Interagency Council of Norristown
Membership Connections
Directory
2023

Website: www.icnconnections.org

Facebook link: https://www.facebook.com/ICNorristown

(Last Revised – 5/31/23)
About ICN

Since 1981, the Interagency Council of Norristown, Inc. (ICN) has been a consortium of 60 plus organizations and individuals concerned with improving the quality of life and the delivery of human services within the Greater Central Montgomery County Area through collaborative work with health and human service organizations, businesses, schools, government agencies, and citizens.

Collectively we are committed to a strong interlocked, efficient and effective network of human service systems. Improved opportunities for communities to achieve well-being. Strong organizational capacity of members.

Website: www.icnconnections.org
Email: icn@icnconnections.org
Phone: 610-270-2902
Address: P.O. Box 697, Norristown PA 19401
Facebook: https://www.facebook.com/InteragencyCouncilofNorristown/
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Access Services
500 Office Center Drive, Fort Washington, PA 19034
PH: 215-540-2150
WEBSITE: www.accessservices.org
KEY CONTACT: Jessica Fenchel – Ph: 215-740-6398
EMAIL: JFenchel@accessservices.org

Services:

- **Montgomery County Mobile Crisis** - 855-634-4673
  24/7 Mobile Crisis Intervention Program serving all of Montgomery County. This service is free for anyone in the County.

- **Peer Support Talk Line and Teen Talk Line** -
  - **Adults** - Call 855-715-8255, Text 267-225-7785
  - **Teens** - Call 866-825-5856, Text 267-225-7785
  Our Montgomery County Peer Support and Teen and Adult Talk Lines are warm lines where teens and adults can speak or text anonymously with a peer about any issues or problems they are facing without fear of judgment. The talk/text lines are available seven days a week from 1:00 p.m. – 9:00 p.m. The line is closely tied to the Montgomery County Mobile Crisis Program and is a supplement to that service. Our Montgomery County peer support lines also allow any true crisis calls to be immediately transferred to a crisis worker.

- **Homeless Street Outreach** - Receives referrals through 211 - This program serves individuals living outside in Montgomery County by equipping people to be as safe as possible. Street Outreach also supports individuals into shelter when they are not able to remain outside safely.

- **Starting Point** - 215-540-2150 X1338
  Starting Point provides mobile psychiatric rehabilitation to adults in Montgomery County who have a mental health diagnosis and want to work on skills building to achieve personal goals.

- **Intensive Behavioral Health Services** IBHS - 215-540-2150
  Intensive Behavioral Health Services (IBHS) provides therapeutic services to children under the age of 21 who are experiencing mental, emotional or behavioral problems. IBHS focuses on providing needed services to children in their home, school, or community.

- **Justice Related Services Case Management** - 610-500-2111
  JRS serves adults in Montgomery County who live with serious mental illness and forensic involvement. JRS seeks to support individuals to build successful lives in the community and to resolve their forensic responsibilities.

- **Intersect Network** - 215-540-2150
  The Intersect Network seeks to advance connection between faith communities and the social services system through trainings, resource sharing, connecting, and partnering for community solutions.

- **Foster Care** - 215-540-2150
  Foster Care is available to children who need additional support and are unable to be with their families. Foster care provides the healing and nurturing a child requires within a family environment, in which we believe is the best place for any child to grow, develop and flourish.

- **Intellectual Disabilities and Autism Services** - 215-540-2150
  Services include Community Homes, Employment Supports, In-Home Supports, Life/Community-Based Day Program, Life-sharing, Pre-vocational Program, Respite Services, Supported Living
ACLAMO
512 West Marshall Street, Norristown, PA 19401
PH: 610-277-2570
FAX: 610-970-2134
AGENCY EMAIL: N/A
WEBSITE: www.aclamo.org
KEY CONTACT: Beatriz Gasiba; Emily Ciliberti, Business Development
EMAIL: beatriz@aclamo.org; businessdevelopment@aclamo.org
Services: ACLAMO’s mission is to provide educational programs, social services
and access to health and wellness programs to Latinos and other community
members to empower them to fully achieve their life potential. ACLAMO’s Social
Services Department assists individuals and/or families with intake/referrals and
case management services to resolve conflicts in housing and utilities,
employment and income support, food, immigration consultation services, and
other services in mental health and domestic violence. ACLAMO’s Education
Department provides lessons and tutoring assistance in homework, literacy, math
and science, and special STEAM-focused enrichment activities based on
students’ grade and skill levels. We have an After-School Program, a Summer
Bridge Program, an ADELANTE Program, and a Teen Club Program. ACLAMO’s
Health and Wellness Department provides assistance to individuals and families
in obtaining health services and acquisition of benefits. Our Health Literacy
Education provides culturally relevant preventive health and chronic disease
management classes and individual support, including health information and
health screenings to at-risk adults.

Advocates Against Hunger Serving Norristown, Montgomery County
6002 Goldfinch Circle, Audubon, PA 19403-1847
PH: 610-630-9637
AGENCY EMAIL: AdvocatesAHLaFors@aol.com
WEBSITE: www.AdvocatesAgainstHunger.org
KEY CONTACT: Nanette H LaFors
EMAIL: Lfours@aol.com
Services: Advocates and promotes community dialogue on hunger and nutrition in the
Norristown area with the purpose of sustaining and improving delivery of food and
nutrition to the poor, educating the community, increasing participation of the volunteer
population, and increasing resources.

A.J. Catagnus
1299 West James Street, Rear Bldg., 1st Floor, Norristown, PA 19401
PH: 610-277-2727
FAX: 610-277-4272
WEBSITE: www.ajcatagnus.com
KEY CONTACT: Janet Catagnus
EMAIL: janet@ajcatagnus.com; vinnay@ajcatagnus.com
Services: A. J. Catagnus, inc. specializes in dumpster rentals for household cleanouts
and commercial construction projects. We offer metal recycling to help keep our planet
green and dismantling and demolition services to ensure your job is quick and efficient.
**Amnion Pregnancy Care Medical Center**
832 DeKalb Street, Norristown, PA 19401
PH: 610-622-9957
FAX: 610-622-9844
AGENCY EMAIL: info@amnion
WEBSITE: www.AmnionPregnancyCenter.com
KEY CONTACT: Melanie Parks
EMAIL: mparks@amnion.org

**Services:** Amnion provides life-affirming care for families facing unintended pregnancy. All services are free, including pregnancy testing, ultrasound, STD testing/treatment, and counseling.

**Carson Valley Children’s Aid (Norristown Neighborhood Center)**
1314 Dekalb Street, Norristown, PA 19401
Ph: 610-279-2755
Fax: 610-272-5447
Main Office: 1419 Bethlehem Pike, Flourtown, PA 19031
Ph: 215-233-1960
Fax: 215-233-2386
WEBSITE: www.cvca-pa.org
KEY CONTACT: Luz Moreno
EMAIL: lmoreno@cvca-pa.org; bsmith@cvca-pa.org

**Services:** A free, voluntary, user-friendly prevention program designed to strengthen and empower families. Parents of children from birth to five years of age and soon to be parents living in the greater Norristown area are eligible. Services offered include home visits and group meetings with family development specialists trained in the Parent-As-Teachers model that brings information on child development, neuroscience, screenings, discipline and other parenting issues, Parent Education Classes, anger management classes, weekly meetings for fathers of children of any age, and individualized information about community resources that assist parents with safety, and children and family well-being. Parents as Teachers home and group visits are now also available in the North Penn and Souderton school districts. Call 215-233-1960 x 304.

**Catholic Social Services (Martha’s Choice Marketplace)**
353 E. Johnson Highway, Norristown, PA 19401
PH: 610-279-7372
WEBSITE: www.chs-adphila.org
KEY CONTACT: Patrick Walsh
EMAIL: pwalsh@chs-adphila.org

**Service:** Martha’s Choice Marketplace
Pantry Hours: Wednesday: 4 – 6pm; Thursday: 10am – 5pm; Friday: 11am – 1pm
**Center for Loss and Bereavement**  
3847 Skippack Pike, Skippack, PA 19474  
PH: 610-222-4110  
FAX: 610-222-4116  
WEBSITE: www.bereavementcenter.org  
KEY CONTACT: Ashley Herr, Ext: 123; Brian McCaffrey  
EMAIL: amh@bereavementcenter.org; bfm@bereavementcenter.org  

**Services:** The Center for Loss and Bereavement is a trusted, non-profit organization that provides professional counseling, support services, and education for families, individuals, and organizations seeking resilient guidance and connection when confronting loss. Located in Montgomery County, Pennsylvania, the Center offers a warm and safe atmosphere that allows for the expression and exploration of the grief process. We are committed to bringing important programming to individuals confronting grief’s challenges, and we are creatively adapting our programming to meet the needs of our continually changing community.

