

Interagency Council of Norristown Membership Connections Guide 2021 - 2022

Website: www.icnconnections.org

Facebook link: https://www.facebook.com/ICNorristown

About ICN

Since 1981, the Interagency Council of Norristown, Inc. (ICN) has been a consortium of 60 plus organizations and individuals concerned with improving the quality of life and the delivery of human services within the Greater Central Montgomery County Area through collaborative work with health and human service organizations, businesses, schools, government agencies, and citizens.

Collectively we are committed to a strong interlocked, efficient and effective network of human service systems. Improved opportunities for communities to achieve well-being. Strong organizational capacity of members.

Website: www.icnconnections.org
Email: icn@icnconnections.org

Phone: 610-270-2902

Address: P.O. Box 697, Norristown PA 19401

Facebook: https://www.facebook.com/InteragencyCouncilofNorristown/

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Access Services

500 Office Center Drive, Fort Washington, PA 19034

PH: 215-540-2150

WEBSITE: www.accessservices.org KEY CONTACT: Jessica Fenchel EMAIL: JFenchel@accessservices.org

Services:

▼ Montgomery County Mobile Crisis - 855-634-4673

24/7 Mobile Crisis Intervention Program serving all of Montgomery County. This service is free for anyone in the County.

▼Peer Support Talk Line and Teen Talk Line -

<u>Adults</u> - Call 855-715-8255, Text 267-225-7785 Teens - Call 866-825-5856, Text 267-225-7785

Our Montgomery County Peer Support and Teen and Adult Talk Lines are warm lines where teens and adults can speak or text anonymously with a peer about any issues or problems they are facing without fear of judgement. The talk/text lines are available seven days a week from 1:00 p.m. – 9:00 p.m. The line is closely tied to the Montgomery County Mobile Crisis Program and is a supplement to that service. Our Montgomery County peer support lines also allows any true crisis calls to be immediately transferred to a crisis worker.

▼ Homeless Street Outreach - Receives referrals through 211 - This program serves individuals living outside in Montgomery County by equipping people to be as safe as possible. Street Outreach also supports individuals into shelter when they are not able to remain outside safely.

▼ Starting Point - 215-540-2150 X1338

Starting Point provides mobile psychiatric rehabilitation to adults in Montgomery County who have a mental health diagnosis and want to work on skills building to achieve personal goals.

▼Intensive Behavioral Health Services IBHS - 215-540-2150

Intensive Behavioral Health Services (IBHS) provides therapeutic services to children under the age of 21 who are experiencing mental, emotional or behavioral problems. IBHS focuses on providing needed services to children in their home, school, or community.

▼ Justice Related Services Case Management - 610-500-2111

JRS serves adults in Montgomery County who live with serious mental illness and forensic involvement. JRS seeks to support individuals to build successful lives in the community and to resolve their forensic responsibilities.

▼Intersect Network - 215-540-2150

The Intersect Network seeks to advance connection between faith communities and the social services system through trainings, resource sharing, connecting, and partnering for community solutions.

▼ Foster Care - 215-540-2150

Foster Care is available to children who need additional support and are unable to be with their families. Foster care provides the healing and nurturing a child requires within a family environment, in which we believe is the best place for any child to grow, develop and flourish.

▼Intellectual Disabilities and Autism Services - 215-540-2150

Services include Community Homes, Employment Supports, In-Home Supports, Life/Community-Based Day Program, Life-sharing, Pre-vocational Program, Respite Services, Supported Living

ACLAMO (pending updated information)

512 West Marshall Street, Norristown, PA 19401

PH: 610-277-2570 FAX: 610-970-2134

WEBSITE: https://aclamo.org KEY CONTACT: Beatriz Gasiba

EMAIL: beatriz@aclamo.org; cait@aclamo.org;

Services: ACLAMO mission is to provide educational programs, social services and access to health and wellness programs to Latinos and other community members to empower them to fully achieve their life potential. ACLAMO's Social Services department assists individuals and/or families with intake/referrals and case management services to resolve conflicts in housing and utilities, employment and income support, food, immigration consultation services, and other services in mental health and domestic violence. ACLAMO's Education Department provides lessons and tutoring assistance in homework, literacy, math and science, and special STEAM-focused enrichment activities based on students' grade and skill levels. We have an After School Program, a Summer Bridge Program, and ADELANTE Program, and a Teen Club Program. ACLAMO's Health and Wellness Department provides assistance to individuals and families in obtaining health services and acquisition of benefits. Our Health Literacy Education provides culturally relevant preventive health and chronic disease management classes and individual support including health information and health screenings to at-risk adults.

Advocates Against Hunger Serving Norristown, Montgomery County

6002 Goldfinch Circle, Audubon, PA 19403-1847

PH: 610-630-9637

AGENCY EMAIL: <u>AdvocatesAHLaFors@aol.com</u> WEBSITE: <u>www.AdvocatesAgainstHunger.org</u>

KEY CONTACT: Nanette H LaFors

EMAIL: Lfours@aol.com

Services: Advocates and promotes community dialogue on hunger and nutrition in the Norristown area with the purpose of sustaining and improving delivery of food and nutrition to the poor, educating the community, increasing participation of the volunteer population, and increasing resources.

A.J. Catagnus

1299 West James Street, Rear Bldg., 1st Floor, Norristown, PA 19401

PH: 610-277-2727 FAX: 610-277-4272

WEBSITE: www.ajcatagnus.com KEY CONTACT: Janet Catagnus

EMAIL: <u>janet@ajcatagnus.com</u>; <u>vinnay@ajcatagnus.com</u>

Services: A. J. Catagnus, inc. specializes in dumpster rentals for household cleanouts and commercial construction projects. We offer metal recycling to help keep our planet green and dismantling and demolition services to ensure your job is quick and efficient.

Beds for Kids Program at One House At A Time

411 Susquehanna Road, Ambler, PA 19002

PH: 215-346-6427

AGENCY EMAIL: office@ohaat.org

WEBSITE: www.ohaat.org

KEY CONTACT: Kate Fay, Director

EMAIL: kate@ohaat.org; For information or questions about referrals, contact

Fiona Kyck at fiona@ohaat.org

Services: Through our 'Beds For Kids' program, we provide children living in poverty with beds and essential bedtime items, so they can get the sleep they need to thrive.

Carson Valley Children's Aid (Norristown Neighborhood Center)

1314 Dekalb Street, Norristown, PA 19401

Ph: 610-279-2755 X372 Fax: 610-272-5447

Main Office: 1419 Bethlehem Pike, Flourtown, PA 19031

Ph: 215-233-1960 Fax: 215-233-2386

WEBSITE: www.cvca-pa.org

KEY CONTACT: Julie O'Connor, Senior Director of Prevention Services

CELL PHONE: 215-237-7386

EMAIL: <u>joconnor@cvca-pa.org</u>; bsmith@cvca-pa.org

Services: A free, voluntary, user-friendly prevention program designed to strengthen and empower families. Parents of children from birth to five years of age and soon to be parents living in the greater Norristown area are eligible. Services offered include home visits and group meetings with family development specialists trained in the Parent-As-Teachers model that brings information on child development, neuroscience, screenings, discipline and other parenting issues, Parent Education Classes, anger management classes, weekly meetings for fathers of children of any age, and individualized information about community resources that assist parents with safety, and children and family well-being. Parents as Teachers home and group visits are now also available in the North Penn and Souderton school districts. Call 215-233-1960 x 304.

Catholic Social Services (Martha's Choice Marketplace)

353 E. Johnson Highway, Norristown, PA 19401

PH: 610-279-7372

WEBSITE: www.chs-adphila.org
KEY CONTACT: Patrick Walsh
EMAIL: pwalsh@chs-adphila.org
Service: Martha's Choice Marketplace

Pantry Hours: Wednesday: 4 – 6pm; Thursday: 10am – 5pm; Friday:11am –1pm Food Delivery Services for Seniors if you live within 10 miles of Norristown. Contact Deidre Rhodes/Program Coordinator for Montco SAAC:215-619-8863 or Martha's

Choice Marketplace: 610-279-7372

Center for Loss and Bereavement

3847 Skippack Pike, Skippack, PA 19474

PH: 610-222-4110

FAX: 610-222-4116

WEBSITE: www.bereavementcenter.org KEY CONTACT: Ashley Herr, Ext: 123

EMAIL: amh@bereavementcenter.org; kab@bereavementcenter.org

emv@bereavementcenter.org

Services: The Center for Loss and Bereavement is a non-profit resource of specialized knowledge and professional support that provides meaningful connection and restorative guidance for those impacted by grief. The Center provides professional counseling, support services, and education for families, individuals, and organizations seeking resilient guidance and connection when confronting loss. Located in Montgomery County, Pennsylvania, the Center offers a warm and safe atmosphere that allows for the expression and exploration of the grief process. We are committed to bringing important programming to individuals confronting grief's challenges, and we are creatively adapting our programming to meet the needs of our continually changing community.

