About ICN

Since 1981, the Interagency Council of Norristown, Inc. (ICN) has been a consortium of 60 plus organizations and individuals concerned with improving the quality of life and the delivery of human services within the Greater Central Montgomery County Area through collaborative work with health and human service organizations, businesses, schools, government agencies, and citizens.

Collectively we are committed to a strong interlocked, efficient and effective network of human service systems. Improved opportunities for communities to achieve well-being. Strong organizational capacity of members.

Website: www.icnconnections.org
Email: icn@icnconnections.org
Phone: 610-270-2902
Address: P.O. Box 697, Norristown PA 19401
Facebook: https://www.facebook.com/InteragencyCouncilofNorristown/
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Access Services
500 Office Center Drive, Fort Washington, PA 19034
PH: 215-540-2150
WEBSITE: www.accessservices.org
KEY CONTACT: Jessica Fenchel
EMAIL: JFenchel@accessservices.org

Services:

▼Montgomery County Mobile Crisis - 855-634-4673
24/7 Mobile Crisis Intervention Program serving all of Montgomery County. This service is free for anyone in the County.

▼Peer Support Talk Line and Teen Talk Line -
Adults - Call 855-715-8255, Text 267-225-7785
Teens - Call 866-825-5856, Text 267-225-7785
Our Montgomery County Peer Support and Teen and Adult Talk Lines are warm lines where teens and adults can speak or text anonymously with a peer about any issues or problems they are facing without fear of judgement. The talk/text lines are available seven days a week from 1:00 p.m. – 9:00 p.m. The line is closely tied to the Montgomery County Mobile Crisis Program and is a supplement to that service. Our Montgomery County peer support lines also allows any true crisis calls to be immediately transferred to a crisis worker.

▼Homeless Street Outreach - Receives referrals through 211 - This program serves individuals living outside in Montgomery County by equipping people to be as safe as possible. Street Outreach also supports individuals into shelter when they are not able to remain outside safely.

▼Starting Point - 215-540-2150 X1338
Starting Point provides mobile psychiatric rehabilitation to adults in Montgomery County who have a mental health diagnosis and want to work on skills building to achieve personal goals.

▼Intensive Behavioral Health Services IBHS - 215-540-2150
Intensive Behavioral Health Services (IBHS) provides therapeutic services to children under the age of 21 who are experiencing mental, emotional or behavioral problems. IBHS focuses on providing needed services to children in their home, school, or community.

▼Justice Related Services Case Management - 610-500-2111
JRS serves adults in Montgomery County who live with serious mental illness and forensic involvement. JRS seeks to support individuals to build successful lives in the community and to resolve their forensic responsibilities.

▼Intersect Network - 215-540-2150
The Intersect Network seeks to advance connection between faith communities and the social services system through trainings, resource sharing, connecting, and partnering for community solutions.

▼Foster Care - 215-540-2150
Foster Care is available to children who need additional support and are unable to be with their families. Foster care provides the healing and nurturing a child requires within a family environment, in which we believe is the best place for any child to grow, develop and flourish.

▼Intellectual Disabilities and Autism Services - 215-540-2150
Services include Community Homes, Employment Supports, In-Home Supports, Life/Community-Based Day Program, Life-sharing, Pre-vocational Program, Respite Services, Supported Living
ACLAMO (pending updated information)
512 West Marshall Street, Norristown, PA 19401
PH: 610-277-2570
FAX: 610-970-2134
WEBSITE: https://aclamo.org
KEY CONTACT: Beatriz Gasiba
EMAIL: beatriz@aclamo.org; cait@aclamo.org
Services: ACLAMO mission is to provide educational programs, social services and access to health and wellness programs to Latinos and other community members to empower them to fully achieve their life potential. ACLAMO’s Social Services department assists individuals and/or families with intake/referrals and case management services to resolve conflicts in housing and utilities, employment and income support, food, immigration consultation services, and other services in mental health and domestic violence. ACLAMO’s Education Department provides lessons and tutoring assistance in homework, literacy, math and science, and special STEAM-focused enrichment activities based on students’ grade and skill levels. We have an After School Program, a Summer Bridge Program, and ADELANTE Program, and a Teen Club Program. ACLAMO’s Health and Wellness Department provides assistance to individuals and families in obtaining health services and acquisition of benefits. Our Health Literacy Education provides culturally relevant preventive health and chronic disease management classes and individual support including health information and health screenings to at-risk adults.

Advocates Against Hunger Serving Norristown, Montgomery County
6002 Goldfinch Circle, Audubon, PA 19403-1847
PH: 610-630-9637
AGENCY EMAIL: AdvocatesAHLaFors@aol.com
WEBSITE: www.AdvocatesAgainstHunger.org
KEY CONTACT: Nanette H LaFors
EMAIL: Lfours@aol.com
Services: Advocates and promotes community dialogue on hunger and nutrition in the Norristown area with the purpose of sustaining and improving delivery of food and nutrition to the poor, educating the community, increasing participation of the volunteer population, and increasing resources.

A.J. Catagnus
1299 West James Street, Rear Bldg., 1st Floor, Norristown, PA 19401
PH: 610-277-2727
FAX: 610-277-4272
WEBSITE: www.ajcatagnus.com
KEY CONTACT: Janet Catagnus
EMAIL: janet@ajcatagnus.com; vinnay@ajcatagnus.com
Services: A. J. Catagnus, inc. specializes in dumpster rentals for household cleanouts and commercial construction projects. We offer metal recycling to help keep our planet green and dismantling and demolition services to ensure your job is quick and efficient.
**Beds for Kids Program at One House At A Time**
411 Susquehanna Road, Ambler, PA 19002
PH: 215-346-6427
AGENCY EMAIL: office@ohaat.org
WEBSITE: www.ohaat.org
KEY CONTACT: Kate Fay, Director
EMAIL: kate@ohaat.org; For information or questions about referrals, contact Fiona Kyck at fiona@ohaat.org
**Services:** Through our ‘Beds For Kids’ program, we provide children living in poverty with beds and essential bedtime items, so they can get the sleep they need to thrive.

**Carson Valley Children’s Aid (Norristown Neighborhood Center)**
1314 Dekalb Street, Norristown, PA 19401
Ph: 610-279-2755 X372
Fax: 610-272-5447
Main Office: 1419 Bethlehem Pike, Flourtown, PA 19031
Ph: 215-233-1960
Fax: 215-233-2386
WEBSITE: www.cvca-pa.org
KEY CONTACT: Julie O’Connor, Senior Director of Prevention Services
CELL PHONE: 215-237-7386
EMAIL: joconnor@cvca-pa.org; bsmith@cvca-pa.org
**Services:** A free, voluntary, user-friendly prevention program designed to strengthen and empower families. Parents of children from birth to five years of age and soon to be parents living in the greater Norristown area are eligible. Services offered include home visits and group meetings with family development specialists trained in the Parent-As-Teachers model that brings information on child development, neuroscience, screenings, discipline and other parenting issues, Parent Education Classes, anger management classes, weekly meetings for fathers of children of any age, and individualized information about community resources that assist parents with safety, and children and family well-being. Parents as Teachers home and group visits are now also available in the North Penn and Souderton school districts. Call 215-233-1960 x 304.

**Catholic Social Services (Martha’s Choice Marketplace)**
353 E. Johnson Highway, Norristown, PA 19401
PH: 610-279-7372
WEBSITE: www.chs-adphila.org
KEY CONTACT: Patrick Walsh
EMAIL: pwalsh@chs-adphila.org
**Service: Martha’s Choice Marketplace**
Pantry Hours: Wednesday: 4 – 6pm; Thursday: 10am – 5pm; Friday: 11am – 1pm
Food Delivery Services for Seniors if you live within 10 miles of Norristown. Contact Deidre Rhodes/Program Coordinator for Montco SAAC: 215-619-8863 or Martha’s Choice Marketplace: 610-279-7372

**Center for Loss and Bereavement**
3847 Skippack Pike, Skippack, PA 19474
PH: 610-222-4110
FAX: 610-222-4116
WEBSITE: www.bereavementcenter.org
KEY CONTACT: Ashley Herr, Ext: 123
EMAIL: amh@bereavementcenter.org; kab@bereavementcenter.org
emv@bereavementcenter.org

Services: The Center for Loss and Bereavement is a non-profit resource of specialized knowledge and professional support that provides meaningful connection and restorative guidance for those impacted by grief. The Center provides professional counseling, support services, and education for families, individuals, and organizations seeking resilient guidance and connection when confronting loss. Located in Montgomery County, Pennsylvania, the Center offers a warm and safe atmosphere that allows for the expression and exploration of the grief process. We are committed to bringing important programming to individuals confronting grief’s challenges, and we are creatively adapting our programming to meet the needs of our continually changing community.