**Central Behavioral Health**  
1100 Powell Street, Norristown, PA 19401  
PH: 610-277-4600  
FAX: 610-275-0216  
WEBSITE: www.centralbh.org  
KEY CONTACT: Dave Wilkinson; Katie Walsh  
EMAIL: davew@centralbh.org; katiew@centralbh.org  
PH: 610-277-4600 Ext. 172  

**Services:** Central Behavioral Health is a not for profit, multi-service community behavioral health center located in Montgomery County, PA. We provide services for over 5,000 individuals and families through specialized programs, covering a full spectrum of behavioral health and co-occurring services. Central Behavioral Health offers telehealth services too. Central Behavioral Health is open Monday through Thursday from 9am-8pm and Fridays 9 am to 5pm.

**▼ Adult Services**  
Outpatient Counseling (Individual, Couples, Family, and Group Therapy), Psychiatric Treatment, Intensive Outpatient Program, Senior Outreach Services, Senior Intensive Support, Substance Abuse Services, Recovery Coaching, Case Management, Transition to Independence Process, Clinical Wellness Recovery Team, Certified Peer Specialists, Career Center, Bi-lingual Case Management, Community Outreach.

**▼ Child & Adolescent Services**  
Outpatient Counseling, Psychiatric Services, Administrative Case Management, Children’s Blended Case Management, Family Base Services, Intensive Behavioral Health Services, Transition to Independence Process, Bi-lingual Case Management  
*Willow Grove Location:*  
2500 Maryland Road, Suite 130 (Dixon Building)  
Willow Grove, PA 19090  
P: 267-818-2220  
F: 484-636-2598  

**Open Monday & Tuesday 9am-7pm., Wednesday thru Friday 9am-5pm**  
“Central Behavioral Health’s is a community dedicated to helping people of all ages improve their emotional and behavioral health, develop resiliency, and achieve personal fulfillment.”
**Children’s Crisis Treatment Center (CCTC)**

502 W. Germantown Pike, East Norriton, Pa 19403  
PH: 610-275-2020  
FAX: 484-751-1464  
WEBSITE: www.cctckids.org  
KEY CONTACT: Kristen A. Caprara, PsyD; Email: Kristeen.caprara@cctckids.org  
**Services:** In response to the need for expanded and enhanced trauma-informed and trauma-focused treatment for children and their families in Montgomery County, CCTC has expanded several of their programs into Montgomery County: Trauma Services, Family-Based Services, Outpatient Services, and Blended Case Management. The Trauma Services Program provides specialized trauma-focused treatment to children ages 18 months – 18 years who have recently witnessed or experienced a traumatic event or who have been the victim of sexual abuse/assault. The Family Based Program offers team-delivered, short-term intensive services in the home and community. This specialized program enables families to care for children with emotional and behavioral health challenges, thus reducing the need for out-of-home placement. This Outpatient Program offers a range of interventions that allow children and their families to learn ways to manage their behavior, undemand their emotions, and more effectively communicate in their home, school, and community. The Blended Case Management Program works intensively with families to connect them to various resources within their community.

**Children First**  
990 Spring Garden Street, Suite 200, Philadelphia, PA 19123  
PH: 215-563-5848  
FAX: 215-563-9442  
AGENCY EMAIL: info@childrenfirstpa.org  
WEBSITE: www.childrenfirstpa.org  
KEY CONTACT: Shirlee Howe, Donna Cooper  
EMAIL: shirleeh@childrenfirstpa.org, donnac@childrenfirstpa.org  
**Services:** Children First, formerly known as Public Citizens for Children and Youth (PCCY), serves as the leading child advocacy organization working to improve the lives and life chances of children in Southeastern Pennsylvania. Children First undertakes specific and focused projects in areas affecting the healthy growth and development of children, including childcare, public education, child health, juvenile justice, and child welfare. Through thoughtful and informed advocacy, community education, targeted service projects, and budget analysis, Children First watches out and speaks out for children and families. We work in the following counties: Bucks, Chester, Delaware, Montgomery, and Philadelphia.

**Children’s Hospital of Philadelphia (CHOP)**  
3401 Civic Center Boulevard, Philadelphia, PA 19104  
PH: 267-426-5506  
FAX: 267-426-6904  
WEBSITE: www.chop.edu  
AGENCY EMAIL: CHOPcommunity@chop.edu  
KEY CONTACT: Falguni Patel
EMAIL: patelf1@chop.edu

Services: Children’s Hospital of Philadelphia (CHOP) is committed to helping children live healthy, productive lives. All throughout our local communities, we provide sustainable, meaningful programs that improve the lives of children well beyond the walls of our facilities. While CHOP’s main campus is located in University City, Philadelphia, CHOP’s Care Network includes 50+ primary care practices, specialty and urgent care centers throughout southeastern Pennsylvania and Southern New Jersey. CHOP is proud to offer Primary Care services in Montgomery County, including a practice in Norristown. In January 2022, CHOP opened a second hospital, in King of Prussia, PA, for patients and their families, to enable quality care close to home in a safe and easy to navigate setting. CHOP has more than 100 community programs that strive to ensure that all children, especially the most vulnerable, experience the wonders of childhood.

Circle Lodge
Mailing Address: P.O. Box 2011, Norristown, PA 19404
Street Address: 1001 Sterigere Street, NSH Building #15, Norristown, PA 19401
PH: 610-275-1280
FAX: 610-275-7849
AGENCY EMAIL: N/A
WEBSITE: N/A
KEY CONTACT: Courtney Kasche; Kristen Pulcini
EMAIL: courtneykasche@circlelodgeinc.org; kristenpulcini@circlelodgeinc.org

Services: Circle Lodge is a licensed CRR on the grounds of Norristown State Hospital. We have apartment-style, group living for adults with serious mental health challenges. Circle Lodge supports residents on gaining or improving independent living skills and coordinating community support.

Colonial School District
230 Flourtown Road, Plymouth Meeting, PA 10462
PH: 610-630-1670
FAX: N/A
WEBSITE: www.Colonialsd.org
KEY CONTACT: Meghann Radick; F. Scherzinger
EMAIL: mradick@colonialsd.org; fscherzinger@colonialsd.org

Services: Public School for students in Plymouth Meeting, Whitemarsh and Conshohocken.

Delaware Valley Community Health, Inc. (Norristown Regional Health Ctr.)
1401 DeKalb Pike, Norristown, PA 19401
PH: 215-278-7787
FAX: 610-278-7386
WEBSITE: www.dvch.org
KEY CONTACT: Brenda Robles-Cooke
EMAIL: roblesb@dvch.org

Services: Delaware Valley Community Health, Inc. received a federal expansion grant from the Health Resources and Services Administration’s Bureau of Primary Health Care and opened Norristown Regional Health Center (NRHC) in 1999, making it Montgomery
counties’ first Federally Qualified Health Center. NRHC was first located on Marshall Street and is currently located in a beautiful, 21,000 square-foot, three-story building at 1401 DeKalb Street. NRHC provides high quality health care services including, adult & family medicine, behavioral health, care coordination, dental, health education, health insurance enrollment, HIV services, medication dispensary, optometry/eye care, pediatrics, and social services, primarily to the African American and Latino communities in a caring, supportive environment. Same day and next day appointments are available.

**Einstein Medical Center Montgomery**

559 West Germantown Pike, East Norriton, PA 19403  
PH: 484-622-1000  
WEBSITE: [www.Einstein.edu/montgomery](http://www.Einstein.edu/montgomery)  
KEY CONTACT: Leroy Howell  
EMAIL: HowellL@einstein.edu  
**Services:** Providing patient care for residents of central Montgomery County and offering a broad spectrum of inpatient and outpatient services as well as providing a myriad of health promotion activities and medical education programs.  
- Health Services: Gynecological and Prenatal Care  
- Einstein Montgomery Women’s Health Center - 1-800-346-7834  
- Health Services: Home Care  
- Einstein Montgomery Home Care – 610-272-1080

▼ **Nurse-Family Partnership Montgomery County:** Nurse-Family Partnership empowers first-time moms to transform their lives and create better futures for themselves and their babies. Educated nurses regularly visit young, first-time moms-to-be, starting early in the pregnancy and continuing through the child’s second birthday.

The expectant moms benefit by getting the care and support they need to have a healthy pregnancy. At the same time, new mothers develop a close relationship with a nurse who becomes a trusted resource they can rely on for advice on everything from safely caring for their child to taking steps to provide a stable, secure future for them both. Through the partnership, the nurse provides new moms with the confidence and the tools they need not only to assure a healthy start for their babies, but to envision a life of stability and opportunities for success for both mom and child.

