Director, Share Food Program <u>Cclanagan@sharefoodprogram.org</u> ICN Board member since 2017 610-628-2400

#### Sunanda Charles, MSW

Executive Director The Hospitality Center <u>director@hospitalitycenter.org</u> ICN Board member since December 2021 610-277-1321

#### Tessi Ruiz, MPH

Program Associate, Community Impact Children's Hospital of Philadelphia (CHOP) <u>RUIZT1@chop.edu</u> ICN Board member since December 2021 215-680-9777

#### Sandy Sharma, MBA

Director of Finance and Human Resources Montgomery County Community Action Development Commission (CADCOM) <u>ssharma@cadcom.org</u> ICN Board Member since December 2021 610-277-6363

#### **Kelly Parks**

Sales and Enrollment Manager Mercy LIFE of Pennsylvania <u>Kelly.Parks@trinity-health.org</u> ICN Board Member since May 2023 215-756-5545