Central Behavioral Health
1100 Powell Street, Norristown, PA 19401
PH: 610-277-4600
FAX: 610-275-0216
WEBSITE: www.centralbh.org
KEY CONTACT: Dave Wilkinson
EMAIL: davew@centralbh.org

Services: Central Behavioral Health is a not for profit, multi-service community behavioral health center located in Montgomery County, PA. We provide services for over 5,000 individuals and families through specialized programs, covering a full spectrum of behavioral health and co-occurring services. Central Behavioral Health offers telehealth services too. Central Behavioral Health is open Monday through Thursday from 9am-8pm and Fridays 9 am to 5pm.

▼ Adult Services
Outpatient Counseling (Individual, Couples, Family, and Group Therapy), Psychiatric Treatment, Intensive Outpatient Program, Senior Outreach Services, Senior Intensive Support, Substance Abuse Services, Recovery Coaching, Case Management, Transitional to Independence Process, Clinical Wellness Recovery Team, Certified Peer Specialists, Career Center, Bi-lingual Case Management, Clinical On-Call, Community Outreach, Project Connect.

▼ Child & Adolescent Services
Outpatient Counseling, Psychiatric Services, Administrative Case Management, Children’s Blended Case Management, Family Base Services, Behavioral Health Rehabilitation Services, Transitional to Independence Process, Bi-lingual Case Management

*Willow Grove Location:
2500 Maryland Road, Suite 130 (Dixon Building)
Willow Grove, PA 19090
P: 267-818-2220
F: 484-636-2598

Open Monday & Tuesday 9am-7pm., Wednesday thru Friday 9am-5pm
“Central Behavioral Health’s is a community dedicated to helping people of all ages improve their emotional and behavioral health, develop resiliency, and achieve personal fulfillment.”

Children’s Crisis Treatment Center (CCTC)
502 W. Germantown Pike, East Norriton, Pa 19403
PH: 610-275-2020
FAX: 484-751-1464
WEBSITE: www.cctckids.org
KEY CONTACT: Kristen A. Caprara, PsyD; Lauren Griesser, LPC, Interim Division Director, Montgomery County Services through March 2022.
Email: kristen.caprara@cctckids.org

Services: In response to the need for expanded and enhanced trauma-informed and trauma-focused treatment for children and their families in Montgomery County, CCTC has expanded several of their programs into Montgomery County: Trauma Services, Family-Based Services, Outpatient Services, and Blended Case Management. The Trauma Services Program provides specialized trauma-focused treatment to children ages 18 months – 18 years who have recently witnessed or experienced a traumatic event or who have been the victim of sexual abuse/assault. The Family Based Program offers team-delivered, short-term intensive services in the home and community. This specialized program enables families to care for children with emotional and behavioral health challenges, thus reducing the need for out-of-home placement. This Outpatient Program offers a range of interventions that allow children and their families to learn ways to manage their behavior, understand their emotions, and more effectively communicate in their home, school, and community. The Blended Case Management Program works intensively with families to connect them to various resources within their community.

Children First
990 Spring Garden Street, Suite 200, Philadelphia, PA 19123
PH: 215-563-5848
FAX: 215-563-9442
WEBSITE: www.childrenfirstpa.org
KEY CONTACT: Shirlee Howe, Donna Cooper
EMAIL: shirlee@childrenfirstpa.org, donnac@childrenfirstpa.org

Services: Children First, formerly known as Public Citizens for Children and Youth (PCCY), serves as the leading child advocacy organization working to improve the lives and life chances of children in Southeastern Pennsylvania. Children First undertakes specific and focused projects in areas affecting the healthy growth and development of children, including childcare, public education, child health, juvenile justice, and child welfare. Through thoughtful and informed advocacy, community education, targeted service projects, and budget analysis, Children First watches out and speaks out for children and families. We work in the following counties: Bucks, Chester, Delaware, Montgomery, and Philadelphia.

Children’s Hospital of Philadelphia (CHOP)
3401 Civic Center Boulevard, Philadelphia, PA 19104
PH: 267-426-5506
FAX: 267-426-6904
WEBSITE: www.chop.edu
AGENCY EMAIL: CHOPcommunity@email.chop.edu
KEY CONTACT: Falguni Patel
EMAIL: patelf1@email.chop.edu

Services: Children’s Hospital of Philadelphia (CHOP) is committed to helping children live healthy, productive lives. All throughout our local communities, we provide sustainable, meaningful programs that improve the lives of children well beyond the walls of our facilities. While CHOP’s main campus and hospital is located in University City, Philadelphia, CHOP’s Care Network includes 50+ primary care practices, specialty
and urgent care centers throughout southeastern Pennsylvania and Southern New Jersey. CHOP is proud to offer Primary Care services in Montgomery County, including a practice in Norristown. In fall 2021, CHOP is opening a second hospital, in King of Prussia, PA, for patients and their families, to enable quality care close to home in a safe and easy to navigate setting.

**Christ Church- United Church of Christ (Pending updated information)**

1003 W. Marshall Street, Norristown, PA 19401  
PH: 610-275-3092  
WEBSITE: www.uccchristchurch.org  
KEY CONTACT: Pastor  
Christine Nugent – Office Administrator  
EMAIL: church@uccchristchurch.org  
**Services:** We see ourselves as being “The Corner of Community and Connection.” We welcome people into our spiritual fellowship while serving and partnering with the community.

**Circle Lodge**

Mailing Address: P.O. Box 2011, Norristown, PA 19404  
Street Address: 1001 Sterigere Street, NSH Building #15, Norristown, PA 19401  
PH: 610-275-1280  
FAX: 610-275-7849  
KEY CONTACT: Rachel Welch  
EMAIL: racheltalley@circlelodgeinc.org  
traciebethea@circlelodgeinc.org  
**Services:** Circle Lodge is a licensed CRR on the grounds of Norristown State Hospital. We have apartment-style, group living for adults with serious mental health challenges. Circle Lodge supports residents on gaining or improving independent living skills and coordinating community support.

**Delaware Valley Community Health, Inc. (Norristown Regional Health Ctr.)**

1401 DeKalb Pike, Norristown, PA 19401  
PH: 215-278-7787  
FAX: 610-278-7386  
WEBSITE: www.dvch.org  
KEY CONTACT: Jessica Hughes  
EMAIL: hughesj@dvch.org  
**Services:** Delaware Valley Community Health, Inc. received a federal expansion grant from the Health Resources and Services Administration’s Bureau of Primary Health Care and opened Norristown Regional Health Center (NRHC) in 1999, making it Montgomery counties’ first Federally Qualified Health Center. NRHC was first located on Marshall Street and is currently located in a beautiful, 21,000 square-foot, three-story building at 1401 DeKalb Street. NRHC provides high quality health care services including, adult & family medicine, behavioral health, care coordination, dental, health education, health insurance enrollment, HIV services, medication dispensary, optometry/eye care, pediatrics, and social services, primarily to the African American and Latino communities in a caring, supportive environment. Same day and next day appointments are available.
**Eagleville Hospital**
100 Eagleville Road, Eagleville, PA 19403
PH: 610-539-6000 #1
FAX: 610-539-7624
WEBSITE: www.eagleville.org
KEY CONTACT: Michelle Williams, LSW
EMAIL: mzwilliams@eagleville.org
**Services:** Inpatient facility for adults (18+) providing treatment for substance disorders, co-occurring and mental health disorders. Acute Psychiatric inpatient program for patients with a psychiatric disorder and also those who have both Substance Use Disorder and Acute Psychiatric Disorders.

**Einstein Medical Center Montgomery**
559 West Germantown Pike, East Norriton, PA 19403
PH: 484-622-1000
WEBSITE: www.Einstein.edu/montgomery
KEY CONTACT: Leroy Howell
EMAIL: HowellL@einstein.edu
**Services:** Providing patient care for residents of central Montgomery County and offering a broad spectrum of inpatient and outpatient services as well as providing a myriad of health promotion activities and medical education programs.
- Health Services: Gynecological and Prenatal Care
- Einstein Montgomery Women’s Health Center - 1-800-346-7834
- Health Services: Home Care
- Einstein Montgomery Home Care – 610-272-1080

**Eternal Life Christian Center**
1320 Dekalb Street, Norristown PA 19401
PH: 267-629-0099
WEBSITE: Eternallifecc.com
KEY CONTACT: Angela and Kenneth Sharpe, Sr.
EMAIL: Eternallifechristiancenter@gmail.com or Angiedsharpe@gmail.com
**Services:** FREE clothing, shoes, and accessories for men, women and children at The Blessing Warehouse — located at 320 W Main Street in Norristown. Those in need are invited to visit and select their favorite articles of clothing throughout our 7,000 square foot facility, completely free of charge. The warehouse is stocked with new and gently-worn garments provided by generous donors and thoughtfully organized by volunteers. For those interested in volunteering, we have a wide range of opportunities available — from sorting inbound donations to greeting our customers — and we will work with your employer, school, or other organization to ensure your contributions are recognized.