▼ **Cribs for Kids - Montgomery County** - The mission of **Cribs for Kids** is to prevent infant sleep-related deaths by educating parents and caregivers on the importance of practicing safe sleep for their babies. At this time, Cribs for Kids does not receive funding through a grant. Therefore, we are 100% funded by donations from individuals and organizations as well as fundraising efforts.

**Expressive Path**

208 Dekalb Street, Norristown, PA 19401  
PH: 610-331-3516  
FAX: N/A  
WEBSITE: [www.expressivepath.org](http://www.expressivepath.org)  
AGENCY EMAIL: info@expressivepath.org  
KEY CONTACT: Pamela Martin, LPC
EMAIL: pamelamartin@expressivepath.org

Services: Expressive Path is a 90% mobile non-profit based in Norristown. It provides creative arts programs for disadvantaged teens ages 12-19. Expressive Path gives its students an opportunity to showcase their talents through workshops, exhibitions, and community service.

Fair Housing Rights Center in Southeastern Pennsylvania
444 North 3rd Street, Suite 110, Philadelphia, PA 19123
PH: 215-626-0700 Ext. 16
FAX: 215-625-0705
WEBSITE: www.fairhousingrights.org
AGENCY EMAIL: Info@fairhousingrights.org
KEY CONTACT: Rayonne Grizzle; Secondary Contact: Laura Mabery
EMAIL: rgrizzle@fairhousingrights.org and lmabery@fairhousingrights.org

Services: FHRC educates the public on fair housing / fair lending laws; provides investigative and enforcement services to individuals who have experienced housing discrimination in rental, sales, insurance, and appraisals; works with government to increase the public’s knowledge and awareness of fair housing policies; audits the practices of real estate and related industries; advocates to sustain good or amend harmful housing policies; contracts with housing providers to improve compliance with fair housing laws; monitors the community for compliance with applicable housing laws; contacts with private businesses to conduct fair housing or fair lending investigations; offers HUD certified Housing Counseling services; offers information and referrals on housing related issues, and operates as a trauma-informed service provider.

Family Promise of the Main Line
1449 DeKalb Street, Norristown, PA 19401
PH: 610-277-0977
EMAIL: info@fpmainline.org
WEBSITE: www.fpmainline.org
KEY CONTACT: Allegra Cressman, acressman@fpmainline.org

Services: The Emergency Shelter Program temporarily shelters Montgomery County families who are experiencing homelessness. It provides shelter, food, crisis intervention, financial assistance, and trauma-informed intensive case management to prepare families for long-term economic self-sufficiency and housing stability. This program is provided in partnership with the Interfaith Community and the Montgomery County Your Way Home collaborative.

Family Services of Montgomery County
3125 Ridge Pike, Eagleville, PA 19403
PH: 610-630-2111
FAX: 610-630-4003
AGENCY EMAIL: info@fsmontco.org
WEBSITE: www.fsmontco.org
KEY CONTACT: Karen Konnick; Kelly Canally
EMAIL: kkonnick@fsmontco.org; kcanally@fsmontco.org

Services: Since 1900, Family Services has specialized in providing compassionate support and trustworthy guidance to Montgomery County individuals and families in
need. Throughout the agency’s history, programs have evolved to meet the ever-changing needs of the community. Current programming focuses on Family Support and Parent Education; Health and Wellness; Older Adults; Reentry Services; and Substance Abuse Prevention. Family Services’ Project HOPE provides HIV/AIDS outreach, prevention, testing, and medical case management services to Montgomery County residents. In partnership with Montgomery County, Family Services also provides the Emergency Rent and Utilities (ERU) program.

**Genesis Housing Corporation**
1430 DeKalb Street, Suite 2020, Norristown, PA 19401
PH: 610-275-4357
FAX: 610-275-1357
WEBSITE: [www.genesishousing.org](http://www.genesishousing.org)
Agency EMAIL: info@genesishousing.org
KEY CONTACT: Judy Memberg
EMAIL: jmembreng@genesishousing.org
**Services:** Genesis Housing Corporation’s housing counseling programs provide free classes and individual counseling. Monthly classes focus on topics not taught in regular school including understanding credit, credit repair, foreclosure prevention, debt management and home buying. Genesis Housing Corporation works closely with clients to develop individual “action plans” to help them realize their financial goals. Clients can work with the housing counselor on credit and money management issues for as long as needed. Genesis Housing Corporation is approved for housing counseling by PA Housing Finance Agency (PHFA) and the U.S. Department of Housing and Urban Development (HUD). Genesis Housing Corporation is an approved agency for many programs including the Montgomery County First-time Home Buyers Program. Genesis Housing Corporation is a member of the Montgomery County Partners for Home Ownership.

**Girls First**
1208 Green Street, Norristown, PA 19401
PH: 484-681-2875
FAX: n/a
WEBSITE: [www.girlsfirst.org](http://www.girlsfirst.org)
KEY CONTACTS: Nicole Jones, Executive Director; Raeanna Ellis, Program Coordinator
AGENCY EMAIL: nicole@girlsfirst.org; raeanna@girlsfirst.org
**Services:** The mission of Girls First is to build character, instill a positive sense of self, and provide life skills through a creative curriculum of arts exploration, academic reinforcement, and emotional learning.

**Habitat for Humanity of Montgomery and Delaware Counties**
533 Foundry Road, West Norriton, PA 19403
PH: 610-278-7710 / (cell) 484-686-1156 - Ext. 107
FAX: 610-713-8410
WEBSITE: [www.habitatmontdelco.org](http://www.habitatmontdelco.org)
KEY CONTACTS: Deb Hunsberger
EMAIL: dhunsberger@habitatmontdelco.org
SERVICES:
Habitat for Humanity of Montgomery and Delaware counties brings people together to build homes, communities, and hope.

HealthSpark Foundation
2506 N. Broad St, Suite 206, Colmar, Pa. 18915
Phone: 215-716-5400
Fax: 215-716-5410
AGENCY EMAIL: info@healthspark.org
WEBSITE: www.healthspark.org
KEY CONTACT: Clare Strenger
EMAIL: cstrenger@healthspark.org
Services: HealthSpark Foundation is a private, independent foundation in Montgomery County, Pennsylvania. Our mission is to invest in nonprofit organizations, networks, and coalitions promoting a more just and healthy community. Grant information is posted on our website at https://healthspark.org/grantmaking/apply-foundation.

HopeWorx
1210 Stanbridge St., Suite 600, Norristown, PA 19401
PH: 610-270-3685
FAX: 610-270-9155
WEBSITE: www.hopeworxinc.org
AGENCY EMAIL: sshannon@hopeworxinc.org
KEY CONTACT: Sue Shannon
EMAIL: sshannon@hopeworxinc.org; jwhitmore@hopeworxinc.org
Services: A peer-led agency that provides one-on-one advocacy services, as well as satisfaction surveys for adults and youth using mental health services in Montgomery County. HopeWorx also hosts the CommunityWorx Community Center.

CommunityWorx
KEY CONTACT: Gene Paliescheskey, Community Development and Integration Coordinator
PH: 610-813-1140
EMAIL: gpaliescheskey@hopeworxinc.org
Services: To create an environment that welcomes all individuals who are directing their own life goals, growth, recovery, and wellness.

Community Satisfaction Team (CST)
KEY CONTACT: Penny Johnson, CST Program Supervisor
PH: 610-270-3685
EMAIL: pjohnson@hopeworxinc.org
Services: To provide the Montgomery County Office of BH/DD with information about satisfaction with the mental health services that adults are receiving, and to make recommendations for change.

AdvocacyWorx
KEY CONTACT: Akilah Williams, Program Supervisor
PH: 484-672-1609
EMAIL: awilliams@hopeworxinc.org
Services: To help people who use or have used behavioral health services, by providing advocacy which promotes recovery through choice, empowerment, and self-determination, in collaboration with all community members.

▼ FamilyWorx
KEY CONTACT: Clare Higgins, Program Director
PH: 484-672-1446
EMAIL: chiggins@hopeworxinc.org
KEY CONTACT: Lisa Radcliffe, Program Supervisor
PH: 610-618-2059
EMAIL: lradcliffe@hopeworxinc.org

Services: To support Montgomery County families, whose children and adolescents have behavioral health concerns, navigate the public child serving systems – behavioral health, juvenile justice, child welfare, and education - as well as connect with each other.

▼ Family Satisfaction Team (FST)
KEY CONTACT: Clare Higgins, Program Director
PH: 484-672-1446
EMAIL: chiggins@hopeworxinc.org
KEY CONTACT: Caitlin Kelley, Program Supervisor
PH: 610-618-6540
EMAIL: ckelley@hopeworxinc.org

Services: To work with all stakeholders to strengthen resiliency and recovery oriented delivery of behavioral health services and support provided to families and youth in Montgomery County.