Central Behavioral Health

1100 Powell Street, Norristown, PA 19401

PH: 610-277-4600 FAX: 610-275-0216

WEBSITE: www.centralbh.org KEY CONTACT: Dave Wilkinson EMAIL: dayew@centralbh.org

Services: Central Behavioral Health is a not for profit, multi-service community behavioral health center located in Montgomery County, PA. We provide services for over 5,000 individuals and families through specialized programs, covering a full spectrum of behavioral health and co-occurring services. Central Behavioral Health offers telehealth services too. Central Behavioral Health is open Monday through Thursday from 9am-8pm and Fridays 9 am to 5pm.

▼Adult Services

Outpatient Counseling (Individual, Couples, Family, and Group Therapy), Psychiatric Treatment, Intensive Outpatient Program, Senior Outreach Services, Senior Intensive Support, Substance Abuse Services, Recovery Coaching, Case Management, Transitional to Independence Process, Clinical Wellness Recovery Team, Certified Peer Specialists, Career Center, Bi-lingual Case Management, Clinical On-Call, Community Outreach, Project Connect.

▼Child & Adolescent Services

Outpatient Counseling, Psychiatric Services, Administrative Case Management, Children's Blended Case Management, Family Base Services, Behavioral Health Rehabilitation Services, Transitional to Independence Process, Bi-lingual Case Management

*Willow Grove Location: 2500 Maryland Road, Suite 130 (Dixon Building) Willow Grove, PA 19090 P: 267-818-2220 F: 484-636-2598

Open Monday & Tuesday 9am-7pm., Wednesday thru Friday 9am-5pm

"Central Behavioral Health's is a community dedicated to helping people of all ages improve their emotional and behavioral health, develop resiliency, and achieve personal fulfillment."

Children's Crisis Treatment Center (CCTC)

502 W. Germantown Pike, East Norriton, Pa 19403

PH: 610-275-2020 FAX: 484-751-1464

WEBSITE: www.cctckids.org

KEY CONTACT: Kristen A. Caprara, PsyD; Lauren Griesser, LPC, Interim Division Director, Montgomery County Services through March 2022.

Email: Kristen.caprara@cctckids.org

Services: In response to the need for expanded and enhanced trauma-informed and trauma-focused treatment for children and their families in Montgomery County, CCTC has expanded several of their programs into Montgomery County: Trauma Services, Family-Based Services, Outpatient Services, and Blended Case Management. The Trauma Services Program provides specialized trauma-focused treatment to children ages 18 months – 18 years who have recently witnessed or experienced a traumatic event or who have been the victim of sexual abuse/assault. The Family Based Program offers team-delivered, short-term intensive services in the home and community. This specialized program enables families to care for children with emotional and behavioral health challenges, thus reducing the need for out-of-home placement. This Outpatient Program offers a range of interventions that allow children and their families to learn ways to manage their behavior, undemand their emotions, and more effectively communicate in their home, school, and community. The Blended Case Management Program works intensively with families to connect them to various resources within their community.

Children First

990 Spring Garden Street, Suite 200, Philadelphia, PA 19123

PH: 215-563-5848 FAX: 215-563-9442

WEBSITE: www.childrenfirstpa.org

KEY CONTACT: Shirlee Howe, Donna Cooper

EMAIL: shirleeh@childrenfirstpa.org, donnac@childrenfirstpa.org

Services: Children First, formerly known as Public Citizens for Children and Youth (PCCY), serves as the leading child advocacy organization working to improve the lives and life chances of children in Southeastern Pennsylvania. Children First undertakes specific and focused projects in areas affecting the healthy growth and development of children, including childcare, public education, child health, juvenile justice, and child welfare. Through thoughtful and informed advocacy, community education, targeted service projects, and budget analysis, Children First watches out and speaks out for children and families. We work in the following counties: Bucks, Chester, Delaware, Montgomery, and Philadelphia.

Children's Hospital of Philadelphia (CHOP)

3401 Civic Center Boulevard, Philadelphia, PA 19104

PH: 267-426-5506 FAX: 267-426-6904

WEBSITE: www.chop.edu

AGENCY EMAIL: CHOPcommunity@email.chop.edu

KEY CONTACT: Falguni Patel EMAIL: patelf1@email.chop.edu

Services: Children's Hospital of Philadelphia (CHOP) is committed to helping children live healthy, productive lives. All throughout our local communities, we provide sustainable, meaningful programs that improve the lives of children well beyond the walls of our facilities. While CHOP's main campus and hospital is located in University City, Philadelphia, CHOP's Care Network includes 50+ primary care practices, specialty

and urgent care centers throughout southeastern Pennsylvania and Southern New Jersey. CHOP is proud to offer Primary Care services in Montgomery County, including a practice in Norristown. In fall 2021, CHOP is opening a second hospital, in King of Prussia, PA, for patients and their families, to enable quality care close to home in a safe and easy to navigate setting.

Christ Church- United Church of Christ (Pending updated information)

1003 W. Marshall Street, Norristown, PA 19401

PH: 610-275-3092

WEBSITE: www.uccchristchurch.org

KEY CONTACT: Pastor

Christine Nugent – Office Administrator

EMAIL: church@uccchristchurch.org

Services: We see ourselves as being "The Corner of Community and Connection." We welcome people into our spiritual fellowship while serving and partnering with the community.

Circle Lodge

Mailing Address: P.O. Box 2011, Norristown, PA 19404

Street Address: 1001 Sterigere Street, NSH Building #15, Norristown, PA 19401

PH: 610-275-1280 FAX: 610-275-7849

KEY CONTACT: Rachel Welch

EMAIL: <u>racheltalley@circlelodgeinc.org</u> <u>traciebethea@circlelodgeinc.org</u>

Services: Circle Lodge is a licensed CRR on the grounds of Norristown State Hospital. We have apartment-style, group living for adults with serious mental health challenges. Circle Lodge supports residents on gaining or improving independent living skills and coordinating community support.

<u>Delaware Valley Community Health, Inc. (Norristown Regional Health Ctr.)</u>

1401 DeKalb Pike, Norristown, PA 19401

PH: 215-278-7787 FAX: 610-278-7386

WEBSITE: www.dvch.org

KEY CONTACT: Jessica Hughes

EMAIL: hughesj@dvch.org

Services: Delaware Valley Community Health, Inc. received a federal expansion grant from the Health Resources and Services Administration's Bureau of Primary Health Care and opened Norristown Regional Health Center (NRHC) in 1999, making it Montgomery counties' first Federally Qualified Health Center. NRHC was first located on Marshall Street and is currently located in a beautiful, 21,000 square-foot, three-story building at 1401 DeKalb Street. NRHC provides high quality health care services including, adult & family medicine, behavioral health, care coordination, dental, health education, health insurance enrollment, HIV services, medication dispensary, optometry/eye care, pediatrics, and social services, primarily to the African American and Latino communities in a caring, supportive environment. Same day and next day appointments are available.

Eagleville Hospital

100 Eagleville Road, Eagleville, PA 19403

PH: 610-539-6000 #1 FAX: 610-539-7624

WEBSITE: www.eagleville.org

KEY CONTACT: Michelle Williams, LSW

EMAIL: mzwilliams@eagleville.org

Services: Inpatient facility for adults (18+) providing treatment for substance disorders, co-occurring and mental health disorders. Acute Psychiatric inpatient program for patients with a psychiatric disorder and also those who have both Substance Use Disorder and Acute Psychiatric Disorders.

Einstein Medical Center Montgomery

559 West Germantown Pike, East Norriton, PA 19403

PH: 484-622-1000

WEBSITE: www.Einstein.edu/montgomery

KEY CONTACT: Leroy Howell EMAIL: HowellL@einstein.edu

Services: Providing patient care for residents of central Montgomery County and offering a broad spectrum of inpatient and outpatient services as well as providing a myriad of health promotion activities and medical education programs.