**Expressive Path**
208 Dekalb Street, Suite 201, Norristown, PA 19401
PH: 610-331-3516
WEBSITE: www.expressivepath.org
AGENCY EMAIL: info@expressivepath.org
KEY CONTACT: Pamela Martin, LPC
EMAIL: pamelamartin@expressivepath.org
Services: Expressive Path is a mobile non-profit that provides creative art programs to disadvantaged teens. We give our students the opportunity to share through workshops, exhibitions, performances, and community service.

**Fair Housing Rights Center in Southeastern Pennsylvania**
444 North 3rd Street, Suite 110, Philadelphia, PA 19123
PH: 215-626-0700 Ext. 17
FAX: 215-625-0500
WEBSITE: www.fairhousingrights.org
AGENCY EMAIL: lmabery@fairhousingrights.org
KEY CONTACT: Laura Mabery, Office Manager
EMAIL: lmabery@fairhousingrights.org and amclver@fairhousingrights.org

Services: FHRC educates the public on fair housing / fair lending laws; provides investigative and enforcement services to individuals who have experienced housing discrimination in rental, sales, insurance, and appraisals; works with government to increase the public's knowledge and awareness of fair housing policies; audits the practices of real estate and related industries; advocates to sustain good or amend harmful housing policies; contracts with housing providers to improve compliance with fair housing laws; monitors the community for compliance with applicable housing laws; contacts with private businesses to conduct fair housing or fair lending investigations; offers HUD certified Housing Counseling services; offers information and referrals on housing related issues, and operates as a trauma-informed service provider.

**Family Services of Montgomery County**
3125 Ridge Pike, Eagleville, PA 19403
PH: 610-630-2111
FAX: 610-630-4003
WEBSITE: www.fsmontco.org
KEY CONTACT: Karen Konnick and Kelly Brown
EMAIL: kkonnick@fsmontco.org; kbrown@fsmontco.org

Services: Since 1900, Family Services has specialized in providing compassionate support and trustworthy guidance to Montgomery County individuals and families in need. Throughout the agency’s history, programs have evolved to meet the ever-changing needs of the community. Current programming focuses on Family Support and Parent Education; Health and Wellness; Older Adults; Reentry Services; and Substance Abuse Prevention. Family Services’ Project HOPE provides HIV/AIDS outreach, prevention, testing, and medical case management services to Montgomery County residents. In partnership with Montgomery County, Family Services also provides COVID-19 Contact Tracing and the Emergency Rent and Utilities (ERU) program.

**Genesis Housing Corporation**
1430 DeKalb Street, Suite 2020, Norristown, PA 19401
PH: 610-275-4357
FAX: 610-275-1357
WEBSITE: www.genesishousing.org
Agency EMAIL: info@genesishousing.org
KEY CONTACT: Judy Memberg
EMAIL: jmembreng@genesishousing.org
**Services:** Genesis Housing Corporation's housing counseling programs provide free classes and individual counseling. Monthly classes focus on topics not taught in regular school including understanding credit, credit repair, foreclosure prevention, debt management and home buying. Genesis Housing Corporation works closely with clients to develop individual "action plans" to help them realize their financial goals. Clients can work with the housing counselor on credit and money management issues for as long as needed. Genesis Housing Corporation is approved for housing counseling by PA Housing Finance Agency (PHFA) and the U.S. Department of Housing and Urban Development (HUD). Genesis Housing Corporation is an approved agency for many programs including the Montgomery County First-time Home Buyers Program. Genesis Housing Corporation is a member of the Montgomery County Partners for Home Ownership.

**Girls First**
1208 Green Street, Norristown, PA 19401
PH: 484-808-2189
WEBSITE: www.girlsfirst.org
KEY CONTACT: Amy Grebe
EMAIL: amy@girlsfirst.org, raenna@girlsfirst.org
**Services:** The mission of Girls First is to build character, instill a positive sense of self, and provide life skills through a creative curriculum of arts exploration, academic reinforcement, and emotional learning.

**Habitat for Humanity of Montgomery and Delaware Counties**
533 Foundry Road, West Norriton, PA 19403
PH: 610-278-7710
FAX: 610-278-1634
WEBSITE: www.habitatmontdelco.org
KEY CONTACTS: Kim Cassada, Director of Family Services
Samantha Walker, Family Services Manager
EMAIL: kcassada@habitamontdelco.org
EMAIL: swalker@habitamontdelco.org
**SERVICES:**
▼Home Buying Program
Bringing people together to build homes, communities, and hope. Habitat for Humanity of Montgomery and Delaware Counties sells newly constructed or renovated homes to qualified families and individuals who live or work in Montgomery or Delaware Counties and meet the program qualifications. Our homebuyers purchase their homes with affordable mortgages and pay taxes on the full values of their homes.

▼Almost Home Program
We receive hundreds of applications for our Home Buying and Home Repair programs, but often families are not yet financially stable enough to qualify. Habitat MontDelco’s Almost Home program aims to help families across Montgomery and Delaware County become financially stable. Almost Home focuses on overall behavior change and helps families set goals, learn skills, and change financial behaviors. We establish a supportive class environment in which families motivate each other and hold each other accountable.

▼Home Repair Program
Habitat MontDelco’s Home Repair Program provides low-cost home repairs to residents of Montgomery and Delaware Counties. Repairs must address needs in a home that threaten health, safety, security and/or accessibility. Habitat MontDelco’s program prioritizes low-income elderly, disabled, and veteran homeowners who are struggling to maintain their homes.
Through this program, Habitat MontDelco aims to stabilize communities, address Montgomery and Delaware Counties’ aging housing stock, and prevent low-income homeowners from being displaced.

▼ Neighborhood Revitalization
The Neighborhood Revitalization (NR) program works holistically with communities to identify local assets and goals, stabilize neighborhoods, and improve residents’ safety and quality of life. It starts with physical home repairs for neighborhood homeowners and on blighted properties and continues with partnerships planning and program development.

**HealthSpark Foundation**
2506 N. Broad St, Suite 206, Colmar, Pa. 18915
Phone: 215-716-5400
Fax: 215-716-5410
AGENCY EMAIL: info@healthspark.org
WEBSITE: www.healthspark.org
KEY CONTACT: Russell Johnson
EMAIL: Rjohnson@healthspark.org; ehertz@healthspark.org

**Services**: HealthSpark Foundation is a private, independent foundation in Montgomery County, Pennsylvania. Our mission is to invest in nonprofit organizations, networks, and coalitions promoting a more just and healthy community. Grant information is posted on our website at https://healthspark.org/grantmaking/apply-foundation.

**HopeWorx**
1210 Stanbridge St., Suite 600, Norristown, PA 19401
PH: 610-270-3685
WEBSITE: www.hopeworxinc.org
Agency EMAIL: sshannon@hopeworxinc.org
KEY CONTACT: Sue Shannon
EMAIL: sshannon@hopeworxinc.org; iwhitmore@hopeworxinc.org

**Services**: HopeWorx is a peer-led agency that provides one-on-one advocacy services, as well as satisfaction surveys for adults and youth using mental health services in Montgomery County. HopeWorx also hosts the CommunityWorx Community Center.

**Interfaith Hospitality Network of the Main Line, affiliate of Family Promise**
1449 DeKalb Street, Norristown, PA 19401
PH: 610-277-0977
WEBSITE: www.IHNcares.org
KEY CONTACT: Allegra Cressman
EMAIL: info@ihncares.org

**Services**: ~A community in which every family has a home~
▼ The Interfaith Hospitality Network of the Main Line’s, an affiliate of Family Promise, mission is to help families experiencing homelessness and low-income families achieve sustainable independence through a community-based response, with the vision of a nation in which every family has a home, a livelihood, and the chance to build a better future.

▼ **Emergency Shelter** – A network of 12 local congregations provide private sleeping accommodations, on a rotating schedule, and/or a daily dinner, served alongside compassionate companionship for families experiencing literal homelessness. All referrals are taken through Your Way Home.
**Intensive Case Management** – Families residing in emergency shelter receive comprehensive, on-going professional case management to advance the goals outlined in their Housing Stability Plan, including accessing supports necessary to achieving and maintaining housing, such as employment, childcare, transportation, and health care.

**Graduate Self-Sufficiency** – Families who have graduated from our emergency shelter program receive on-going case management to ensure housing retention, connectivity to community resources, and advancements toward educational and employment goals; emergency temporary financial assistance; and supplemental food.

**Prevention Program** - Services include rental and utility assistance alongside prevention case management that includes landlord negotiations to pay rent and stop evictions, budget counseling, and maximizing sources of income. This program if based on available funding.