▼ Independent Monitoring for Quality (IM4Q)
KEY CONTACT: Sharon M. Beck, Director
PH: 267-218-3266
EMAIL: sharonbeck22@gmail.com

Services: To collect information to improve the quality of life and outcomes of people who have developmental disabilities.

▼ CSP Committee
WEBSITE: https://www.montcopacsp.org

Services: HopeWorx is the fiduciary and provides technical support for the local Community Support Program (CSP) Committee, and the Southeast Regional CSP Committee. CSP is a committee of people who use mental health services, family members, service providers and county mental health staff, who work together to improve the mental health system.

Laurel House
800 East Main Street, Lansdale, PA 19446
PH: 610-277-1860
FAX: 610-879-2070
WEBSITE: www.laurel-house.org
AGENCY EMAIL: info@laurel-house.org
KEY CONTACT: Stacey Dougherty Ext. 108
EMAIL: sdougherty@laurel-house.org
Services: Laurel House is a comprehensive domestic violence agency serving all of Montgomery County. All services are free and confidential.

**Lincoln Center for Family and Youth, The**
1100 Adams Avenue, Audubon, PA 19403
PH: 610-277-3715
FAX: 610-277-5270
AGENCY EMAIL: info@thelincolncenter.com
WEBSITE: www.thelincolncenter.com
KEY CONTACT: Kerri Blakey
EMAIL: kblakey@thelincolncenter.com
Services: The Lincoln Center for Family and Youth (TLC) is a non-profit human services organization that provides alternative education, coaching, and counseling services to individuals and families in the Greater Philadelphia Area. TLC is comprised of five divisions. TLC Leadership Academy (the home of TLC's trademarked Transformational Education model) School-based Staffing, Community Counseling, Coaching and Training; Victim Services; and Grant Services. These major divisions are united under TLC's mission to transform lives and communities through education, coaching, and counseling.

**Literacy Council of Norristown**
113 E. Airy Street, Norristown, Pa 19401
PH: 610-292-8515
WEBSITE: www.lcnlit.org
KEY CONTACT: Eileen Hallstrom
EMAIL: info@lcnlit.org
Services: LCN provides free, accessible adult education programs in Norristown and greater Montgomery County. Our tutoring, small groups and classes provide instruction in reading, writing and math, high school equivalency preparation (GED/HiSet), English for Speakers of Other Languages (ESOL), citizenship, financial and health literacy, and more. As part of our mission to strengthen families, we also offer family and community literacy programs and provide strong support for our learners in partnership with other local organizations.

**Martha's Choice Marketplace & Community Farm**
353 E. Johnson Hwy, Norristown, PA 19401
PH: 610-279-7372
FAX: n/a
WEBSITE: marthaschoicemarketplace.com
KEY CONTACT: Maureen Feeny-Byrnes
EMAIL: mfeeny-byrnes@chs-adphila.org
Services: Marketplace and community farm
Mental Health Partnerships / Trail Guides - Norristown
1951 New Hope Street, Norristown, PA 19401
PH: 267-507-3496
FAX: 215-775-3524
WEBSITE: www.mentalhealthpartnerships.org
KEY CONTACT: Jim Markey
EMAIL: jmarkey@mhphope.org

Mental Health Partnerships - Pottstown Recovery Learning Center
414 East High Street, Pottstown, PA 19464
FAX: 610-705-8702
WEBSITE: www.mentalhealthpartnerships.org
KEY CONTACT: Joanne Washington
EMAIL: jwashington@mhphope.org
PHONE: Office: 267-507-3517; Cell: 267-977-3839
Services: Provides peer support for transitional youth and young adults. To have young adults choose a path that leads to independent, fulfilling, and productive lives in the community while reducing hospitalization, incarceration, and negative self-harm.

Mercy Life of Pennsylvania
Business: 1430 DeKalb Street, Norristown, PA 19401
Mailing: Attention: Sales & Enrollment, 107 Bristol Court, Douglassville, PA 19518
PH: 215-339-4747
FAX: N/A
AGENCY EMAIL: https://www.trinityhealthpace.org/pennsylvania/mercy-life-pa/contact-us/
WEBSITE: https://www.trinityhealthpace.org/pennsylvania/mercy-life-pa/
KEY CONTACT: Colleen Alles
EMAIL: colleen.alles@trinity-health.org
Services: Mercy LIFE understands that aging and staying independent can be a challenge. At Mercy LIFE, seniors receive personalized care from a team of skilled professionals dedicated to supporting the health and independence of seniors so they can continue living safely at home. Services provided at each of the five Mercy LIFE centers and in the community are free to seniors who qualify. Participants must be eligible for Medicaid, Medicaid and Medicare, or able to privately pay. There are no out-of-pocket charges if participants qualify for both Medicare and Medicaid or Medicaid only. Services include Medical Care, Rehabilitation Therapy, Transportation, Recreational Therapy, Social Services, Nutritional Planning, In-home Support, Spiritual Services and Specialty Services.

Mission Kids Child Advocacy Center
180 W. Germantown Pike, Suite 1, East Norriton PA, 19401
PH: 484-687-2990
FAX: 484-687-2994
AGENCY EMAIL: info@missionkidsCAC.org
WEBSITE: www.missionkidscac.org
KEY CONTACT: Michelle McDyre, Director of Prevention Education & Outreach
EMAIL: mmcdyre@missionkidscac.org

**Services:** Mission Kids Child Advocacy Center achieves healing and justice for victims of child abuse in Montgomery County by providing collaborative services, advocacy, leadership, and education. At the Child Advocacy Center, neutral, fact-finding forensic interviews are coordinated to avoid additional trauma to children who have experienced abuse. Mission Kids’ team of professionals supports Montgomery County’s multidisciplinary team approach by working with child welfare professionals, law enforcement, prosecutors, medical providers, and mental health clinicians. Mission Kids is dedicated to keeping kids safe by providing prevention education to children and adults to empower the community to speak out against child abuse and take the necessary steps to protect children. Mission Kids offers a variety of lessons, workshops and presentations that are evidence-based and have been proven to decrease rates of abuse and to increase rates of reporting. In the past decade, Mission Kids has served over 7,000 children and provided a sense of hope, safety, and healing as children and families overcome the trauma of abuse.

**Mitzvah Circle Foundation**
2562 Boulevard of the Generals, Suite 100, Norristown, PA 19403
PH: 267-649-7610
WEBSITE: www.mitzvahcircle.org
Agency EMAIL: fran@mitzvahcircle.org
KEY CONTACT: Fran Held; Karen Liddy – Office Manager
EMAIL: fran@mitzvahcircle.org; karen@mitzvahcircle.org

**Services:** Mitzvah Circle Foundation is a 501c3 non-profit organization that provides material support to individuals and families dealing with crisis, poverty, homelessness, and serious illness. We deliver individualized assistance. Mitzvah Circle is not faith-based. We treat everyone with kindness and compassion, restoring hope and honoring dignity.

**Montgomery Bar Association**
100 West Airy Street, Norristown, PA 19401
PH: 610-279-9660
FAX: 610-279-4321
AGENCY EMAIL: info@montgomerybar.org
WEBSITE: www.montgomerybar.org
KEY CONTACT: Denise Vicaro, Esq.
EMAIL: denise@montgomerybar.org; tim@montgomerybar.org

**Services:** The mission of the Montgomery Bar Association is to promote professional excellence, facilitate access to justice, and protect integrity of the legal system through services to our members and our community.

**Montgomery County Association for the Blind (MCAB)**
25 E. Marshall St. 3rd Floor, Norristown, PA 19401
PH: 215-661-9800, ext. 413
FAX: 610-292-7191
AGENCY EMAIL: cnold@mcab.org
WEBSITE: www.mcab.org
KEY CONTACT: Catherine Nold
EMAIL: cnold@mcab.org

Services: Our mission is to enhance the quality of life for people coping with blindness or vision impairments through education, support, and advocacy and to strive to prevent blindness through education and screening programs.

Montgomery County Community Action Development Commission (CADCOM)
113 East Main Street, Norristown, PA 19401
PH: 610-277-6363
FAX: 610-277-7399
WEBSITE: www.CADCOM.org
KEY CONTACT: Sandy Sharma, Ext. 124
EMAIL: ssharma@cadcom.org
AGENCY EMAIL: rbeaton@cadcom.org

Services: Community services, including rental assistance, job career assistance, utilities, etc.