• Health Services: Gynecological and Prenatal Care

• Einstein Montgomery Women's Health Center - 1-800-346-7834

Health Services: Home Care

• Einstein Montgomery Home Care – 610-272-1080

Eternal Life Christian Center

1320 Dekalb Street, Norristown PA 19401

PH: 267-629-0099

WEBSITE: Eternallifecc.com

KEY CONTACT: Angela and Kenneth Sharpe, Sr.

EMAIL: <u>Eternallifechristiancenter@gmail.com</u> or <u>Angiedsharpe@gmail.com</u>

Services: FREE clothing, shoes, and accessories for men, women and children at The Blessing Warehouse — located at 320 W Main Street in Norristown. Those in need are invited to visit and select their favorite articles of clothing throughout our 7,000 square foot facility, completely free of charge. The warehouse is stocked with new and gently-worn garments provided by generous donors and thoughtfully organized by volunteers. For those interested in volunteering, we have a wide range of opportunities available — from sorting inbound donations to greeting our customers — and we will work with your employer, school, or other organization to ensure your contributions are recognized.

Expressive Path

208 Dekalb Street, Suite 201, Norristown, PA 19401

PH: 610-331-3516

WEBSITE: www.expressivepath.org

AGENCY EMAIL: info@expressivepath.org KEY CONTACT: Pamela Martin, LPC EMAIL: pamelamartin@expressivepath.org **Services**: Expressive Path is a mobile non-profit that provides creative art programs to disadvantaged teens. We give our students the opportunity to share through workshops, exhibitions, performances, and community service.

Fair Housing Rights Center in Southeastern Pennsylvania

444 North 3rd Street, Suite 110, Philadelphia, PA 19123

PH: 215-626-0700 Ext. 17

FAX: 215-625-0500

WEBSITE: www.fairhousingrights.org

AGENCY EMAIL: lmabery@fairhousingrights.org KEY CONTACT: Laura Mabery, Office Manager

Services: FHRC educates the public on fair housing / fair lending laws; provides investigative and enforcement services to individuals who have experienced housing discrimination in rental, sales, insurance, and appraisals; works with government to increase the public's knowledge and awareness of fair housing policies; audits the practices of real estate and related industries; advocates to sustain good or amend harmful housing policies; contracts with housing providers to improve compliance with fair housing laws; monitors the community for compliance with applicable housing laws; contacts with private businesses to conduct fair housing or fair lending investigations; offers HUD certified Housing Counseling services; offers information and referrals on housing related issues, and operates as a trauma-informed service provider.

Family Services of Montgomery County

3125 Ridge Pike, Eagleville, PA 19403

PH: 610-630-2111 FAX: 610-630-4003

WEBSITE: www.fsmontco.org

KEY CONTACT: Karen Konnick and Kelly Brown

EMAIL: kkonnick@fsmontco.org; kbrown@fsmontco.org

Services: Since 1900, Family Services has specialized in providing compassionate support and trustworthy guidance to Montgomery County individuals and families in need. Throughout the agency's history, programs have evolved to meet the everchanging needs of the community. Current programming focuses on Family Support and Parent Education; Health and Wellness; Older Adults; Reentry Services; and Substance Abuse Prevention. Family Services' Project HOPE provides HIV/AIDS outreach, prevention, testing, and medical case management services to Montgomery County residents. In partnership with Montgomery County, Family Services also provides COVID-19 Contact Tracing and the Emergency Rent and Utilities (ERU) program.

Genesis Housing Corporation

1430 DeKalb Street, Suite 2020, Norristown, PA 19401

PH: 610-275-4357 FAX: 610-275-1357

WEBSITE: www.genesishousing.org Agency EMAIL: info@genesishousing.org

KEY CONTACT: Judy Memberg

EMAIL: jmemberg@genesishousing.org

Services: Genesis Housing Corporation's housing counseling programs provide free classes and individual counseling. Monthly classes focus on topics not taught in regular school including understanding credit, credit repair, foreclosure prevention, debt management and home buying. Genesis Housing Corporation works closely with clients to develop individual "action plans" to help them realize their financial goals. Clients can work with the housing counselor on credit and money management issues for as long as needed. Genesis Housing Corporation is approved for housing counseling by PA Housing Finance Agency (PHFA) and the U.S. Department of Housing and Urban Development (HUD). Genesis Housing Corporation is an approved agency for many programs including the Montgomery County First-time Home Buyers Program. Genesis Housing Corporation is a member of the Montgomery County Partners for Home Ownership.

Girls First

1208 Green Street, Norristown, PA 19401

PH: 484-808-2189

WEBSITE: www.girlsfirst.org KEY CONTACT: Amy Grebe

EMAIL: amy@girlsfirst.org, raeanna@girlsfirst.org

Services: The mission of Girls First is to build character, instill a positive sense of self, and provide life skills through a creative curriculum of arts exploration, academic reinforcement, and emotional learning.

Habitat for Humanity of Montgomery and Delaware Counties

533 Foundry Road, West Norriton, PA 19403

PH: 610-278-7710 FAX: 610-278-1634

WEBSITE: www.habitatmontdelco.org

KEY CONTACTS: Kim Cassada, Director of Family Services

Samantha Walker, Family Services Manager

EMAIL: kcassada@habitatmontdelco.org
EMAIL: kcassada@habitatmontdelco.org

SERVICES:

▼Home Buying Program

Bringing people together to build homes, communities, and hope.

Habitat for Humanity of Montgomery and Delaware Counties sells newly constructed or renovated homes to qualified families and individuals who live or work in Montgomery or Delaware Counties and meet the program qualifications. Our homebuyers purchase their homes with affordable mortgages and pay taxes on the full values of their homes.

▼Almost Home Program

We receive hundreds of applications for our <u>Home Buying</u> and <u>Home Repair</u> programs, but often families are not yet financially stable enough to qualify. Habitat MontDelco's Almost Home program aims to help families across Montgomery and Delaware County become financially stable. Almost Home focuses on overall behavior change and helps families set goals, learn skills, and change financial behaviors. We establish a supportive class environment in which families motivate each other and hold each other accountable.

▼Home Repair Program

Habitat MontDelco's Home Repair Program provides low-cost home repairs to residents of Montgomery and Delaware Counties. Repairs must address needs in a home that threaten health, safety, security and/or accessibility. Habitat MontDelco's program prioritizes low-income elderly, disabled, and veteran homeowners who are struggling to maintain their homes.

Through this program, Habitat MontDelco aims to stabilize communities, address Montgomery and Delaware Counties' aging housing stock, and prevent low-income homeowners from being displaced.

▼Neighborhood Revitalization

The Neighborhood Revitalization (NR) program works holistically with communities to identify local assets and goals, stabilize neighborhoods, and improve residents' safety and quality of life. It starts with physical home repairs for neighborhood homeowners and on blighted properties and continues with partnerships planning and program development.

HealthSpark Foundation

2506 N. Broad St. Suite 206, Colmar, Pa. 18915

Phone: 215-716-5400 Fax: 215-716-5410

AGENCY EMAIL: info@healthspark.org

WEBSITE: <u>www.healthspark.org</u> KEY CONTACT: Russell Johnson

EMAIL: Rjohnson@healthspark.org; ehertz@healthspark.org

Services: HealthSpark Foundation is a private, independent foundation in Montgomery County, Pennsylvania. Our mission is to invest in nonprofit organizations, networks, and coalitions promoting a more just and healthy community. Grant information is posted on our website at https://healthspark.org/grantmaking/apply-foundation.

HopeWorx

1210 Stanbridge St., Suite 600, Norristown, PA 19401

PH: 610-270-3685

WEBSITE: www.hopeworxinc.org

Agency EMAIL: sshannon@hopeworxinc.org

KEY CONTACT: Sue Shannon

EMAIL: <u>sshannon@hopeworxinc.org</u>; <u>jwhitmore@hopeworxinc.org</u>

Services: HopeWorx is a peer-led agency that provides one-on-one advocacy services, as well as satisfaction surveys for adults and youth using mental health services in Montgomery County. HopeWorx also hosts the CommunityWorx Community Center.

Interfaith Hospitality Network of the Main Line, affiliate of Family Promise

1449 DeKalb Street, Norristown, PA 19401

PH: 610-277-0977

WEBSITE: www.IHNcares.org
KEY CONTACT: Allegra Cressman

EMAIL: info@ihncares.org

Services: ~A community in which every family has a home~

▼The Interfaith Hospitality Network of the Main Line's, an affiliate of Family Promise, mission is to help families experiencing homelessness and low-income families achieve sustainable independence through a community-based response, with the vision of a nation in which every family has a home, a livelihood, and the chance to build a better future.