**Lakeside**

1350 Welsh Road, Suite 400, North Wales, PA 19454
PH: 215-654-9414
FAX: 215-654-9523
WEBSITE: www.lakesidelink.com
KEY CONTACT: Donald MacNeill
Ph: 215-588-7639
EMAIL: donaldm@lakeside.net

**Services:** Lakeside has been providing services, for over 60 years, to children, families, and communities that have faced many forms of adversity. Based in Montgomery County, Lakeside currently operates four schools that provide educational, clinical, and behavioral management services for students who are being referred by regional school districts that have identified these students to be in need of specialized emotional and educational support. Lakeside also provides in-school counseling to most of our regional schools and a mobile support program which offers tutoring and counseling to students on-site in our community. All of Lakeside's programs are trauma-informed in their philosophy and therapeutic interventions. Annually, Lakeside impacts over 3,500 students residing in 45 school districts that are located in seven Pennsylvania counties. Lakeside’s seasoned capacity and successes in trauma-informed care for students have led to many requests for training for professionals, schools, systems of care, and organizations. To respond to this need, Lakeside has designed specific training and coaching for schools, trauma workshops for professionals, trauma competent intensive training, which leads to certification and organizational trauma responsive training and certification. Lakeside has also worked in higher education to help regional universities offer trauma education to students and staff. Lakeside has trained hundreds of schools and organizations, over 50,000 professionals and currently provides training in 65 of the 67 counties within Pennsylvania.

**Laurel House**

P.O. Box 764, Norristown, PA 19404
HOTLINE: 800-642-3150
PH: 610-277-1860
FAX: 610-277-6425
WEBSITE: www.laurel-house.org
AGENCY EMAIL: info@laurel-house.org
KEY CONTACT: Emily McCoy
EMAIL: emccoy@laurel-house.org; athompson@laurel-house.org; tguinci@laurel-house.org

**Services:** Laurel House offers an array of services for victims/survivors of domestic violence, which includes a 24-hour emergency shelter hotline (800-642-3150); legal advocacy; individual counseling and support groups for residents and victims/survivors
in the community; prevention education, training and outreach to schools, faith communities, human service professionals, as well as other community groups; and a host of volunteer opportunities. Also, Laurel House’s DART Program educates and works cooperatively with police and healthcare professionals, thereby helping the healthcare community and law enforcement better serve victims/survivors and their families.

**Legal Aid of Southeastern PA** *(Pending updated information)*  
625 Swede Street, Norristown, PA 19401  
PH: 610-275-5400  
FAX: 610-275-5406  
WEBSITE: www.lasp.org  
KEY CONTACT: Michael E. Kelley  
EMAIL: mekelley@lasp.org  
**Services:** Provides legal advice and representation in civil cases including landlord-tenant, public and subsidized housing, bankruptcy, mortgage foreclosure, public benefits, expungement of criminal records, protection from abuse, child custody, child dependency, termination of parental rights, divorce, utility shut-offs, power of attorney and living wills.

**Lincoln Center for Family and Youth, The**  
1100 Adams Avenue, Audubon, PA 19403  
PH: 610-277-3715  
FAX: 610-277-5270  
AGENCY EMAIL: info@thelincolncenter.com  
WEBSITE: www.thelincolncenter.com  
KEY CONTACT: Kerri Blakey  
EMAIL: kblakey@thelincolncenter.com  
**Services:** The Lincoln Center for Family and Youth (TLC) is a non-profit human services organization that provides alternative education, coaching, and counseling services to individuals and families in the Greater Philadelphia Area. TLC is comprised of five divisions. TLC Leadership Academy (the home of TLC’s trademarked Transformational Education model) School-based Staffing, Community Counseling, Coaching and Training; Victim Services; and Grant Services. These major divisions are united under TLC’s mission to transform lives and communities through education, coaching, and counseling.

**Literacy Council of Norristown**  
113 E. Airy Street, Norristown, Pa 19401  
PH: 610-292-8515  
WEBSITE: www.lcnlit.org  
KEY CONTACT: Eileen Hallstrom  
EMAIL: info@lcnlit.org  
**Services:** LCN provides one-on-one tutoring in reading, writing and math, high school equivalency preparation (GED/HiSet), and English for Speakers of Other Languages (ESOL). Tutors meet with their adult learners one to two times a week for 1.5 hours sessions. Additionally, LCN provides ESOL classes at three
levels: beginner, intermediate, and advanced. The classes are Mondays and Wednesdays, from September to May, beginning at 9:30 am and 6:00 pm.

**Mental Health Partnerships / Trail Guides**
1951 New Hope Street, Norristown, PA 19401
PH: 267-507-3496
FAX: 610-275-5406
WEBSITE: www.mentalhealthpartnerships.org
KEY CONTACT: Jim Markey
EMAIL: jmarkey@mhphope.org

**Services:** Trail Guides is a peer support program for young adults ages 18-26. Staff provide flexible, community-based services that promote empowerment and community integration for transitional aged individuals with mental health challenges. Our peer specialists model resiliency and recovery along with encouraging the participants to identify and focus on their strengths and supports.

**Mercy Life of Pennsylvania**
Business: 1930 S. Broad Street, Philadelphia, PA 19147
Mailing: 107 Bristol Court, Douglassville, PA 19518
PH: 484-241-0295
FAX: 610-271-9296
WEBSITE: www.mercylife.org
KEY CONTACT: Lynn Degenhart
EMAIL: LDegenhart@trinity-health.org

**Services:** Mercy LIFE understands that aging and staying independent can be a challenge. At Mercy LIFE, seniors receive personalized care from a team of skilled professionals dedicated to supporting the health and independence of seniors so they can continue living safely at home. Services provided at each of the five Mercy LIFE centers and in the community are free to seniors who qualify. Participants must be eligible for Medicaid, Medicaid and Medicare, or able to privately pay. There are no out-of-pocket charges if participants qualify for both Medicare and Medicaid or Medicaid only. Services include: Medical Care, Rehabilitation Therapy, Transportation, Recreational Therapy, Social Services, Nutritional Planning, In-home Support, Spiritual Services and Specialty Services.

**Mission Kids Child Advocacy Center**
180 W. Germantown Pike, Suite 1, East Norriton PA, 19401
PH: 484-687-2900
FAX: 484-687-2994
AGENCY EMAIL: info@missionkidscac.org
WEBSITE: www.missionkidscac.org
KEY CONTACT: Michelle McDyre, Prevention Education & Outreach Manager
EMAIL: mmcdyre@missionkidscac.org

**Services:** Mission Kids Child Advocacy Center achieves healing and justice for victims of child abuse in Montgomery County by providing collaborative services, advocacy, leadership, and education. At the Child Advocacy Center, neutral, fact-finding forensic interviews are coordinated to avoid additional trauma to children who have experienced abuse. Mission Kids' team of professionals supports Montgomery County’s
multidisciplinary team approach by working with child welfare professionals, law enforcement, prosecutors, medical providers, and mental health clinicians. Mission Kids is dedicated to keeping kids safe by providing prevention education to children and adults to empower the community to speak out against child abuse and take the necessary steps to protect children. Mission Kids offers a variety of lessons, workshops and presentations that are evidence-based and have been proven to decrease rates of abuse and to increase rates of reporting. In the past decade, Mission Kids has served over 5,000 children and provided a sense of hope, safety, and healing as children and families overcome the trauma of abuse.

**Mitzvah Circle Foundation**
2562 Boulevard of the Generals, Suite 100, Norristown, PA 19403
PH: 267-649-7610
WEBSITE: www.mitzvahcircle.org
Agency EMAIL: info@mitzvahcircle.org
KEY CONTACT: Zack Biro
EMAIL: zack@mitzvahcircle.org
**Services:** Mitzvah Circle provides material support to individuals and families dealing with crisis, poverty, homelessness, and serious illness. Through careful assessment and building personal relationships, we promptly determine needs and deliver individualized assistance.

**Montgomery County Adult Probation, Parole, and DUI Services**
408 Cherry Street, PO Box 311, Norristown, PA 19404
PH: 610-992-7777
FAX: 610-992-7778
WEBSITE: www.montcopa.org
KEY CONTACT: Mary Beth Tammany, Supervisor
EMAIL: mtammany@montcopa.org
**Services:** The Montgomery County Adult Probation and Parole Department provides community supervision of criminal offenders who have been placed on probation, parole, or intermediate punishment by the Montgomery County Court of Common Pleas - 38th Judicial District.

**Montgomery County Association for the Blind (MCAB)**
25 E. Marshall St. 3rd Floor, Norristown, PA 19401
PH: 215-661-9800, ext. 413
FAX: 610-292-7191
WEBSITE: www.mcab.org
KEY CONTACT: Catherine Nold
EMAIL: cnold@mcab.org
**Services:** Our mission is to enhance the quality of life for people coping with blindness or vision impairments through education, support, and advocacy and to strive to prevent blindness through education and screening programs.
Montgomery County Bar Association
100 West Airy Street, Norristown, PA 19401
PH: 610-994-3652
FAX: 610-279-4321
WEBSITE: www.montgomerybar.org
KEY CONTACT: Denise Vicario, Esq.
EMAIL: denise@montgomerybar.org; megan@montgomerybar.org
Services: Professional Legal Association of Montgomery County, Pennsylvania.