Montgomery County Community College
340 Dekalb Pike, Blue Bell, PA 19422
PH: 484-808-4223
WEBSITE: www.MC3.edu
KEY CONTACT: Nichole Kang
EMAIL: nkang@mc3.edu

Services:
▼ About Montgomery County Community College
For more than 50 years, Montgomery County Community College has grown with the community to meet the evolving educational needs of Montgomery County. The College’s comprehensive curriculum includes more than 100 associate 22 degree and certificate programs, as well as customized workforce training and certifications. Students enjoy the flexibility of learning at the College’s thriving campuses in Blue Bell and Pottstown, at the Culinary Arts Institute in Lansdale, and online through a robust Virtual Campus. The College provides robust academic and non-academic supports to bolster student success, including wellness services, tutoring, career services, veterans’ services, supportive programming, and more.

▼ The POWER Program (Funded by the Montgomery County Office of Mental Health, Montgomery County Community College, and private foundations) // ●For individuals in mental health recovery, our free Partnership on Work Enrichment and Readiness (POWER) program can help connect you to campus life, develop your educational and career potential, and explore career and educational paths. // ●The POWER program is open to anyone who has been diagnosed with a mental health issue or participates in services offered by the Montgomery County Office of Mental Health and is ideally able to complete college-level work. There is no cost to POWER students for tuition, textbooks, or materials. // Contact: Holly Harris at HHarris@mc3.edu PH: 215-651-6419 or Teyné Crum-Obasuyi at tcrumbasuyi@mc3.edu PH: 215-461-1151 for more details.
Montgomery County Emergency Service (MCES), Inc.
50 Beech Drive, Norristown, PA 19403
PH: 610-279-6100
FAX: 610-279-0978
AGENCY EMAIL: mail@mces.org
WEBSITE: www.mces.org
KEY CONTACT: Tony Salvatore
EMAIL: tsalvatore@mces.org
Services: MCES provides crisis intervention and emergency mental health treatment 24/7 to individuals experiencing psychiatric emergencies and serious behavioral health problems, crisis intervention training, and suicide prevention.

Montgomery County Department of Health and Human Services
1430 DeKalb Street, Norristown, PA 19401-0311
Director: Dr. Tamra Williams
Services:
▼ Community Connections
PH: 610-278-3522
WEBSITE: www.montcopa.org/communityconnections
KEY CONTACT: Elizabeth DiArcangelo, Administrator
EMAIL Link: montcopa.org/formcenter/Community-Connections-32/contact-a-navigate-195
Services: Community Connections provides information and referrals for human services to people who need them most, directly in their local communities. Navicmates are skilled human service professionals who navigate the human services system and advocate on behalf of a resident who is facing barriers to accessing or utilizing a service. There are four regional offices that accept walk-in visitors seeking Navicate assistance Monday-Friday 8-4:30pm. For assistance via phone, to schedule an appointment, request a presentation, or general information: please call (610)278-3522 and press:
   Option 1: Lansdale
   Option 2: Norristown
   Option 3: Pottstown
   Option 4: Willow Grove

▼ Drug and Alcohol
2nd Floor
PH: 610-278-3630
KEY CONTACT: Ask for a D&A Program Representative
WEBSITE: www.montcopa.org (search HHS for the Office of Drug & Alcohol)
Services: The Drug & Alcohol Office within HHS is an Administrative Office which oversees contracts with providers of drug & alcohol services. Individual eligibility for services and funding is determined by county, state and/or federal guidelines. Contracted services span a continuum from prevention, intervention, case management, treatment, and recovery support services. Please see the Office’s website for information on services provided by contracted providers.

▼ Early Learning Resource Center (ELRC)
5th Floor
PH: 610-278-3707
FAX: 610-278-5161
KEY CONTACT: Jeanine Moser, Administrator

Services: Early Learning Resource Center (ELRC) Region 17 provides a single point-of-contact for Montgomery County families, early learning service providers and community members looking to gain information and access services that support high-quality childcare and early learning programs. ELRC Region 17 can help families find the best childcare for their children. They offer links to many services, including:

- Child Care Works, Pennsylvania’s childcare subsidy program
- Keystone STARS, Pennsylvania’s quality improvement program for childcare providers
- PA Pre-K Counts and Head Start
- Early Intervention Services

Through ELRC Region 17, childcare professionals can obtain support in building quality outcomes for children by working with quality coaches to achieve Keystone STAR 3 and 4 status, building connections with community partners and supporting children and families in accessing additional services, such as PA Pre-K Counts, Head Start, home-visiting and Early Intervention.

▼ Mental Health/ Developmental Disabilities/ Early Intervention

2nd Floor
PH: 610-278-3642
WEBSITE: www.montcopa.org

KEY CONTACT: Pam Howard, Administrator

Services: The Behavioral Health / Developmental Disabilities Program provides a variety of services to eligible Montgomery County residents. These services are provided by county staff, or by vendors contracted by Montgomery County. Individual eligibility for services and funding is determined by county, state, and federal guidelines.

▼ Montgomery County Court Child Care Center

P.O. Box 311, One Montgomery Plaza, Suite 606, Norristown, Pennsylvania 19401
PH: 610-292-4956
KEY CONTACT: Linda Awarski
EMAIL: lawarski@montcopa.org
WEBSITE: www.Montcopa.org/Court Care

Services:
- The Montgomery County Court Child Care Center is a licensed Drop-in childcare operated in Montgomery County Courts and managed by ELRC Region 17 in partnership with the Montgomery County Department of Health and Human Services.
- The center is offered at no cost to families who have court related business with the Montgomery County Court system. Families dealing with criminal, civil, and domestic related cases can contact the center for use at their scheduled court times.
- The center offers age-appropriate activities for children 6 weeks of age through 12 years of age. The center is available from 8:00 a.m. to 4:15 p.m., Monday through Friday.
- The center provides a secure, safe, and sanitary environment. The staff are professional, caring, and degreed in Early and Elementary Education with certifications in CPR, Pediatric First Aid, Child Abuse Certification, FBI checks, Federal and State Criminal Certification. The program includes daily snacks and values each child as their own special individual.
Office of Children and Youth
2nd Floor
PH: 610-278-5800 (24-hour availability)
FAX: 610-278-5898
WEBSITE: www.montcopa.org/mcocy
KEY CONTACT: Nadine Miller, Administrator
Services: The Montgomery County Office of Children and Youth provides services to assure the well-being of children and their families. OCY is the sole agency in Montgomery County by PA law, to address community concerns regarding child safety, permanency and well-being. As such, OCY responds to and investigates all reported suspicions of child abuse and neglect involving Montgomery County residents. Collaboration with other public, private and community child and family serving agencies is essential to success of services provided to families in need of assistance. Services provided by OCY include prevention services, in-home family services, foster care services, adolescent services, and adoption services. Our philosophy is that the best place for children to grow is with their family, whenever safe and appropriate.

Office of Housing & Community Development: Your Way Home
MAILING ADDRESS: Human Services Center, P.O.Box 311, Norristown, PA 19404-0311
PHYSICAL ADDRESS: 1430 DeKalb Street, 3rd Floor, Norristown, PA 19404-0311
PH: 610-278-3540
KEY CONTACT: Ruth Almy, Your Way Home Development and Communications Manager
AGENCY EMAIL: ruth.almy@montgomerycountypa.gov
WEBSITE: https://yourwayhome.org/

Services: ▼Are you or someone you know experiencing Homelessness? Your Way Home ensures that people experiencing homelessness receive fair and equitable access to existing emergency services based on their vulnerability, severity of need, and eligibility for specific programs. For immediate support, please contact 2-1-1. For all questions, comments and/or concerns please contact the Your Way Home Development and Communications Manager, Ruth Almy at ruth.almy@montgomerycountypa.gov ▼Your Way Home Montgomery County was established as the county’s unified and coordinated housing crisis response system for families & individuals experiencing homelessness or at imminent risk of homelessness. Our vision is to ensure that everyone who lives, works, learns, and invests in Montgomery County, Pennsylvania has equal opportunity to live in an affordable home and a thriving community. Services include:

- A robust and multi-disciplinary Street Outreach team that can be deployed anywhere in the county 24/7.
- Housing-Focused Emergency Shelter services, including centralized shelter bed management.
- A broad cross-sector partnership that leverages and aligns federal, state, county, and private funding sources to achieve greater impact.
- Housing Counseling and/or Legal Services to divert people from entering shelters or becoming street homeless.
• Transitional Housing for select populations, including transitional age youth, people fleeing abuse and violence at home, and people in early stages of substance abuse recovery, among others.
• Permanent Supportive Housing for people with significant barriers to permanent housing stability.

**Office of Public Health**
Location: 2nd Floor
PH: 610-278-5117
FAX: 610-278-5167
WEBSITE: www.health.montcopa.org
KEY CONTACT: Christina Miller (Administrator)
**Services:** The Montgomery County Office of Public Health provides the following services free of charge to Montgomery County residents: Childhood immunizations; Tuberculosis testing and treatments; Sexually Transmitted Diseases (STDs) and HIV Testing, treatment, and counseling. It also investigates health hazards including food-borne diseases, childhood lead poisoning and public health nuisances. Nurse-home visiting programs are available to pregnant women, new mothers, new fathers, and their children. See our website or call for a complete description of services and clinic hours.