▼ Emergency Shelter – A network of 12 local congregations provide private sleeping accommodations, on a rotating schedule, and/or a daily dinner, served alongside compassionate companionship for families experiencing literal homelessness. All referrals are taken through Your Way Home.

▼Intensive Case Management – Families residing in emergency shelter receive comprehensive, on-going professional case management to advance the goals outlined in their Housing Stability Plan, including accessing supports necessary to achieving and maintaining housing, such as employment, childcare, transportation, and health care.

▼ Graduate Self-Sufficiency – Families who have graduated from our emergency shelter program receive on-going case management to ensure housing retention, connectivity to community resources, and advancements toward educational and employment goals; emergency temporary financial assistance; and supplemental food.

▼ Prevention Program - Services include rental and utility assistance alongside prevention case management that includes landlord negotiations to pay rent and stop evictions, budget counseling, and maximizing sources of income. This program if based on available funding.

<u>Lakeside</u>

1350 Welsh Road, Suite 400, North Wales, PA 19454

PH: 215-654-9414 FAX: 215-654-9523

WEBSITE: <u>www.lakesidelink.com</u> KEY CONTACT: Donald MacNeill

Ph: 215-588-7639

EMAIL: donaldm@lakeside.net

Services: Lakeside has been providing services, for over 60 years, to children, families, and communities that have faced many forms of adversity. Based in Montgomery County, Lakeside currently operates four schools that provide educational, clinical, and behavioral management services for students who are being referred by regional school districts that have identified these students to be in need of specialized emotional and educational support. Lakeside also provides in-school counseling to most of our regional schools and a mobile support program which offers tutoring and counseling to students on-site in our community. All of Lakeside's programs are trauma-informed in their philosophy and therapeutic interventions. Annually, Lakeside impacts over 3,500 students residing in 45 school districts that are located in seven Pennsylvania counties. ▼ Lakeside's seasoned capacity and successes in trauma-informed care for students have led to many requests for training for professionals, schools, systems of care, and organizations. To respond to this need, Lakeside has designed specific training and coaching for schools, trauma workshops for professionals, trauma competent intensive training, which leads to certification and organizational trauma responsive training and certification. Lakeside has also worked in higher education to help regional universities offer trauma education to students and staff. Lakeside has trained hundreds of schools and organizations, over 50,000 professionals and currently provides training in 65 of the 67 counties within Pennsylvania.

Laurel House

P.O. Box 764, Norristown, PA 19404

HOTLINE: 800-642-3150

PH: 610-277-1860 FAX: 610-277-6425

WEBSITE: www.laurel-house.org

AGENCY EMAIL: info@laurel-house.org

KEY CONTACT: Emily McCoy

EMAIL: emccoy@laurel-house.org; athompson@laurel-house.org;

tquinci@laurel-house.org

Services: Laurel House offers an array of services for victims/survivors of domestic violence, which includes a 24-hour emergency shelter hotline (800-642-3150); legal advocacy; individual counseling and support groups for residents and victims/survivors

in the community; prevention education, training and outreach to schools, faith communities, human service professionals, as well as other community groups; and a host of volunteer opportunities. Also, Laurel House's DART Program educates and works cooperatively with police and healthcare professionals, thereby helping the healthcare community and law enforcement better serve victims/survivors and their families.

Legal Aid of Southeastern PA (Pending updated information)

625 Swede Street, Norristown, PA 19401

PH: 610-275-5400 FAX: 610-275-5406 WEBSITE: www.lasp.org

KEY CONTACT: Michael E. Kelley

EMAIL: mekelley@lasp.org

Services: Provides legal advice and representation in civil cases including landlord-tenant, public and subsidized housing, bankruptcy, mortgage foreclosure, public benefits, expungement of criminal records, protection from abuse, child custody, child dependency, termination of parental rights, divorce, utility shut-offs, power of attorney and living wills.

Lincoln Center for Family and Youth, The

1100 Adams Avenue, Audubon, PA 19403

PH: 610-277-3715 FAX: 610-277-5270

AGENCY EMAIL: info@thelincolncenter.com

WEBSITE: www.thelincolncenter.com

KEY CONTACT: Kerri Blakey

EMAIL: kblakey@thelincolncenter.com

Services: The Lincoln Center for Family and Youth (TLC) is a non-profit human services organization that provides alternative education, coaching, and counseling services to individuals and families in the Greater Philadelphia Area. TLC is comprised of five divisions. TLC Leadership Academy (the home of TLC's trademarked Transformational Education model) School-based Staffing, Community Counseling, Coaching and Training; Victim Services; and Grant Services. These major divisions are united under TLC's mission to transform lives and communities through education, coaching, and counseling.

Literacy Council of Norristown

113 E. Airy Street, Norristown, Pa 19401

PH: 610-292-8515

WEBSITE: www.lcnlit.org

KEY CONTACT: Eileen Hallstrom

EMAIL: info@lcnlit.org

Services: LCN provides one-on-one tutoring in reading, writing and math, high school equivalency preparation (GED/HiSet), and English for Speakers of Other Languages (ESOL). Tutors meet with their adult learners one to two times a week for 1.5 hours sessions. Additionally, LCN provides ESOL classes at three

levels: beginner, intermediate, and advanced. The classes are Mondays and Wednesdays, from September to May, beginning at 9:30am and 6:00 pm.

Mental Health Partnerships / Trail Guides

1951 New Hope Street, Norristown, PA 19401

PH: 267-507-3496 FAX: 610-275-5406

WEBSITE: www.mentalhealthpartnerships.org

KEY CONTACT: Jim Markey EMAIL: jmarkey@mhphope.org

Services: Trail Guides is a peer support program for young adults ages 18-26. Staff provide flexible, community-based services that promote empowerment and community integration for transitional aged individuals with mental health challenges. Our peer specialists model resiliency and recovery along with encouraging the participants to identify and focus on their strengths and supports.

Mercy Life of Pennsylvania

<u>Business</u>:1930 S. Broad Street, Philadelphia, PA 19147 Mailing: 107 Bristol Court, Douglassville, PA 19518

PH: 484-241-0295 FAX: 610-271-9296

WEBSITE: www.mercylife.org
KEY CONTACT: Lynn Degenhart
EMAIL: LDegenhart@trinity-health.org

Services: Mercy LIFE understands that aging and staying independent can be a challenge. At Mercy LIFE, seniors receive personalized care from a team of skilled professionals dedicated to supporting the health and independence of seniors so they can continue living safely at home. Services provided at each of the five Mercy LIFE centers and in the community are free to seniors who qualify. Participants must be eligible for Medicaid, Medicaid and Medicare, or able to privately pay. There are no out-of-pocket charges if participants qualify for both Medicare and Medicaid or Medicaid only. Services include: Medical Care, Rehabilitation Therapy, Transportation, Recreational Therapy, Social Services, Nutritional Planning, In-home Support, Spiritual Services and Specialty Services.

Mission Kids Child Advocacy Center

180 W. Germantown Pike, Suite 1, East Norriton PA, 19401

PH: 484-687-2990 FAX: 484-687-2994

AGENCY EMAIL: info@missionkidscac.org

WEBSITE: www.missionkidscac.org

KEY CONTACT: Michelle McDyre, Prevention Education & Outreach Manager

EMAIL: mmcdyre@missionkidscac.org

Services: Mission Kids Child Advocacy Center achieves healing and justice for victims of child abuse in Montgomery County by providing collaborative services, advocacy, leadership, and education. At the Child Advocacy Center, neutral, fact-finding forensic interviews are coordinated to avoid additional trauma to children who have experienced abuse. Mission Kids' team of professionals supports Montgomery County's

multidisciplinary team approach by working with child welfare professionals, law enforcement, prosecutors, medical providers, and mental health clinicians. Mission Kids is dedicated to keeping kids safe by providing prevention education to children and adults to empower the community to speak out against child abuse and take the necessary steps to protect children. Mission Kids offers a variety of lessons, workshops and presentations that are evidence-based and have been proven to decrease rates of abuse and to increase rates of reporting. In the past decade, Mission Kids has served over 5,000 children and provided a sense of hope, safety, and healing as children and families overcome the trauma of abuse.