Montgomery County Community Action Development Commission (CADCOM)
113 East Main Street, Norristown, PA 19401
PH: 610-277-6363
FAX: 610-277-7399
WEBSITE: www.CADCOM.org
KEY CONTACT: Sandy Sharma, Ext. 124
EMAIL: ssharma@cadcom.org
AGENCY EMAIL: rbeaton@cadcom.org
Services: Community services, including rental assistance, job career assistance, utilities, etc.

Montgomery County Community College
340 Dekalb Pike, Blue Bell, PA 19422
PH: 484-808-4223
WEBSITE: www.MC3.edu
KEY CONTACT: Nichole Kang
EMAIL: nkang@mc3.edu
Services:
▼ About Montgomery County Community College
For more than 50 years, Montgomery County Community College has grown with the community to meet the evolving educational needs of Montgomery County. The College’s comprehensive curriculum includes more than 100 associate 22 degree and certificate programs, as well as customized workforce training and certifications. Students enjoy the flexibility of learning at the College’s thriving campuses in Blue Bell and Pottstown, at the Culinary Arts Institute in Lansdale, and online through a robust Virtual Campus. The College provides robust academic and non-academic supports to bolster student success, including wellness services, tutoring, career services, veterans’ services, supportive programming, and more.
▼ The POWER Program (Funded by the Montgomery County Office of Mental Health, Montgomery County Community College, and private foundations) // ●For individuals in mental health recovery, our free Partnership on Work Enrichment and Readiness (POWER) program can help connect you to campus life, develop your educational and career potential, and explore career and educational paths. // ●The POWER program is open to anyone who has been diagnosed with a mental health issue or participates in services offered by the Montgomery County Office of Mental Health and is ideally able to complete college-level work. There is no cost to POWER students for tuition, textbooks, or materials. // Contact: Holly Harris at HHarris@mc3.edu PH: 215-651-6419 or Teyné Crum-Obasuyi at tcrumobasuyi@mc3.edu PH: 215-461-1151 for more details.
Montgomery County Emergency Service, Inc.
50 Beech Drive, Norristown, PA 19403
PH: 610-279-6100
FAX: 610-279-0978
WEBSITE: www.mces.org
AGENCY EMAIL: mail@mces.org
KEY CONTACT: Tony Salvatore and Bill Myers
EMAIL: tsalvatore@mces.org and wmyers@mces.org

Services: MCES serves individuals experiencing serious mental health crises and life-threatening psychiatric emergencies. MCES services are available 24/7 and include a crisis/suicide hot line, walk-in crisis center, emergency psychiatric evaluations, inpatient psychiatric care, psychiatric EMS, and a crisis residential program (Carol's Place). MCES also provides crisis intervention training and suicide prevention education.

Montgomery County Department of Health and Human Services
1430 DeKalb Street, Norristown, PA 19401-0311
Director: Penny Lafferty (Interim)
Assistant Director of Strategic Services: Penny Lafferty
EMAIL: plaffert@montcopa.org

Services:
▼ Community Connections
PH: 610-278-3522
WEBSITE: www.montcopa.org/communityconnections
KEY CONTACT: Elizabeth DiArcangelo, Administrator
EMAIL Link: montcopa.org/formcenter/Community-Connections-32/contact-a-navigate-195

Services: Community Connections provides services to people who need them most, where they need them most-in their community. Navigates are skilled human service professionals who can provide residents who need some type of human services with information and assistance in identifying services that will help them with their needs. There are 4 Navigates in locations throughout Montgomery County. To get in contact with any of them please call (610)278-3522 and press:
Option 1: Lansdale
Option 2: Norristown
Option 3: Pottstown
Option 4: Willow Grove

▼ Drug and Alcohol
2nd Floor
PH: 610-278-3630
KEY CONTACT: Ask for a D&A Program Representative
WEBSITE: www.montcopa.org (search HHS for the Office of Drug & Alcohol)

Services: The Drug & Alcohol Office within HHS is an Administrative Office which oversees contracts with providers of drug & alcohol services. Individual eligibility for services and funding is determined by county, state and/or federal guidelines. Contracted services span a continuum from prevention, intervention, case management, treatment, and recovery support services. Please see the Office's website for information on services provided by contracted providers.

▼ Early Learning Resource Center (ELRC)
5th Floor
PH: 610-278-3707
FAX: 610-278-5161
KEY CONTACT: Jeanine Moser, Administrator
Services: Early Learning Resource Center (ELRC) Region 17 provides a single point-of-contact for Montgomery County families, early learning service providers and community members looking to gain information and access services that support high-quality childcare and early learning programs. ELRC Region 17 can help families find the best childcare for their children. They offer links to many services, including:

• Child Care Works, Pennsylvania’s childcare subsidy program
• Keystone STARS, Pennsylvania’s quality improvement program for childcare providers
• PA Pre-K Counts and Head Start
• Early Intervention Services

Through ELRC Region 17, childcare professionals can obtain support in building quality outcomes for children by working with quality coaches to achieve Keystone STAR 3 and 4 status, building connections with community partners and supporting children and families in accessing additional services, such as PA Pre-K Counts, Head Start, home-visiting and Early Intervention.

▼ Mental Health/ Developmental Disabilities/ Early Intervention

2nd Floor
PH: 610-278-3642
WEBSITE: www.montcopa.org
KEY CONTACT: Pam Howard, Administrator

Services: The Behavioral Health / Developmental Disabilities Program provides a variety of services to eligible Montgomery County residents. These services are provided by county staff, or by vendors contracted by Montgomery County. Individual eligibility for services and funding is determined by county, state, and federal guidelines.

▼ Montgomery County Court Child Care Center

P.O. Box 311, One Montgomery Plaza, Suite 606, Norristown, Pennsylvania 19401
PH: 610-292-4956
KEY CONTACT: Linda Awarski
EMAIL: lawarski@montcopa.org
WEBSITE: www.Montcopa.org/Court Care

Services:
• The Montgomery County Court Child Care Center is a licensed Drop-in childcare operated in Montgomery County Courts and managed by ELRC Region 17 in partnership with the Montgomery County Department of Health and Human Services.
• The center is offered at no cost to families who have court related business with the Montgomery County Court system. Families dealing with criminal, civil, and domestic related cases can contact the center for use at their scheduled court times.
• The center offers age-appropriate activities for children 6 weeks of age through 12 years of age. The center is available from 8:00 a.m. to 4:15 p.m., Monday through Friday.
• The center provides a secure, safe, and sanitary environment. The staff are professional, caring, and degreed in Early and Elementary Education with certifications in CPR, Pediatric First Aid, Child Abuse Certification, FBI checks, Federal and State Criminal Certification. The program includes daily snacks and values each child as their own special individual.

▼ Office of Children and Youth

2nd Floor
PH: 610-278-5800 (24-hour availability)
FAX: 610-278-5898
WEBSITE: www.montcopa.org/mcocy
KEY CONTACT: Roberto Duarte, Administrator

Services: The Montgomery County Office of Children and Youth provides services to assure the well-being of children and their families. OCY is the sole agency in Montgomery County by PA law, to address community concerns regarding child safety, permanency and well-being. As such, OCY responds to and investigates all reported suspicions of child abuse and neglect involving Montgomery County residents.
Collaboration with other public, private and community child and family serving agencies is essential to success of services provided to families in need of assistance. Services provided by OCY include prevention services, in-home family services, foster care services, adolescent services, and adoption services. Our philosophy is that the best place for children to grow is with their family, whenever safe and appropriate.

**Office of Housing & Community Development: Your Way Home**

MAILING ADDRESS: Human Services Center, P.O. Box 311, Norristown, PA 19404-0311

PHYSICAL ADDRESS: 1430 DeKalb Street, 3rd Floor, Norristown, PA 19404-0311

PH: 215-992-2920

AGENCY EMAIL: ktribble@montcopa.org

WEBSITE: [https://yourwayhome.org/](https://yourwayhome.org/)

KEY CONTACT: Kyle Tribble

**Services:** ▼Are you or someone you know experiencing Homelessness? Your Way Home ensures that people experiencing homelessness receive fair and equitable access to existing emergency services based on their vulnerability, severity of need, and eligibility for specific programs. For immediate support, please **contact 2-1-1**. For all questions, comments and/or concerns please contact Your Way Home Community Relations Manager, Kyle Tribble at ktribble@montcopa.org ▼Your Way Home Montgomery County was established as the county’s unified and coordinated housing crisis response system for families & individuals experiencing homelessness or at imminent risk of homelessness. Our vision is to ensure that everyone who lives, works, learns, and invests in Montgomery County, Pennsylvania has equal opportunity to live in an affordable home and a thriving community. Services include:

- A robust and multi-disciplinary Street Outreach team that can be deployed anywhere in the county 24/7.
- Housing-Focused Emergency Shelter services, including centralized shelter bed management.
- A broad cross-sector partnership that leverages and aligns federal, state, county, and private funding sources to achieve greater impact.
- Housing Counseling and/or Legal Services to divert people from entering shelters or becoming street homeless.
- Transitional Housing for select populations, including transitional age youth, people fleeing abuse and violence at home, and people in early stages of substance abuse recovery, among others.
- Permanent Supportive Housing for people with significant barriers to permanent housing stability.