**Office of Community Information and Education**
Location: 2nd Floor
PH: 610-278-5117 ext. 6764
FAX: 610-278-5167
WEBSITE: https://montcopa.org/3209/health-promotion-programs
KEY CONTACT: Meredith Peltzman (Community Health Engagement Coordinator)
**Services:** Health educators are available to teach on a wide variety of health topics with a focus on healthy food, injury prevention, and physical activity. Example of programs include CPR/AED training, Suicide Prevention, Diabetes Prevention, Car Seat Checks, and many more. These activities are available for residents of all ages, and there is flexibility for in-person and virtual classes. See our website or call for a complete description of services.

**Senior Services**
2nd Floor
PH: 610-278-3601
FAX: 610-278-3769
WEBSITE: www.montcopa.org
Administrator: Jennifer Barnhart
**Services:** Area Agency on Aging for the County providing information, needs assessments, & home & community-based services to those 60 years of age & older.

**Veteran Affairs**
2nd Floor
PH: 610-278-3285
KEY CONTACT: Dennis Miller
EMAIL: dmillers@montcopa.org
Montgomery County Housing Authority
104 West Main Street, Suite 1, Norristown, PA 19401
PH: 610-275-5720
FAX: 610-275-9036
AGENCY EMAIL: info@montcoha.org
WEBSITE: www.montcoha.org
KEY CONTACT: Sharon I. Allen, Ed.D.
EMAIL: sallen@montcoha.org; PH: 610-275-5720, Ext. 332
zachery.costello@montcoha.org; PH: 484-684-8531 for Senior High-Rise Buildings and Bright Hope ROSS services

Services: Manages Housing Choice Voucher Program (Section 8), administers public housing programs, provides case management to encourage family self-sufficiency for low-income parents, and administers first time homebuyer’s programs. Call for information on eligibility.

Montgomery County Intermediate Unit (MCIU)
2 West Lafayette Street, Norristown, PA 19401
PH: 610-755-9400
WEBSITE: www.mciu.org
KEY CONTACT: Dr. Regina C. Speaker; Mary Dougherty
EMAIL: rspeaker@mciu.org; mtdougherty@mciu.org

Services: The Montgomery County Intermediate Unit is a regional educational service agency that provides dynamic, visionary leadership and effective, efficient services for constituent school districts, schools, and students.

Montgomery County - Norristown Public Library
1001 Powell Street, Norristown, PA 19401
PH: 610-278-5100
FAX: N/A
WEBSITE: www.mc-npl.org
KEY CONTACT: Loretta Righter; K. DeAngelo
AGENCY EMAIL: lrighter@mclinc.org; kdeangelo@mclinc.org;

Services: The Montgomery County-Norristown Public Library provides convenient access to books, magazines, audiobooks, e-books and digital audiobooks, and online database resources for people of all ages. Among the library’s many offerings are free Wi-Fi, outbound fax service at the Main Library in Norristown, loanable hotspots, access to the Internet, a computer lab offering computer classes for adults, and a Books-By-Mail service for homebound individuals. The library hosts free informational, educational, and entertainment programs and events, such as movie showings, book clubs, author talks, summer reading clubs, and crafts for children, teens, and adults.

Montgomery County O.I.C.
1101 Arch Street, Norristown, PA 19401
PH: 610-279-9700
FAX: 610-279-9705
WEBSITE: www.montcooic.org
KEY CONTACT: Sheliah Wright and/or Tanya Gordon
Services: Montco O.I.C. is a non-profit, community-based organization that has been meeting the needs of economically disadvantaged individuals throughout the community for over 50 years. We offer programs and training in workforce development, such as GED, ESL, adult basic education and literacy programs, reentry and weekly food distribution and community advocacy when required.

We offer Workforce Development open to all ages and seasons of life. All our workforce development programs include nationally recognized certification courses such as: Hotel Industry, Culinary Arts, Certified Nursing Assistant, Computer Network and Program, Customer Service, CDL, and Childcare Development Assistant. Our reentry program includes workforce development, mental health support and housing assistance.

For working parents our Before, After and Daycare programs focus on STEAM. During the summer camp Xtreme Learning Center curriculum is all about STEM. The after-school programs offer activities: Karate, Dance, Cheerleading, Music Production and Teen Girls Program. GET READY! College & Career programs: College HBCU Tour, College & Career Planning and gap year program called U-Rock.

Adult Program: Mental health groups, digital literacy, finance literacy, healthy-living and small business academy. Our Disaster Relief team assists families affected by natural disasters.

We help others to help themselves and to become productive and responsible community members.

NAMI Montgomery County PA
100 W. Main Street, Suite 204, Lansdale, PA 19446
PH: 215-361-7784
FAX: 215-361-7786
WEBSITE: www.namimontcopa.org
AGENCY EMAIL: office@namimontcopa.org
KEY CONTACT: Abby Grasso
EMAIL: agrasso@namimontcopa.org
Services: The mission of NAMI Montgomery County PA is to improve the lives of individuals and families affected by mental illness through recovery focused support, education, and advocacy.

Norristown Area School District
401 N. Whitehall Rd, Norristown, PA 19403
PH: 610-630-5145
WEBSITE: www.nasd.k12.pa.us
Services: Our dedicated team of administrators, teachers, professional and support staff strive daily to uphold our mission to provide students with enriching and rigorous educational opportunities that will allow them to become productive citizens who strive for personal excellence. In partnership with our Board of Directors, we are firmly committed to providing the best opportunities for students as we continue to develop research-based and interest-based curriculum, invest in state-of-the-art instructional materials, and expand the availability and use of technology. When coupled with
student-centered instructional practices, we will support all students to achieve their goals, their hopes, and their dreams with a skill set and knowledge base that truly defines "college and career readiness" in an ever-changing global economy and diverse society. ▼ We recognize the vital role that parents, and community stakeholders have in maintaining strong and vibrant educational programs. We invite you to visit our schools to see the amazing things that occur daily. Our comprehensive program meets the individual needs of all learners in the areas of Literacy, Mathematics, Science, Social Studies, Health and Physical Education, Art, Music, World Language, Technology, Computer Science, Business, Performing Arts, and more.

**Norristown Hospitality Center**
530 Church Street, Norristown, PA 19401
PH: 610-277-1321
FAX: 610-277-6463
AGENCY EMAIL: director@hospitalitycenter.org
WEBSITE: www.hospitalitycenter.org
KEY CONTACT: Sunanda Charles
Phone:610-277-1321 Ext 101
EMAIL: director@hospitalitycenter.org; outreach@hospitalitycenter.org

**Services:** The Norristown Hospitality Center is a Day Shelter that offers full services to those experiencing poverty and homelessness in the Norristown Community. The Center provides basic needs, Social Services, Health and Wellness Programs, Workforce Development and specialized clinics like Legal Aid and ID clinics. The Center operates a Code-Blue Shelter during winter.

**Norristown Police Department**
235 East Airy Street, Norristown, PA 19401
PH: 610-270-0490
FAX: 610-270-0454
WEBSITE: www.norristown.org
KEY CONTACT: Rossy Calderon
Ph: 610-270-0490
EMAIL: rcalderon@norristown.org
CONTACT: K. Barletta
EMAIL: kbarletta@norristown.org

**Services:** Police Department for Norristown. Law enforcement organization. Provides crime prevention and community safety services, community support, and community guidance.

**Norristown Vet Center**
320 E. Johnson Hwy., Suite 201, Norristown, PA 19401
PH: 215-823-5245
FAX: 610-272-2198
WEBSITE: https://www.va.gov/norristown-vet-center/
KEY CONTACT: Chanel N. Santiago, MBA
EMAIL: Chanel.Santiago@va.gov
Services: Vet Centers are community-based counseling centers that provide a wide range of social and psychological services, including professional readjustment counseling to eligible Veterans, active-duty service members, including National Guard and Reserve components, and their families.
National Crisis Hotline: Veterans Crisis Line 1-800-273-8255 (press 1)

**One House at a Time (OHAAT)**
411 Susquehanna Road, Ambler, PA 19002
PH: 267-544-7567
AGENCY EMAIL: kate@ohaat.org
WEBSITE: www.ohaat.org
KEY CONTACT: Kate Fay, Director; Fiona Kyck
For information or questions about referrals, contact Fiona Kyck at fiona@ohaat.org

Services: The ‘Beds For Kids’ program provides beds and essential bedding items to kids ages 2-20 years old who are living in poverty.