Mitzvah Circle Foundation

2562 Boulevard of the Generals, Suite 100, Norristown, PA 19403

PH: 267-649-7610

WEBSITE: www.mitzvahcircle.org Agency EMAIL: info@mitzvahcircle.org

KEY CONTACT: Zack Biro EMAIL: zack@mitzvahcircle.org

Services: Mitzvah Circle provides material support to individuals and families dealing with crisis, poverty, homelessness, and serious illness. Through careful assessment and building personal relationships, we promptly determine needs and deliver individualized assistance.

Montgomery County Adult Probation, Parole, and DUI Services

408 Cherry Street, PO Box 311, Norristown, PA 19404

PH: 610-992-7777 FAX: 610-992-7778

WEBSITE: www.montcopa.org

KEY CONTACT: Mary Beth Tammany, Supervisor

EMAIL: <u>mtammany@montcopa.org</u>

Services: The Montgomery County Adult Probation and Parole Department provides community supervision of criminal offenders who have been placed on probation, parole, or intermediate punishment by the Montgomery County Court of Common Pleas - 38th Judicial District.

Montgomery County Association for the Blind (MCAB)

25 E. Marshall St. 3rd Floor, Norristown, PA 19401

PH: 215-661-9800, ext. 413

FAX: 610-292-7191

WEBSITE: www.mcab.org

KEY CONTACT: Catherine Nold

EMAIL: cnold@mcab.org

Services: Our mission is to enhance the quality of life for people coping with blindness or vision impairments through education, support, and advocacy and to strive to prevent blindness through education and screening programs.

Montgomery County Bar Association

100 West Airy Street, Norristown, PA 19401

PH: 610-994-3652 FAX: 610-279-4321

WEBSITE: <u>www.montgomerybar.org</u> KEY CONTACT: Denise Vicario, Esq.

EMAIL: denise@montgomerybar.org; megan@montgomerybar.org

Services: Professional Legal Association of Montgomery County, Pennsylvania.

<u>Montgomery County Community Action Development Commission</u> (CADCOM)

113 East Main Street, Norristown, PA 19401

PH: 610-277-6363 FAX: 610-277-7399

WEBSITE: www.CADCOM.org

KEY CONTACT: Sandy Sharma, Ext. 124

EMAIL: <u>ssharma@cadcom.org</u>

AGENCY EMAIL: rbeaton@cadcom.org

Services: Community services, including rental assistance, job career assistance,

utilities, etc.

Montgomery County Community College

340 Dekalb Pike, Blue Bell, PA 19422

PH: 484-808-4223

WEBSITE: www.MC3.edu KEY CONTACT: Nichole Kang

EMAIL: nkang@mc3.edu

Services:

▼About Montgomery County Community College

For more than 50 years, Montgomery County Community College has grown with the community to meet the evolving educational needs of Montgomery County. The College's comprehensive curriculum includes more than 100 associate 22 degree and certificate programs, as well as customized workforce training and certifications. Students enjoy the flexibility of learning at the College's thriving campuses in Blue Bell and Pottstown, at the Culinary Arts Institute in Lansdale, and online through a robust Virtual Campus. The College provides robust academic and non-academic supports to bolster student success, including wellness services, tutoring, career services, veterans' services, supportive programming, and more.

▼The POWER Program (Funded by the Montgomery County Office of Mental Health, Montgomery County Community College, and private foundations) // ●For individuals in mental health recovery, our free Partnership on Work Enrichment and Readiness (POWER) program can help connect you to campus life, develop your educational and career potential, and explore career and educational paths. // ●The POWER program is open to anyone who has been diagnosed with a mental health issue or participates in services offered by the Montgomery County Office of Mental Health and is ideally able to complete college-level work. There is no cost to POWER students for tuition, textbooks, or materials. // Contact: Holly Harris at HHarris@mc3.edu PH: 215-651-6419 or Teyné Crum-Obasuyi at tcrumobasuyi@mc3.edu PH: 215-461-1151 for more details.

Montgomery County Emergency Service, Inc.

50 Beech Drive, Norristown, PA 19403

PH: 610-279-6100 FAX: 610-279-0978

WEBSITE: www.mces.org

AGENCY EMAIL: mail@mces.org

KEY CONTACT: Tony Salvatore and Bill Myers

EMAIL: tsalvatore@mces.org and wmyers@mces.org

Services: MCES serves individuals experiencing serious mental health crises and lifethreatening psychiatric emergencies. MCES services are available 24/7 and include a crisis/suicide hot line, walk-in crisis center, emergency psychiatric evaluations, inpatient psychiatric care, psychiatric EMS, and a crisis residential program (Carol's Place). MCES also provides crisis intervention training and suicide prevention education.

Montgomery County Department of Health and Human Services

1430 DeKalb Street, Norristown, PA 19401-0311

Director: Penny Lafferty (Interim)

Assistant Director of Strategic Services: Penny Lafferty

EMAIL: plaffert@montcopa.org

Services:

▼ Community Connections

PH: 610-278-3522

WEBSITE: <u>www.montcopa.org/communityconnections</u> KEY CONTACT: Elizabeth DiArcangelo, Administrator

EMAIL Link: montcopa.org/formcenter/Community-Connections-32/contact-a-navicate-

195

Services: Community Connections provides services to people who need them most, where they need them most-in their community. Navicates are skilled human service professionals who can provide residents who need some type of human services with information and assistance in identifying services that will help them with their needs. There are 4 Navicates in locations throughout Montgomery County. To get in contact with any of them please call (610)278-3522 and press:

Option 1: Lansdale Option 2: Norristown Option 3: Pottstown Option 4: Willow Grove

▼ Drug and Alcohol

2nd Floor

PH: 610-278-3630

KEY CONTACT: Ask for a D&A Program Representative

WEBSITE: www.montcopa.org (search HHS for the Office of Drug & Alcohol)

Services: The Drug & Alcohol Office within HHS is an Administrative Office which oversees contracts with providers of drug & alcohol services. Individual eligibility for services and funding is determined by county, state and/or federal guidelines. Contracted services span a continuum from prevention, intervention, case management, treatment, and recovery support services. Please see the Office's website for information on

services provided by contracted providers.

▼ Early Learning Resource Center (ELRC)

5th Floor

PH: 610-278-3707 FAX: 610-278-5161

KEY CONTACT: Jeanine Moser, Administrator

Services: Early Learning Resource Center (ELRC) Region 17 provides a single point-of-contact for Montgomery County families, early learning service providers and community members looking to gain information and access services that support high-quality childcare and early learning programs. // ELRC Region 17 can help families find the best childcare for their children. They offer links to many services, including:

- Child Care Works, Pennsylvania's childcare subsidy program
- · Keystone STARS, Pennsylvania's quality improvement program for childcare providers
- PA Pre-K Counts and Head Start
- Early Intervention Services

Through ELRC Region 17, childcare professionals can obtain support in building quality outcomes for children by working with quality coaches to achieve Keystone STAR 3 and 4 status, building connections with community partners and supporting children and families in accessing additional services, such as PA Pre-K Counts, Head Start, homevisiting and Early Intervention.

▼ Mental Health/ Developmental Disabilities/ Early Intervention

2nd Floor

PH: 610-278-3642

WEBSITE: www.montcopa.org

KEY CONTACT: Pam Howard, Administrator

Services: The Behavioral Health / Developmental Disabilities Program provides a variety of services to eligible Montgomery County residents. These services are provided by county staff, or by vendors contracted by Montgomery County. Individual eligibility for services and funding is determined by county, state, and federal guidelines.

▼ Montgomery County Court Child Care Center

P.O. Box 311, One Montgomery Plaza, Suite 606, Norristown, Pennsylvania 19401

PH: 610-292-4956

KEY CONTACT: Linda Awarski EMAIL: lawarski@montcopa.org

WEBSITE: www.Montcopa.org/Court Care

Services:

- •The Montgomery County Court Child Care Center is a licensed Drop-in childcare operated in Montgomery County Courts and managed by ELRC Region 17 in partnership with the Montgomery County Department of Health and Human Services.
- •The center is offered at <u>no cost</u> to families who have <u>court related business</u> with the Montgomery County Court system. Families dealing with criminal, civil, and domestic related cases can contact the center for use at their scheduled court times.
- •The center offers age-appropriate activities for children 6 weeks of age through 12 years of age. The center is available from 8:00 a.m. to 4:15 p.m., Monday through Friday.
- •The center provides a secure, safe, and sanitary environment. The staff are professional, caring, and degreed in Early and Elementary Education with certifications in CPR, Pediatric First Aid, Child Abuse Certification, FBI checks, Federal and State Criminal Certification. The program includes daily snacks and values each child as their own special individual.