**Office of Public Health**

2nd Floor

PH: 610-278-5117

FAX: 610-278-5167

WEBSITE: [www.health.montcopa.org](http://www.health.montcopa.org)

KEY CONTACT: Christina Miller (Administrator)

**Services:** The Montgomery County Office of Public Health provides the following services free of charge to Montgomery County residents: Childhood immunizations; Tuberculosis testing and treatments; Sexually Transmitted Diseases (STDs) and HIV Testing, treatment, and counseling. It also investigates health hazards including food-borne diseases, childhood lead poisoning and public health nuisances. Nurse-home visiting programs are available to pregnant women, new mothers, new fathers, and their children. Health educators are available to teach on a wide variety of health topics. See our website or call for a complete description of services and clinic hours.

**Senior Services**

2nd Floor

PH: 610-278-3601

FAX: 610-278-3769

WEBSITE: [www.montcopa.org](http://www.montcopa.org)
KEY CONTACT: Doree Hespell, Administrator
EMAIL: DHespell@montcopa.org
Services: Area Agency on Aging for the County providing information, needs assessments, & home & community-based services to those 60 years of age & older.

▼ Veteran Affairs
2nd Floor
PH: 610-278-3285
KEY CONTACT: Dennis Miller
EMAIL: dmill5@montcopa.org

Montgomery County Housing Authority
104 West Main Street, Suite 1, Norristown, PA 19401
PH: 610-275-5720
FAX: 610-279-1679
WEBSITE: www.montcoha.org
KEY CONTACT: Sharon I. Allen, Ed.D.
EMAIL: slallen@montcoha.org; PH: 610-275-5720, Ext. 332
zachery.costello@montcoha.org; PH: 484-684-8531 for Senior High-Rise Buildings and Bright Hope ROSS services
Services: Manages Housing Choice Voucher Program (Section 8), administers public housing programs, provides case management to encourage family self-sufficiency for low-income parents, and administers first time homebuyer's programs. Call for information on eligibility.

Montgomery County Intermediate Unit (MCIU)
2 West Lafayette Street, Norristown, PA 19401
PH: 610-755-9302
WEBSITE: www.mciu.org
KEY CONTACT: Dr. Regina C. Speaker; Mary Dougherty
EMAIL: rspeaker@mciu.org; mtdougherty@mciu.org
Services: The Montgomery County Intermediate Unit is a regional educational service agency that provides dynamic, visionary leadership and effective, efficient services for constituent school districts, schools, and students.

Montgomery County - Norristown Public Library
1001 Powell Street, Norristown, PA 19401
PH: 610-278-5100
FAX: 610-277-0344
WEBSITE: www.mc-npl.org
KEY CONTACT: Loretta Righter, Ext. 140
EMAIL: lrigher@mclinc.org; kdeangelo@mclinc.org
Services: The Montgomery County-Norristown Public Library provides services and resources free of charge to all Montgomery County residents. The library is a center for lifelong learning, providing convenient access to books, magazines, CD audio books, downloadable e-books and digital audio, and DVDs, for all ages. Library services include a variety of electronic resources, free access to the Internet and Wi-Fi, a computer lab offering computer classes for adults, and a Books-By-Mail service for homebound individuals. The library offers many informational and entertainment
programs and events (e.g., movies, author talks, book clubs, summer reading clubs, and crafts) for children, teens, and adults.

**Montgomery County O.I.C.**
1101 Arch Street, Norristown, PA 19401
PH: 610-279-9700
FAX: 610-279-9705
WEBSITE: www.montcooic.org
KEY CONTACT: Denise Ashe
EMAIL: dashe@montcooic.org

**Services:** Montco O.I.C. is a non-profit, community-based organization that has been meeting the needs of economically disadvantaged individuals throughout the community for over 50 years. We offer programs in GED, ESL, adult basic education and literacy programs, reentry and weekly food distribution and community advocacy when required. We help others to help themselves and to become productive and responsible community members.

**Norristown Vet Center**
320 E. Johnson Hwy., Suite 201, Norristown, PA 19401
PH: 215-823-5245
FAX: 610-272-2198
WEBSITE: https://www.va.gov/norristown-vet-center/
KEY CONTACT: Chanel N. Santiago, MBA
EMAIL: Chanel.Santiago@va.gov

**Services:** Vet Centers are community-based counseling centers that provide a wide range of social and psychological services, including professional readjustment counseling to eligible Veterans, active-duty service members, including National Guard and Reserve components, and their families.

National Crisis Hotline: Veterans Crisis Line 1-800-273-8255 (press 1)

**NAMI Montgomery County PA**
100 W. Main Street, Suite 204, Lansdale, PA 19446
PH: 215-361-7784
FAX: 215-361-7786
WEBSITE: www.namimontcopa.org
AGENCY EMAIL: office@namimontcopa.org
KEY CONTACT: Abby Grasso
EMAIL: agrasso@namimontcopa.org

**Services:** The mission of NAMI Montgomery County PA is to improve the lives of individuals and families affected by mental illness through recovery focused support, education, and advocacy.

**Norristown Area School District (Pending updated information)**
401 N. Whitehall Rd, Norristown, PA 19403
PH: 610-630-5145
WEBSITE: www.nasd.k12.pa.us
KEY CONTACT: Julie Knudson
EMAIL: jknudsen@nasd.k12.pa.us
Services: Our dedicated team of administrators, teachers, professional and support staff strive daily to uphold our mission to provide students with enriching and rigorous educational opportunities that will allow them to become productive citizens who strive for personal excellence. In partnership with our Board of Directors, we are firmly committed to providing the best opportunities for students as we continue to develop research-based and interest-based curriculum, invest in state-of-the-art instructional materials, and expand the availability and use of technology. When coupled with student-centered instructional practices, we will support all students to achieve their goals, their hopes, and their dreams with a skill set and knowledge base that truly defines “college and career readiness” in an ever-changing global economy and diverse society. We recognize the vital role that parents, and community stakeholders have in maintaining strong and vibrant educational programs. We invite you to visit our schools to see the amazing things that occur daily. Our comprehensive program meets the individual needs of all learners in the areas of Literacy, Mathematics, Science, Social Studies, Health and Physical Education, Art, Music, World Language, Technology, Computer Science, Business, Performing Arts, and more.

Norristown Police Department, The
235 East Airy Street, Norristown, PA 19401
PH: 610-270-0490
FAX: 610-270-0454
WEBSITE: www.norristown.org
KEY CONTACT: Rossy Calderon
Ph: 610-270-0490
EMAIL: rcalderon@norristown.org
CONTACT: K. Barletta
EMAIL: kbarletta@norristown.org
Services: Police Department for Norristown. Law enforcement organization. Provides crime prevention and community safety services, community support, and community guidance.

Norristown Hospitality Center
530 Church Street, Norristown, PA 19401
PH: 610-277-1321
FAX: 610-277-6463
AGENCY EMAIL: director@hospitalitycenter.org
WEBSITE: www.hospitalitycenter.org
KEY CONTACT: Sunanda Charles
Phone: 610-277-1321 Ext 101
EMAIL: director@hospitalitycenter.org; outreach@hospitalitycenter.org
Services: The Norristown Hospitality Center is a Day Shelter that offers full services to those experiencing poverty and homelessness in the Norristown Community. The Center provides basic needs, Social Services, Health and Wellness Programs, Workforce Development and specialized clinics like Legal Aid and ID clinics. The Center operates a Code-Blue Shelter during winter.
**Patrician Society**  
703 Green Street, Norristown, PA 19401  
PH: 610-272-6316  
FAX: 610-272-3070  
AGENCY EMAIL: info@patariansociety.org  
WEBSITE: www.patariansociety.org  
KEY CONTACT: LeeAnn Rooney  
EMAIL: larooney@patariansociety.org  
**Services:** The Patrician Society is a non-profit, non-sectarian, multi-faceted human service agency. Our services currently include an emergency food cupboard and assistance with rent, utility bills, heating oil, and uninsured medical expenses.

**Pennsylvania Link to Aging & Disability Resources**  
PH: Need Help? Call the Link – 1-800-753-8827  
WEBSITE: buckschermontgomerylink.weebly.com  
KEY CONTACT: Elizabeth Doan  
AGENCY EMAIL: buckschermontgomerylink@aim.com  
**Services:** Connect individuals to services, projects addressing local need, educational training, collaborate with providers, Become a Great Tenant course.