**Patrician Society**
121 E. Chestnut Street, Norristown, PA 19401
PH: 610-272-6316
FAX: 610-272-3070
AGENCY EMAIL: info@patriciansociety.org
WEBSITE: www.patriciansociety.org
KEY CONTACT: LeeAnn Rooney
EMAIL: larooney@patriciansociety.org

Services: The Patrician Society is a non-profit, non-sectarian organization designed to meet the basic human needs of economically disadvantaged adults, children, and families in our community. We have a food cupboard on Tuesday and Thursday from 1-3 p.m. along with a HUMAN program (Housing, Utilities, Miscellaneous Aid for Neighbors) which provides help with rent, utilities, medical aid, loading Septa passes, birth certificates and ID.

**Pennsylvania Health Access Network (PHAN)**
1501 Cherry Street, Philadelphia, PA 19102
PH: 877-570-3642
FAX: N/A
AGENCY EMAIL: akraus@pahealthaccess.org
WEBSITE: www.pahealthaccess.org
KEY CONTACT: Bill England; Antoinette Kraus
EMAIL: bill@pahealthaccess.org; akraus@pahealthaccess.org

Services: PHAN impacts individuals by giving them the tools and confidence to navigate the healthcare system, leading to increased continuity of coverage and ultimately, better health outcomes. Over the past five years, PHAN has enrolled over 9,500 Pennsylvanians in healthcare coverage and fielded tens of thousands of more questions about health coverage that come in through our toll-free health insurance helpline. Beyond this, PHAN works to ensure that those we have enrolled understand their benefits, know how to access them, and ultimately are empowered to get the care they need. PHAN also manages the Here For Us advocacy
coalition in Montgomery County, providing policy information and conducting advocacy campaigns focused on the social safety net.

**Pennsylvania Link to Aging & Disability Resources**
PH: Need Help? Call the Link – 1-800-753-8827
WEBSITE: buckschestermontgomerylink.weebly.com
KEY CONTACT: Elizabeth Doan
AGENCY EMAIL: buckschestermontgomerylink@aim.com

**Services:** The PA Link connects individuals to the programs and services that help them maintain their independence. Along with that mission, we also design projects that address a local need, provide educational training, and facilitate collaboration between providers. A recent Montgomery County project is the free online course: Become a Great Tenant.

**Resources for Human Development (RHD)**
1000 Sandy Hill Road, suite 140, Norristown PA, 19401
PH: 215-779-8277
WEBSITE: www.rhd.org
KEY CONTACT: Owen Camuso
EMAIL: Owen.Camuso@rhd.org

**Services:** Resources for Human Development, Inc. (RHD) is now in its 50th year of operations, currently supporting and serving individuals and families who have behavioral health issues and/or intellectual disabilities, are homeless or in unstable living situations, or in need of primary health care. The corporation currently operates in 12 states, managing and overseeing more than 160 programs. In 1970, RHD sought to give birth to a new kind of agency that would have the capacity to respond to a wide range of individual and community challenges. It would be an organization whose values would guide it to focus on developing a highly decentralized organization with the broadest possible service mission. From one program, two employees and a budget of $50,000, RHD has grown into a $200-plus million corporation that employs more than 5,000 people across the country and serves tens of thousands of people in need each year. RHD’s mission is to provide caring, effective, and innovative services that empower people of all abilities as they work to achieve the highest level of independence possible and build better lives for themselves, their families, and their communities. RHD’s goals are to provide high quality, trauma-informed, effective, and outcome-driven services using evidence-based practices and the latest technology.

**RSVP Volunteers**
901 E. 8th Avenue, Suite 200, King of Prussia, PA 19406
PH: 610-834-1040
FAX: 610-834-1087
AGENCY EMAIL: Volunteer123@rsrpmc.org
WEBSITE: www.rsvpmc.org
KEY CONTACT: Michele Moll, Executive Director;
EMAIL: MicheleM@rsrpmc.org

**Services:** RSVP improves the lives of vulnerable populations in the local community by focusing on education and wellness and by supporting non-profits through skill-based volunteer programs.
**Senior Adult Activities Center (SAAC) of Montgomery County**

536 George Street, Norristown, PA 19401  
PH: 610-275-1960  
FAX: 610-278-0878  
AGENCY EMAIL: info@montcosaac.org  
WEBSITE: www.montcosaac.org  
KEY CONTACT: Katie Barbato  
EMAIL: kbarbato@montcosaac.org  
**Services:** Senior Center, Social Services, and Meals-on-Wheels

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**SeniorLAW Center**  
Main Office: 1650 Arch Street, Suite 1820, Philadelphia, PA 19103  
Norristown Office: 401 Dekalb Street, Suite 105, Norristown, PA 19401  
PH: 610-910-0210 (Montgomery County)  
FAX: 610-227-2222  
AGENCY EMAIL: N/A  
WEBSITE: www.SeniorLAWCenter.org  
KEY CONTACT: Lucy Qiu, Esq., Staff Attorney  
EMAIL: lqi@seniorlawcenter.org  
**Services:** SeniorLAW Center provides legal advice, services, and limited representation for Pennsylvanians over the age of 60. We are the only non-profit in Pennsylvania dedicated to protecting the rights of older adults. We seek justice for older people by using the power of the law, educating the community, and advocating on local, state, and national levels. We serve approximately 10,000 older Pennsylvanians each year, including victims of abuse and financial exploitation, older adults facing housing crises and homelessness, and grandparents raising grandchildren.

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**Share Food Program**  
1430 Dekalb St., Norristown, PA 19401  
PH: 215-223-2220  
AGENCY EMAIL: info@sharefoodprogram.org  
WEBSITE: www.Sharefoodprogram.org  
KEY CONTACT: Carla Clanagan, Emily Gabler  
EMAIL: carlaclanagan@sharefoodprogram.org; egabler@sharefoodprogram.org  
**Services:** Share Food Program leads the fight against food insecurity in the Philadelphia region by serving an expansive quality partner network of community-based organizations and school districts engaged in food distribution, education, and advocacy.

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**Sharon Shecter-Cohen – Healthcare Consultant**  
110 Stuart Drive, East Norriton, PA 19401  
PH: 610-574-7312  
KEY CONTACT: Sharon Shecter Cohen  
EMAIL: shectorcohensharon@comcast.net  
**Services:** Healthcare Consultant, Sales, Marketing, and Public Relations.
**Suburban Community Hospital**
2701 Dekalb Pike, East Norriton, PA 19401
PH: 610-278-2000
FAX: 610-272-4642
WEBSITE: www.suburbanhosp.org
KEY CONTACT: Mike Motte; Linda Mazzuca
EMAIL: MMotte@primehealthcare.com; LMazzuca@primehealthcare.com

**Services:** Suburban Community Hospital is an award-winning not-for-profit acute care hospital providing high quality, compassionate care in a warm and welcoming environment. Operated by Prime Healthcare, the 126-bed acute care teaching hospital is Certified by The Joint Commission as a Primary Stroke Center. As part of its award-winning stroke services, the hospital recently was awarded and accredited by the American College of Emergency Physicians for a Level-3 Geriatric Emergency Department Accreditation (GEDA). Suburban Community Hospital offers a wide range of services and specialties. Our services include family medicine, radiology, imaging, and 3D mammography, emergency services, heart failure care, senior behavioral health, single-site robotic surgery, and general surgery, internal and family medicine residency programs, wound healing and hyperbaric medicine, rehabilitation services, tobacco dependence program, outpatient laboratory, and Advance Care for the Elderly (ACE) program. If you have a question about our services, please call us at (610)-278-2000 or visit us online at [https://www.suburbanhosp.org/](https://www.suburbanhosp.org/)

**tbdNOW, LLC**
110 Fairview Dr., Lansdale, PA 19446
PH: 215-896-6970
Website: www.tbdnowllc.com/
Agency Email: nancy@tbdnowllc.com
Key Contact: Nancy O. Walsh, Principal
Email: nancy@tbdnowllc.com

**Services:** Leadership and professional development programs, workshops, and retreats; private and small group coaching; consulting and program development; keynote speeches and presentations; facilitation of summits and conferences.

**Theatre Horizon**
401 DeKalb Street, Norristown, PA 19401
PH: 610-283-2230
WEBSITE: www.theatrehorizon.org
AGENCY EMAIL: shelby@theatrehorizon.org
KEY CONTACT: Shelby North Ext. 708
EMAIL:shelby@theatrehorizon.org; nell@theatrehorizon.org; kirsten@theatrehorizon.org

**Services:** Theatre Horizon brings Philadelphia’s finest professional actors and artists to Norristown to present compelling contemporary theatre. Founded in 2005, Theatre Horizon has become a lauded contributor to the arts in Montgomery County, staffing a critically acclaimed season annually.
**TransNet (Suburban Transit Network, Inc.)**
980 Harvest Drive, Suite 100, Blue Bell, PA 19422
PH: 215-542-7433
FAX: N/A
AGENCY EMAIL: ride@suburbantransit.org
WEBSITE: www.suburbantransit.org
KEY CONTACT: Sherry Welsh; Susan Kopystecki
EMAIL: swelsh@suburbantransit.org; skopystecki@suburbantransit.org

**Services:** Since 1980, TransNet has delivered responsive, high-quality community transportation, connecting people to school, work, healthcare, recreation, and home. From meeting the special transit needs of our seniors, disabled neighbors, and special needs school children, to providing sufficient transportation for college students, corporate campus employees and summer campers, we proudly meet the needs of ever-growing Montgomery County.