▼ Office of Children and Youth

2nd Floor

PH: 610-278-5800 (24-hour availability)

FAX: 610-278-5898

WEBSITE: www.montcopa.org/mcocy

KEY CONTACT: Roberto Duarte, Administrator

Services: The Montgomery County Office of Children and Youth provides services to assure the well-being of children and their families. OCY is the sole agency in Montgomery County by PA law, to address community concerns regarding child safety, permanency and well-being. As such, OCY responds to and investigates all reported suspicions of child abuse and neglect involving Montgomery County residents.

Collaboration with other public, private and community child and family serving agencies is essential to success of services provided to families in need of assistance. Services provided by OCY include prevention services, in-home family services, foster care services, adolescent services, and adoption services. Our philosophy is that the best place for children to grow is with their family, whenever safe and appropriate.

▼ Office of Housing & Community Development: Your Way Home

MAILING ADDRESS: Human Services Center, P.O.Box 311, Norristown, PA 19404-0311 PHYSICAL ADDRESS: 1430 DeKalb Street, 3rd Floor, Norristown, PA 19404-0311

PH: 215-992-2920

AGENCY EMAIL: ktribble@montcopa.org
WEBSITE: https://yourwayhome.org/
KEY CONTACT: Kyle Tribble

Services: ▼Are you or someone you know experiencing Homelessness? Your Way Home ensures that people experiencing homelessness receive fair and equitable access to existing emergency services based on their vulnerability, severity of need, and eligibility for specific programs. For immediate support, please contact 2-1-1. For all questions, comments and/or concerns please contact Your Way Home Community Relations Manager, Kyle Tribble at ktribble@montcopa.org ▼Your Way Home Montgomery County was established as the county's unified and coordinated housing crisis response system for families & individuals experiencing homelessness or at imminent risk of homelessness. Our vision is to ensure that everyone who lives, works, learns, and invests in Montgomery County, Pennsylvania has equal opportunity to live in an affordable home and a thriving community. Services include:

- A robust and multi-disciplinary Street Outreach team that can be deployed anywhere in the county 24/7.
- Housing-Focused Emergency Shelter services, including centralized shelter bed management.
- A broad cross-sector partnership that leverages and aligns federal, state, county, and private funding sources to achieve greater impact.
- Housing Counseling and/or Legal Services to divert people from entering shelters or becoming street homeless.
- Transitional Housing for select populations, including transitional age youth, people fleeing abuse and violence at home, and people in early stages of substance abuse recovery, among others.
- Permanent Supportive Housing for people with significant barriers to permanent housing stability.

▼ Office of Public Health

2nd Floor

PH: 610-278-5117 FAX: 610-278-5167

WEBSITE: www.health.montcopa.org

KEY CONTACT: Christina Miller (Administrator)

Services: The Montgomery County Office of Public Health provides the following services free of charge to Montgomery County residents: Childhood immunizations; Tuberculosis testing and treatments; Sexually Transmitted Diseases (STDs) and HIV Testing, treatment, and counseling. It also investigates health hazards including foodborne diseases, childhood lead poisoning and public health nuisances. Nurse-home visiting programs are available to pregnant women, new mothers, new fathers, and their children. Health educators are available to teach on a wide variety of health topics. See our website or call for a complete description of services and clinic hours.

▼ Senior Services

2nd Floor

PH: 610-278-3601 FAX: 610-278-3769

WEBSITE: www.montcopa.org

KEY CONTACT: Doreen Hespell, Administrator

EMAIL: DHespell@montcopa.org

Services: Area Agency on Aging for the County providing information, needs assessments, & home & community-based services to those 60 years of age & older.

▼ <u>Veteran Affairs</u>

2nd Floor

PH: 610-278-3285

KEY CONTACT: Dennis Miller EMAIL: dmiller5@montcopa.org

Montgomery County Housing Authority

104 West Main Street, Suite 1, Norristown, PA 19401

PH: 610-275-5720 FAX: 610-279-1679

WEBSITE: www.montcoha.org

KEY CONTACT: Sharon I. Allen, Ed.D.

EMAIL: sallen@montcoha.org; PH: 610-275-5720, Ext. 332

zachery.costello@montcoha.org; PH: 484-684-8531 for Senior High-

Rise Buildings and Bright Hope ROSS services

Services: Manages Housing Choice Voucher Program (Section 8), administers public housing programs, provides case management to encourage family self-sufficiency for low-income parents, and administers first time homebuyer's programs. Call for information on eligibility.

Montgomery County Intermediate Unit (MCIU)

2 West Lafayette Street, Norristown, PA 19401

PH: 610-755-9302

WEBSITE: www.mciu.org

KEY CONTACT: Dr. Regina C. Speaker; Mary Dougherty EMAIL: rspeaker@mciu.org; mtdougherty@mciu.org

Services: The Montgomery County Intermediate Unit is a regional educational service agency that provides dynamic, visionary leadership and effective, efficient services for constituent school districts, schools, and students.

Montgomery County - Norristown Public Library

1001 Powell Street, Norristown, PA 19401

PH: 610-278-5100 FAX: 610-277-0344

WEBSITE: www.mc-npl.org

KEY CONTACT: Loretta Righter, Ext. 140

EMAIL: lrighter@mclinc.org; kdeangelo@mclinc.org;

Services: The Montgomery County-Norristown Public Library provides services and resources free of charge to all Montgomery County residents. The library is a center for lifelong learning, providing convenient access to books, magazines, CD audio books, downloadable e- books and digital audio, and DVDs, for all ages. Library services include a variety of electronic resources, free access to the Internet and Wi-Fi, a computer lab offering computer classes for adults, and a Books-By-Mail service for homebound individuals. The library offers many informational and entertainment

programs and events (e.g., movies, author talks, book clubs, summer reading clubs, and crafts) for children, teens, and adults.

Montgomery County O.I.C.

1101 Arch Street, Norristown, PA 19401

PH: 610-279-9700 FAX: 610-279-9705

WEBSITE: www.montcooic.org KEY CONTACT: Denise Ashe EMAIL: dashe@montcooic.org

Services: Montco O.I.C. is a non-profit, community-based organization that has been meeting the needs of economically disadvantaged individuals throughout the community for over 50 years. We offer programs in GED, ESL, adult basic education and literacy programs, reentry and weekly food distribution and community advocacy when required. We help others to help themselves and to become productive and responsible community members.

Norristown Vet Center

320 E. Johnson Hwy., Suite 201, Norristown, PA 19401

PH: 215-823-5245 FAX: 610-272-2198

WEBSITE: https://www.va.gov/norristown-vet-center/

KEY CONTACT: Chanel N. Santiago, MBA

EMAIL: Chanel.Santiago@va.gov

Services: Vet Centers are community-based counseling centers that provide a wide range of social and psychological services, including professional readjustment counseling to eligible Veterans, active-duty service members, including National Guard and Reserve components, and their families.

National Crisis Hotline: Veterans Crisis Line 1-800-273-8255 (press 1)

NAMI Montgomery County PA

100 W. Main Street, Suite 204, Lansdale, PA 19446

PH: 215-361-7784 FAX: 215-361-7786

WEBSITE: www.namimontcopa.org

AGENCY EMAIL: office@namimontcopa.org

KEY CONTACT: Abby Grasso

EMAIL: agrasso@namimontcopa.org

Services: The mission of NAMI Montgomery County PA is to improve the lives of individuals and families affected by mental illness through recovery focused support, education, and advocacy.

Norristown Area School District (Pending updated information)

401 N. Whitehall Rd, Norristown, PA 19403

PH: 610-630-5145

WEBSITE: www.nasd.k12.pa.us KEY CONTACT: Julie Knudson EMAIL: jknudsen@nasd.k12.pa.us

Services: Our dedicated team of administrators, teachers, professional and support staff strive daily to uphold our mission to provide students with enriching and rigorous educational opportunities that will allow them to become productive citizens who strive for personal excellence. In partnership with our Board of Directors, we are firmly committed to providing the best opportunities for students as we continue to develop research-based and interest-based curriculum, invest in state-of-the-art instructional materials, and expand the availability and use of technology. When coupled with student-centered instructional practices, we will support all students to achieve their goals, their hopes, and their dreams with a skill set and knowledge base that truly defines "college and career readiness" in an ever-changing global economy and diverse society. ▼ We recognize the vital role that parents, and community stakeholders have in maintaining strong and vibrant educational programs. We invite you to visit our schools to see the amazing things that occur daily. Our comprehensive program meets the individual needs of all learners in the areas of Literacy, Mathematics, Science, Social Studies, Health and Physical Education, Art, Music, World Language, Technology, Computer Science, Business, Performing Arts, and more.