**PRO-ACT Montgomery County Recovery Community Center (MCRCC)**  
(Pending updated information)  
601 DeKalb St. Suite 1, Norristown, PA 19401  
PH: 484-383-0802  
FAX: 484-383-0805  
WEBSITE: [https://www.councilsepa.org](https://www.councilsepa.org)  
The Council of Southeast Pennsylvania, Inc.  
KEY CONTACT: Alison Slickers  
EMAIL: aslickers@councilsepa.org  
**Services:** The Montgomery County Recovery Community Center (MCRCC) is a peer-operated center in Norristown, PA that offers recovery support services, workshops, and trainings for the recovery community. The MCRCC is a project of PRO-ACT, Pennsylvania Recovery Organization – Achieving Community Together, which is hosted by The Council of Southeast Pennsylvania, Inc. Funding for the center is through the Montgomery County Offices of Drug and Alcohol Managed Care Solutions.

**Resources for Human Development (RHD)**  
1000 Sandy Hill Road, suite 140, Norristown PA, 19401  
PH: 215-779-8277  
WEBSITE: [www.rhd.org](http://www.rhd.org)  
KEY CONTACT: Owen Camuso  
EMAIL: Owen.Camuso@rhd.org  
**Services:** Resources for Human Development, Inc. (RHD) is now in its 50th year of operations, currently supporting and serving individuals and families who have behavioral health issues and/or intellectual disabilities, are homeless or in unstable living situations, or in need of primary health care. The corporation currently operates in 12 states, managing and overseeing more than 160 programs. In 1970, RHD sought to give
birth to a new kind of agency that would have the capacity to respond to a wide range of individual and community challenges. It would be an organization whose values would guide it to focus on developing a highly decentralized organization with the broadest possible service mission. From one program, two employees and a budget of $50,000, RHD has grown into a $200-plus million corporation that employs more than 5,000 people across the country and serves tens of thousands of people in need each year. RHD’s mission is to provide caring, effective, and innovative services that empower people of all abilities as they work to achieve the highest level of independence possible and build better lives for themselves, their families, and their communities. RHD’s goals are to provide high quality, trauma-informed, effective, and outcome-driven services using evidence-based practices and the latest technology.

**RSVP Volunteers**
901 E. 8th Avenue, Suite 200, King of Prussia, PA 19406-1354
PH: 610-834-1040
FAX: 610-834-1087
WEBSITE: www.rsvpmc.org
KEY CONTACT: Michele Moll; Tony Giunta, Dir. of Operations
EMAIL: michele@rsvpmc.org and tonyg@rsvpmc.org
EMAIL: volunteer123rsvpmc.org (Volunteer Enrollment)
**Services:** RSVP improves the lives of vulnerable populations in the local community by focusing on education and wellness and by supporting non-profits through skill-based volunteer programs.

**Salvation Army (Norristown)**
533 Swede Street, Norristown, PA 19401
PH: 610-275-9225
FAX: 610-275-1323
WEBSITE: www.salvationarmynorristown.org
KEY CONTACT: Ruth Nieboer, Housing Director, Ext. 204
EMAIL: ruth.nieboer@use.salvationarmy.org
**Services:** The Salvation Army Norristown Corps offers a homeless shelter for families with children, code blue winter shelter for women and a permanent supportive housing program for families and individuals with chronic homelessness and disabilities. In addition, The Salvation Army has a food pantry, a rental assistance program, and utilities assistance.

**Senior Adult Activity Center (SAAC) of Montgomery County**
536 George Street, Norristown, PA 19401
PH: 610-275-1960
FAX: 610-278-0878
AGENCY EMAIL: info@montcosaac.org
WEBSITE: www.montcosaac.org
KEY CONTACT: Susan Edgren
EMAIL: sedgren@montcosaac.org
**Services:** Montco SAAC is a private non-profit agency offering social, educational, and recreational activities to adults 50 and better. It offers Meals-on-Wheels to area shut-ins 60 years of age or above, as well as a weekday wellness check. The community
Center schedules a variety of exercise programs, speakers on topics of interest to older adults, trips, activities, and socialization. Regular hours are weekdays from 8:00 a.m. to 4:00 p.m. A nutritious dinner is served at 12:00 p.m. A variety of Social Services are offered at the center to members and community residents. Participants must be independent or accompanied by a caregiver. ▼ While Covid restrictions are in effect, contact the main office at 610-275-1960 or Susan Edgren at sedgren@montcossaac.org for program schedules and reservations. Virtual programming is also available on Zoom. Login information and a schedule are available on request. ▼ Montco SAAC operates in three locations in Montgomery County. The Norristown Center is at 536 George Street, between Airy and Marshall Streets. The Ambler Center is at 45 Forest Avenue and also houses the Art Center at Ambler. Both of these buildings operate Meals-on-Wheels and drop-in activities. Parking is available. The third facility is solely for the greater Glenside Meals-on-Wheels program at 100 Edge Hill Road, Glenside. For further information on any of our programs call 610-275-1960.

**Serenity Hospice (Sharon Shechter Cohen)**
110 Stuart Drive, East Norriton, PA 19401
PH: 610-574-7312
KEY CONTACT: Sharon Shechter Cohen
EMAIL: shectorcohensharon@comcast.net
**Services:** Healthcare Consultant – Serenity Hospice

**SHARE Montgomery County Hunger Solutions**
1430 Dekalb St., (rear), Norristown, PA 19401
PH: 610-628-2000
AGENCY EMAIL: infomhs@sharefoodprogram.org
WEBSITE: www.MontcoHunger.Solutions
KEY CONTACT: Emily Gabler; Patrick Druhan
EMAIL: egabler@sharefoodprogram.org; pdruhan@sharefoodprogram.org
**Services:** Share Food Program is a regional food provider for low-income consumers and the agencies that serve them. In Montgomery County, Montco Hunger Solutions is the unit of Share that manages government anti-hunger programs through a network of contracted food pantries. Share also provides commodities for the school lunch program throughout the region.

**Suburban Community Hospital**
2701 Dekalb Pike, East Norriton, PA 19401
PH: 610-278-2000
FAX: 610-272-4642
WEBSITE: www.suburbanhosp.org
KEY CONTACT: Mike Motte; Linda Mazzuca
EMAIL: MMotte@primehealthcare.com; LMazzuca@primehealthcare.com
**Services:** Suburban Community Hospital is an award-winning not-for-profit acute care hospital providing high quality, compassionate care in a warm and welcoming environment. Operated by Prime Healthcare, the 126-bed acute care teaching hospital is Certified by The Joint Commission as a Primary Stroke Center. As part of its award-winning stroke services, the hospital recently was awarded and accredited by the American College of Emergency Physicians for a Level-3 Geriatric Emergency
Department Accreditation (GEDA). Suburban Community Hospital offers a wide range of services and specialties. Our services include family medicine, radiology, imaging, and 3D mammography, emergency services, heart failure care, senior behavioral health, single-site robotic surgery, and general surgery, internal and family medicine residency programs, wound healing and hyperbaric medicine, rehabilitation services, tobacco dependence program, outpatient laboratory, and Advance Care for the Elderly (ACE) program. If you have a question about our services, please call us at (610)-278-2000 or visit us online at https://www.suburbanhosp.org/

**Suburban Transit Network, Inc. (TransNet)**
980 Harvest Drive, Suite 100, Blue Bell, PA 19422
PH: 215-542-7433
FAX: 215-542-8877
AGENCY EMAIL: ride@suburbantransit.org
WEBSITE: www.suburbantransit.org
KEY CONTACT: Sherry Welsh; Susan Kopystecki
EMAIL: swelsh@suburbantransit.org; skopystecki@suburbantransit.org

**Services:** Since 1980, TransNet has delivered responsive, high-quality community transportation, connecting people to school, work, healthcare, recreation, and home. From meeting the special transit needs of our seniors, disabled neighbors, and special needs school children, to providing sufficient transportation for college students, corporate campus employees and summer campers, we proudly meet the needs of ever-growing Montgomery County.