**Valley Forge Medical Center**
1033 W. Germantown Pike, Norristown, PA 19406
PH: 610-539-8500
FAX: 610-539-6065
AGENCY EMAIL: JAgosto@vfmc.net
WEBSITE: www.vfmc.net
KEY CONTACT: Jessica Agosto
EMAIL: JAgosto@vfmc.net

**Services:** Inpatient level (4) hospital detox and rehabilitation services; Inpatient residential detox and rehabilitation services; Medication assisted therapy options; Counseling, Case Management and Peer Support services.

**Victim Services Center of Montgomery County, Inc.**
325 Swede Street, 2nd Floor, Norristown, PA 19401
FREE 24 HR HOTLINE: 888-521-0983
PH: 610-277-0932
FAX: 610-277-6386
AGENCY EMAIL: vscmontcopa@vsclmontcopa.org
WEBSITE: www.victimservicescenter.org
KEY CONTACT: Hima Sathian Ext. 237
EMAIL: Hima-Sathian@vsclmontcopa.org

**Services:** Victim Services Center (VSC) offers free and confidential advocacy and counseling to victims of sexual assault, abuse, and other serious crimes (homicide, robbery, assault, hate crimes, child abuse, etc.). VSC provides in person support to hospitals, police departments, and court proceedings. VSC offers assistance with victim impact statements, victim’s compensation, and can help clients file a Sexual Violence Protection Order (SVPO). VCS offers counseling services to children 5-17 and adults who are victims/witnesses of crime, as well as to their loved ones. VSC has a free 24-hour hotline: 888-521-0983.
Visiting Nurses Association (VNA) Community Services, Inc. - Personal Navigator Program
1421 Highland Avenue, Abington, PA 19001
PH: 215-572-7880
FAX: 610-292-9160
AGENCY EMAIL: info@vnacs.org
WEBSITE: www.vnacs.org
KEY CONTACT: Sandra Devine Saia
PHONE: 215-572-7880 X244
EMAIL: sdevine@vnacs.org
Services: The VNA Personal Navigator Program is a benefits access program designed to connect Montgomery County residents to all categories of public benefit programs in order to improve health and increase economic and food security. We work with families and individuals through the lifespan. For a screening, please call 1-800-591-8234.

West Norriton VA Clinic
2495 General Armistead Avenue, Norristown, PA 19403
WEBSITE: www.coatesville.va.gov
KEY CONTACT: Megan Walton, Strategic Planner & Outreach Coordinator
EMAIL: Megan.Walton@va.gov
Services: The Coatesville VA Medical Center relocated its Spring City VA Clinic to West Norriton in November 2021. The West Norriton VA Clinic offers primary care, mental health and specialty care services to eligible Veterans, Monday-Friday, 8a-4:30p. Talented physicians, physician assistants, nurse practitioners, nurses, pharmacists, psychologists and social workers deliver high quality VA care through Patient Aligned Care Teams (PACT). PACT is a patient-centered care model with an emphasis on primary and mental health care integration, and health promotion and disease prevention. Additional services available include laboratory, women’s health care, tele-retinal imaging, VA telehealth services, pharmacotherapy, Whole Health programs and specialty care referrals. Future services include audiology, occupational therapy, optometry, physical therapy and podiatry. Veterans with an urgent medical or mental health question may speak to a Registered Nurse 24/7 by calling 1 (833) 835-3874.
Enrollment/Eligibility: 610-383-0265/0266
Coatesville VA Medical Center Main Number: 610-384-7711
Call Center: 610-383-0239

Women’s Center of Montgomery County
342 West Germantown Pike, Suite 320, Norristown, PA 19401
HOTLINE: 1-800-773-2424
PH: 610-279-7474
FAX: 610-279-7740
AGENCY EMAIL: wcwebmail@dca.net
WEBSITE: www.wcmontco.org
KEY CONTACT: Denise Flynn, MHS-Program Director
EMAIL: dflynn@womenscentermc.org
**Services:** The Women’s Center of Montgomery County, Legal Advocacy Project, provides a full array of services to victims of domestic violence and the community. We provide individual, legal options and empowerment counseling, and court hearings/community accompaniment. Our services include a 24-hour hotline (1-800-773-2424), telephone counseling, peer counseling, Domestic Violence Support Groups and Time For Healing Unique Support Group. For teens: we offer resources for teens to encourage and support them toward healthy relationships. Website: www.safedating4teens.org and Safe Dating Teen TextLine: Text: “chat” to 833-641-0110, 7 days/week, 5 PM – 12 AM. We offer various volunteer opportunities, as well as representation to the legal, law enforcement, judicial, medical, businesses, schools, and faith-based communities, and provide a presence to various tabling and speaking events.

**YWCA Tri-County Area**
Primary Location: 315 King St., Pottstown, Pa 19464
Secondary Location: 1430 DeKalb St., Norristown, PA 19401
PH: 610-323-1888
FAX: 610-514-4637
WEBSITE: www.ywcatricountyarea.org
AGENCY EMAIL: hr.mission@ywcatricountyarea.org
KEY CONTACT: Sarah Stump, Director of Mission Engagement
EMAIL: sstump@ywcatricountyarea.org

**Services:** YWCA is the nation’s oldest and largest women’s multicultural membership organization, reaching women in 109 countries and at 300 locations in the United States. YWCA Tri-County Area was founded in 1908 as YWCA of Pottstown and remains a leader in advocating for girls, women, and families, providing quality programs and services designed to support and enrich the community. Direct service programming includes early childhood education, before- and after-school enrichment, youth empowerment, adult education, workforce development, and emergency rent and utilities assistance. Mission-based advocacy efforts raise awareness, offer issue education, and build social capital around women’s empowerment, racial and social justice and inequities, and safe and healthy communities.
ICN Staff and Board Member List 2022-23

Candy Nixon
ICN Coordinator since June 2023
Email: icn@icnconnections.org
Phone: 610-270-2902

Melanie Weitzenkorn
Social Media and Web Specialist
BeauMonde Originals
ICN Social Media and Web Consultant since January 2023
melanie@beaumondeoriginals.com

David Wilkinson
Central Behavioral Health
davew@centralbh.org
ICN Board Member since 1981
ICN Board President
610-277-4600 ext. 172

James Walters
Montgomery County Department of Health and Human Services office of Integrative Service Administrator
jwalters@montcopa.org
ICN Board Member since March 2015
ICN Vice President
610-278-6216

Susan Edgren
Enrollment Specialist
Mercy LIFE of Pennsylvania
Susan.Edgren@trinity-health.org
ICN Board member since 2017
ICN Treasurer
215-596-6681

Meredith Peltzman
Community Health Engagement Coordinator
Montgomery County Health and Human Services
Meredith.Peltzman@montgomerycountypa.gov
ICN Board Member since May 2023
ICN Secretary

Rita L. Cupingood, M.A.
Community Connector Alumni – Leadership Volunteer for Living Beyond Breast Cancer,
Retired Executive Director of Norristown Family Center
Ritagood@aol.com
ICN Board Member since late '80s
610-631-0448
Angela Bell, Esquire
Assistant District Attorney
Director Montgomery County Youth Aid Panel
ABell@montcopa.org
ICN Board member since 2014
610-278-8121

Carla Clanagan
Montgomery County Program Director, Share Food Program
Cclanagan@sharefoodprogram.org
ICN Board member since 2017
610-628-2400

Sunanda Charles, MSW
Executive Director
The Hospitality Center
sunanda@hospitalitycenter.org
ICN Board member since December 2021
610-277-1321

Tessi Ruiz, MPH
Program Associate, Community Impact
Children’s Hospital of Philadelphia (CHOP)
RUIZT1@chop.edu
ICN Board member since December 2021
(215) 680-9777

Sandy Sharma, MBA
Director of Finance and Human Resources
Montgomery County Community Action Development Commission (CADCOM)
ssharma@cadcom.org
ICN Board Member since December 2021
610-277-6363

Kelly Parks
Sales and Enrollment Manager
Mercy Life of Pennsylvania
Kelly.Parks@trinity-health.org
ICN Board Member since May 2023