Norristown Police Department, The

235 East Airy Street, Norristown, PA 19401

PH: 610-270-0490 FAX: 610-270-0454

WEBSITE: www.norristown.org KEY CONTACT: Rossy Calderon

Ph: 610-270-0490

EMAIL: rcalderon@norristown.org

CONTACT: K. Barletta

EMAIL: kbarletta@norristown.org

Services: Police Department for Norristown. Law enforcement organization. Provides crime prevention and community safety services, community support, and community guidance.

Norristown Hospitality Center

530 Church Street, Norristown, PA 19401

PH: 610-277-1321 FAX: 610-277-6463

AGENCY EMAIL: director@hospitalitycenter.org

WEBSITE: www.hospitalitycenter.org KEY CONTACT: Sunanda Charles

Phone:610-277-1321 Ext 101

EMAIL: director@hospitalitycenter.org; outreach@hospitalitycenter.org

Services: The Norristown Hospitality Center is a Day Shelter that offers full services to those experiencing poverty and homelessness in the Norristown Community. The Center provides basic needs, Social Services, Health and Wellness Programs, Workforce Development and specialized clinics like Legal Aid and ID clinics. The Center operates a Code-Blue Shelter during winter.

Patrician Society

703 Green Street, Norristown, PA 19401

PH: 610-272-6316 FAX: 610-272-3070

AGENCY EMAIL: info@patriciansociety.org

WEBSITE: www.patriciansociety.org KEY CONTACT: LeeAnn Rooney EMAIL: larooney@patriciansociety.org

Services: The Patrician Society is a non-profit, non-sectarian, multi-faceted human service agency. Our services currently include an emergency food cupboard and assistance with rent, utility bills, heating oil, and uninsured medical expenses.

Pennsylvania Link to Aging & Disability Resources

PH: Need Help? Call the Link – 1-800-753-8827

WEBSITE: buckschestermontgomerylink.weebly.com

KEY CONTACT: Elizabeth Doan

AGENCY EMAIL: <u>buckschestermontgomerylink@aim.com</u>

Services: Connect individuals to services, projects addressing local need, educational

training, collaborate with providers, Become a Great Tenant course.

<u>PRO-ACT Montgomery County Recovery Community Center (MCRCC)</u> (<u>Pending updated information</u>)

601 DeKalb St. Suite 1, Norristown, PA 19401

PH: 484-383-0802 FAX: 484-383-0805

WEBSITE: https://www.councilsepa.org
The Council of Southeast Pennsylvania, Inc.

KEY CONTACT: Alison Slickers EMAIL: aslickers@councilsepa.org

Services: The Montgomery County Recovery Community Center (MCRCC) is a peer-operated center in Norristown, PA that offers recovery support services, workshops, and trainings for the recovery community. The MCRCC is a project of PRO-ACT,

Pennsylvania Recovery Organization – Achieving Community Together, which is hosted by The Council of Southeast Pennsylvania, Inc. Funding for the center is through the Montgomery County Offices of Drug and Alcohol Managed Care Solutions.

Resources for Human Development (RHD)

1000 Sandy Hill Road, suite 140, Norristown PA, 19401

PH: 215-779-8277

WEBSITE: www.rhd.org

KEY CONTACT: Owen Camuso EMAIL: Owen.Camuso@rhd.org

Services: Resources for Human Development, Inc. (RHD) is now in its 50th year of operations, currently supporting and serving individuals and families who have behavioral health issues and/or intellectual disabilities, are homeless or in unstable living situations, or in need of primary health care. The corporation currently operates in 12 states, managing and overseeing more than 160 programs. In 1970, RHD sought to give

birth to a new kind of agency that would have the capacity to respond to a wide range of individual and community challenges. It would be an organization whose values would guide it to focus on developing a highly decentralized organization with the broadest possible service mission. From one program, two employees and a budget of \$50,000, RHD has grown into a \$200-plus million corporation that employs more than 5,000 people across the country and serves tens of thousands of people in need each year. RHD's mission is to provide caring, effective, and innovative services that empower people of all abilities as they work to achieve the highest level of independence possible and build better lives for themselves, their families, and their communities. RHD's goals are to provide high quality, trauma-informed, effective, and outcome-driven services using evidence-based practices and the latest technology.

RSVP Volunteers

901 E. 8th Avenue, Suite 200, King of Prussia, PA 19406-1354

PH: 610-834-1040 FAX: 610-834-1087

WEBSITE: www.rsvpmc.org

KEY CONTACT: Michele Moll; Tony Giunta, Dir. of Operations

EMAIL: <u>micheles@rsvpmc.org</u> and <u>tonyg@rsvpmc.org</u> EMAIL: <u>volunteer123rsvpmc.org</u> (Volunteer Enrollment)

Services: RSVP improves the lives of vulnerable populations in the local community by focusing on education and wellness and by supporting non-profits through skill-based volunteer programs.

Salvation Army (Norristown)

533 Swede Street, Norristown, PA 19401

PH: 610-275-9225 FAX: 610-275-1323

WEBSITE: www.salvationarmynorristown.org

KEY CONTACT: Ruth Nieboer, Housing Director, Ext. 204

EMAIL: ruth.nieboer@use.salvationarmy.org

Services: The Salvation Army Norristown Corps offers a homeless shelter for families with children, code blue winter shelter for women and a permanent supportive housing program for families and individuals with chronic homelessness and disabilities. In addition, The Salvation Army has a food pantry, a rental assistance program, and utilities assistance.

Senior Adult Activity Center (SAAC) of Montgomery County

536 George Street, Norristown, PA 19401

PH: 610-275-1960 FAX: 610-278-0878

AGENCY EMAIL: info@montcosaac.org

WEBSITE: www.montcosaac.org KEY CONTACT: Susan Edgren EMAIL: sedgren@montcosaac.org

Services: ▼ Montco SAAC is a private non-profit agency offering social, educational, and recreational activities to adults 50 and better. It offers Meals-on-Wheels to area shut-ins 60 years of age or above, as well as a weekday wellness check. The community

Center schedules a variety of exercise programs, speakers on topics of interest to older adults, trips, activities, and socialization. Regular hours are weekdays from 8:00 a.m. to 4:00 p.m. A nutritious dinner is served at 12:00 p.m. A variety of Social Services are offered at the center to members and community residents. Participants must be independent or accompanied by a caregiver. ▼While Covid restrictions are in effect, contact the main office at 610-275-1960 or Susan Edgren at sedgren@montcosaac.org for program schedules and reservations. Virtual programming is also available on Zoom. Login information and a schedule are available on request. ▼Montco SAAC operates in three locations in Montgomery County. The Norristown Center is at 536 George Street, between Airy and Marshall Streets. The Ambler Center is at 45 Forest Avenue and also houses the Art Center at Ambler. Both of these buildings operate Meals-on-Wheels and drop-in activities. Parking is available. The third facility is solely for the greater Glenside Meals-on-Wheels program at 100 Edge Hill Road, Glenside. For further information on any of our programs call 610-275-1960.

Serenity Hospice (Sharon Shecter Cohen)

110 Stuart Drive, East Norriton, PA 19401

PH: 610-574-7312

KEY CONTACT: Sharon Shecter Cohen EMAIL: shectorcohensharon@comcast.net

Services: Healthcare Consultant – Serenity Hospice

SHARE Montgomery County Hunger Solutions

1430 Dekalb St., (rear), Norristown, PA 19401

PH: 610-628-2000

AGENCY EMAIL: infomhs@sharefoodprogram.org

WEBSITE: www.MontcoHunger.Solutions KEY CONTACT: Emily Gabler: Patrick Druhan

EMAIL: egbler@sharefoodprogram.org; pdruhan@sharefoodprogram.org

Services: Share Food Program is a regional food provider for low-income consumers and the agencies that serve them. In Montgomery County, Montco Hunger Solutions is the unit of Share that manages government anti-hunger programs through a network of contracted food pantries. Share also provides commodities for the school lunch program throughout the region.