**Superior Credit Union (SCU)**
100 Crosskeys Road (P.O. Box 26159), Collegeville, PA 19426
PH: 610-489-7239
FAX: 610-489-5339
AGENCY EMAIL: info@superiorcu.org
WEBSITE: www.superiorcu.org
KEY CONTACT: Kimberly Miller, CEO
EMAIL: Kmillner@superiorcu.org

**Services:** Superior Credit Union (SCU) is a community-based, non-profit financial institution serving anyone who lives, works, worships, or attends school in Montgomery County. SCU provides services to individuals, businesses, and organizations, including but not limited to
- checking and savings accounts; on-line banking; direct deposit; overdraft services; wire and ACH transfers; etc.
- personal, business, and vehicle loans; mortgages; home equity; credit cards, and more
- competitive rates; low fees; and friendly service

**Superior Branch Locations:**
Collegeville: 100 Crosskeys Road – 610-489-7239
Royersford: 799 Main Street – 610-489-7239
Pottstown: 930 N. Charlotte Street – 610-489-7239
Team Children
960 Rittenhouse Road, Audubon, PA 19403
PH: 484-744-1868
WEBSITE: www.teamchildren.org
AGENCY EMAIL: teamchildren@teamchildren.com
KEY CONTACT: Robert Toporek

Services: ▼ TeamChildren.org is an IRS approved nonprofit. ▼ From high tech to high touch our goal is to provide as many children and their families with the tools, training, opportunities and technology to transform their academic, economic, social and physical/emotional development. ▼ With minimal funding or staff over the past 23+ years we have distributed over 21,000 low cost refurbished computers to families, schools, organizations, veterans and anyone in need, a high quality, low cost refurbished computer. Each computer is loaded with over $500 worth of proprietary learning software donated by www.brillkids.com. We also include priceless learning links. ▼ We train, develop and mentor local youth in the art of refurbishing computers and running every aspect of a grass roots nonprofit organization. ▼ Our book www.handsonparenting.org is beginning to make a worldwide difference. ▼ Our new eBook on Milton Olive III the first African American to be awarded the Medal of Honor in the Vietnam War is beginning to be read around the country. ▼ We are creating an amazing 21st century early learning program and materials that will literally transform the way parents relate to and raise their babies & children.

Theatre Horizon
401 DeKalb Street, Norristown, PA 19401
PH: 610-283-2230
WEBSITE: www.theatrehorizon.net
AGENCY EMAIL: info@theatrehorizon.org
KEY CONTACT: Zaina Dana
EMAIL: zaina@theatrehorizon.org

Services: Theatre Horizon brings Philadelphia’s finest professional actors and artists to Norristown to present compelling contemporary theatre. Founded in 2005, Theatre Horizon has become a lauded contributor to the arts in Montgomery County, staffing a critically acclaimed season annually.

Victim Services Center of Montgomery County, Inc.
325 Swede Street, 2nd Floor, Norristown, PA 19401
FREE 24 HR HOTLINE: 888-521-0983
PH: 610-277-0932
FAX: 610-277-6386
WEBSITE: www.victimservicescenter.org
KEY CONTACT: Natacha Rivera
EMAIL: Natacha-rivera@vscmontcopa.org

Services: Victim Services Center (VSC) offers free and confidential advocacy and counseling to victims of sexual violence and other serious crimes. VSC provides in person support to hospitals, police departments, and court proceedings. VSC offers assistance with victim impact statements, victim’s compensation, and can help clients file a Sexual Violence Protection Order (SVPO). We offer counseling services to children 5-17 and adults who are victims/witnesses of crime as well as to their loved ones. VSC has a free 24 hour hotline: 888-521-0983
Visiting Nurses Association (VNA) Community Services, Inc. - Personal Navigator Program
1421 Highland Avenue, Abington, PA 19001
PH: 1-800-591-8234
FAX: 610-292-9160
AGENCY EMAIL: info@vnacs.org
WEBSITE: www.vnacs.org
KEY CONTACT: Sandra Devine Saia
PHONE: 215-572-7880 X244
EMAIL: Sandra.devinesaia@vnacs.org; rich.cirko@vnacs.org

Services: The VNA Personal Navigator Program is a benefits access program designed to connect Montgomery County residents to all categories of public benefit programs in order to improve health and increase economic and food security. We work with families and individuals through the lifespan. For a screening, please call 1-800-591-8234.

West Norriton VA Clinic
2495 General Armistead Avenue, Norristown, PA 19403
WEBSITE: www.coatesville.va.gov
KEY CONTACT: Megan Walton, Strategic Planner & Outreach Coordinator
EMAIL: Megan.Walton@va.gov

Services: The Coatesville VA Medical Center relocated its Spring City VA Clinic to West Norriton in November 2021. The West Norriton VA Clinic offers primary care, mental health and specialty care services to eligible Veterans, Monday-Friday, 8a-4:30p. Talented physicians, physician assistants, nurse practitioners, nurses, pharmacists, psychologists and social workers deliver high quality VA care through Patient Aligned Care Teams (PACT). PACT is a patient-centered care model with an emphasis on primary and mental health care integration, and health promotion and disease prevention. Additional services available include: laboratory, women’s health care, tele-retinal imaging, VA telehealth services, pharmacotherapy, Whole Health programs and specialty care referrals. Future services include: audiology, occupational therapy, optometry, physical therapy and podiatry. Veterans with an urgent medical or mental health question may speak to a Registered Nurse 24/7 by calling 1 (833) 835-3874.

Enrollment/Eligibility: 610-383-0265/0266
Coatesville VA Medical Center Main Number: 610-384-7711
Call Center: 610-383-0239
**Women's Bridge Resource Center**
P.O. Box 587, Eagleville, Pa. 19408
PH: 610-762-1707
WEBSITE: www.womensbridgecenter.org
KEY CONTACT: Fran Snyder
EMAIL: wbrc9407@gmail.com

**Services:** Women's Bridge Resource Center helps both single women and women with children who are going through any type of crisis or transition. Our goal is to help our clients view their lives as hopeful rather than hopeless and move towards living an empowered life.

**Women's Center of Montgomery County**
Norristown, PA 19401
HOTLINE: 1-800-773-2424
PH: 610-279-7474
FAX: 610-279-7740
AGENCY EMAIL: wcwebmail@dca.net
WEBSITE: www.wcmontco.org
KEY CONTACT: Denise Flynn, MHS-Program Director
EMAIL: dflynn@womenscentermc.org

**Services:** The Women's Center of Montgomery County, Legal Advocacy Project, provides a full array of services to victims of domestic violence and the community. We provide individual, legal options and empowerment counseling, and court hearings/community accompaniment. Our services include a 24-hour hotline (1-800-773-2424), telephone counseling, peer counseling, Domestic Violence Support Groups and Time For Healing Unique Support Group. For teens: we offer resources for teens to encourage and support them toward healthy relationships. Website: www.safedating4teens.org and Safe Dating Teen TextLine: Text “chat” to 833-641-0110, 7 days/week, 5 PM – 12 AM. We offer various volunteer opportunities, as well as representation to the legal, law enforcement, judicial, medical, businesses, schools, and faith-based communities, and provide a presence to various tabling and speaking events.

**Worthwhile Wear**
P.O. Box 660, Silverdale, PA 18962
PH: 215-541-5424
AGENCY EMAIL: info@worthwhilewear.org
WEBSITE: worthwhilewear.org
KEY CONTACT: Carla Clanagan
EMAIL: cclanagan@worthwhilewear.org

**Services:** Worthwhile Wear is a 501(c)3 non-profit dedicated to reaching lives affected by human trafficking and restoring these survivors with a sense of belonging and worth. Worthwhile Wear serves survivors of human trafficking in the greater Philadelphia area by providing them with comprehensive care which includes housing, employment, counseling, and various other services. This holistic care approach presents the women we serve with the best opportunity to heal from the significant trauma that they experienced. We are proud to offer the most comprehensive services to survivors of trafficking in Pennsylvania due to the tremendous support from the larger community.
YWCA Tri-County Area  *(Pending updated information)*
Main Location: 315 King St., Pottstown, Pa 19464
PH: 610-323-1888
Local Address: 1430 DeKalb St., Norristown, Pa 19401
PH: 610-427-5830
FAX: 484-624-4089
WEBSITE:  www.ywcatricountyarea.org
AGENCY EMAIL:  info@ywcatricountyarea.org
KEY CONTACT: Vicente Prieto, Adult Education Program Coordinator- Norristown
EMAIL:  vicente.prieto@ywcatricountyarea.org
Services:  YWCA Tri-County Area is dedicated to eliminating racism, empowering women, and promoting peace, justice, freedom, and dignity for all. YWCA Tri-County Area remains a leader in advocating for girls and women, and families providing quality programs and services designed to support and enrich the community. Direct service programming includes early childhood.
ICN Staff and Board Member List 2021-22

Inga Akincilar, M.Ed., M.A., aPHR
Owner, Global Selections Consulting
ICN Coordinator since May 2021
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ICN Creative Consultant since June 2021
262-468-8308

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610-277-4600 ext 172

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ICN Vice President
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Rita L. Cupingood, M.A.
Community Connector Alumni – Leadership Volunteer for Living Beyond Breast Cancer,
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Ritagood@aol.com
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610-631-0448

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Montgomery County SAAC  
sedgren@montcosaac.org  
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**ICN Treasurer**  
610-275-1960

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sunanda@hospitalitycenter.org  
ICN Board member since December 2021  
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Children’s Hospital of Philadelphia (CHOP)  
RUIZT1@chop.edu  
ICN Board member since December 2021  
(215) 680-9777

Sandy Sharma, MBA  
Director of Finance and Human Resources  
Montgomery County Community Action Development Commission (CADCOM)  
ssharma@cadcom.org  
ICN Board Member since December 2021  
610-277-6363