Suburban Community Hospital

2701 Dekalb Pike, East Norriton, PA 19401

PH: 610-278-2000 FAX: 610-272-4642

WEBSITE: www.suburbanhosp.org

KEY CONTACT: Mike Motte: Linda Mazzuca

EMAIL: MMotte@primehealthcare.com; LMazzuca@primehealthcare.com **Services**: Suburban Community Hospital is an award-winning not-for-profit acute care

hospital providing high quality, compassionate care in a warm and welcoming environment. Operated by Prime Healthcare, the 126-bed acute care teaching hospital is Certified by The Joint Commission as a Primary Stroke Center. As part of its award-winning stroke services, the hospital recently was awarded and accredited by the American College of Emergency Physicians for a Level-3 Geriatric Emergency

Department Accreditation (GEDA). Suburban Community Hospital offers a wide range of services and specialties. Our services include family medicine, radiology, imaging, and 3D mammography, emergency services, heart failure care, senior behavioral health, single-site robotic surgery, and general surgery, internal and family medicine residency programs, wound healing and hyperbaric medicine, rehabilitation services, tobacco dependence program, outpatient laboratory, and Advance Care for the Elderly (ACE) program. If you have a question about our services, please call us at (610)-278-2000 or visit us online at https://www.suburbanhosp.org/

Suburban Transit Network, Inc. (TransNet)

980 Harvest Drive, Suite 100, Blue Bell, PA 19422

PH: 215-542-7433 FAX: 215-542-8877

AGENCY EMAIL: ride@suburbantransit.org

WEBSITE: www.suburbantransit.org

KEY CONTACT: Sherry Welsh; Susan Kopystecki

Services: Since 1980, TransNet has delivered responsive, high-quality community transportation, connecting people to school, work, healthcare, recreation, and home. From meeting the special transit needs of our seniors, disabled neighbors, and special needs school children, to providing sufficient transportation for college students, corporate campus employees and summer campers, we proudly meet the needs of

Superior Credit Union (SCU)

ever-growing Montgomery County.

100 Crosskeys Road (P.O. Box 26159), Collegeville, PA 19426

PH: 610-489-7239 FAX: 610-489-5339

AGENCY EMAIL: info@superiorcu.org

WEBSITE: www.superiorcu.org

KEY CONTACT: Kimberly Miller, CEO

EMAIL: Kmiller@superiorcu.org

Services: Superior Credit Union (SCU) is a community-based, non-profit financial institution serving anyone who lives, works, worships, or attends school in Montgomery County. SCU provides services to individuals, businesses, and organizations, including but not limited to

- checking and savings accounts; on-line banking; direct deposit; overdraft services; wire and ACH transfers; etc.
- personal, business, and vehicle loans; mortgages; home equity; credit cards, and more
- competitive rates; low fees; and friendly service

Superior Branch Locations:

Collegeville: 100 Crosskeys Road – 610-489-7239 Royersford: 799 Main Street – 610-489-7239

Pottstown: 930 N. Charlotte Street – 610-489-7239

Team Children

960 Rittenhouse Road, Audubon, PA 19403

PH: 484-744-1868

WEBSITE: www.teamchildren.org

AGENCY EMAIL: teamchildren@teamchildren.com

KEY CONTACT: Robert Toporek

Services: ▼TeamChildren.org is an IRS approved nonprofit. ▼From high tech to high touch our goal is to provide as many children and their families with the tools, training, opportunities and technology to transform their academic, economic, social and physical/emotional development. ▼With minimal funding or staff over the past 23+ years we have distributed over 21,000 low cost refurbished computers to families, schools, organizations, veterans and anyone in need, a high quality, low cost refurbished computer. Each computer is loaded with over \$500 worth of proprietary learning software donated by www.brillkids.com. We also include priceless learning links. ▼We train, develop and mentor local youth in the art of refurbishing computers and running every aspect of a grass roots nonprofit organization. ▼Our book www.handsonparenting.org is beginning to make a worldwide difference. ▼Our new eBook on Milton Olive III the first African American to be awarded the Medal of Honor in the Vietnam War is beginning to be read around the country. ▼We are creating an amazing 21st century early learning program and materials that will literally transform the way parents relate to and raise their babies & children.

Theatre Horizon

401 DeKalb Street, Norristown, PA 19401

PH: 610-283-2230

WEBSITE: www.theatrehorizon.net

AGENCY EMAIL: info@theatrehorizon.org

KEY CONTACT: Zaina Dana EMAIL: zaina@theatrehorizon.org

Services: Theatre Horizon brings Philadelphia's finest professional actors and artists to Norristown to present compelling contemporary theatre. Founded in 2005, Theatre Horizon has become a lauded contributor to the arts in Montgomery County, staffing a critically acclaimed season annually.

Victim Services Center of Montgomery County, Inc.

325 Swede Street, 2nd Floor, Norristown, PA 19401

FREE 24 HR HOTLINE: 888-521-0983

PH: 610-277-0932 FAX: 610-277-6386

WEBSITE: www.victimservicescenter.org

KEY CONTACT: Natacha Rivera

EMAIL: Natacha-rivera@vscmontcopa.org

Services: Victim Services Center (VSC) offers free and confidential advocacy and counseling to victims of sexual violence and other serious crimes. VSC provides in person support to hospitals, police departments, and court proceedings. VSC offers assistance with victim impact statements, victim's compensation, and can help clients file a Sexual Violence Protection Order (SVPO). We offer counseling services to children 5-17 and adults who are victims/witnesses of crime as well as to their loved ones. VSC has a free 24 hour hotline: 888-521-0983

<u>Visiting Nurses Association (VNA) Community Services, Inc. - Personal</u> Navigator Program

1421 Highland Avenue, Abington, PA 19001

PH: 1-800-591-8234 FAX: 610-292-9160

AGENCY EMAIL: info@vnacs.org

WEBSITE: www.vnacs.org

KEY CONTACT: Sandra Devine Saia

PHONE: 215-572-7880 X244

EMAIL: Sandra.devinesaia@vnacs.org; rich.cirko@vnacs.org

Services: The VNA Personal Navigator Program is a benefits access program designed to connect Montgomery County residents to all categories of public benefit programs in order to improve health and increase economic and food security. We work with families and individuals through the lifespan. For a screening, please call 1-800-591-8234.

West Norriton VA Clinic

2495 General Armistead Avenue, Norristown, PA 19403

WEBSITE: www.coatesville.va.gov

KEY CONTACT: Megan Walton, Strategic Planner & Outreach Coordinator

EMAIL: Megan.Walton@va.gov

Services: The Coatesville VA Medical Center relocated its Spring City VA Clinic to West Norriton in November 2021. The West Norriton VA Clinic offers primary care, mental health and specialty care services to eligible Veterans, Monday-Friday, 8a-4:30p. Talented physicians, physician assistants, nurse practitioners, nurses, pharmacists, psychologists and social workers deliver high quality VA care through Patient Aligned Care Teams (PACT). PACT is a patient-centered care model with an emphasis on primary and mental health care integration, and health promotion and disease prevention. Additional services available include: laboratory, women's health care, tele-retinal imaging, VA telehealth services, pharmacotherapy, Whole Health programs and specialty care referrals. Future services include: audiology, occupational therapy, optometry, physical therapy and podiatry. Veterans with an urgent medical or mental health question may speak to a Registered Nurse 24/7 by calling 1 (833) 835-3874.

Enrollment/Eligibility: 610-383-0265/0266

Coatesville VA Medical Center Main Number: 610-384-7711

Call Center: 610-383-0239

Women's Bridge Resource Center

P.O. Box 587, Eagleville, Pa. 19408

PH: 610-762-1707

WEBSITE: www.womensbridgecenter.org

KEY CONTACT: Fran Snyder EMAIL: wbrc9407@gmail.com

Services: Women's Bridge Resource Center helps both single women and women with children who are going through any type of crisis or transition. Our goal is to help our clients view their lives as hopeful rather than hopeless and move towards living an empowered life.

Women's Center of Montgomery County

Norristown, PA 19401

HOTLINE: 1-800-773-2424

PH: 610-279-7474 FAX: 610-279-7740

AGENCY EMAIL: wcwebmail@dca.net

WEBSITE: www.wcmontco.org

KEY CONTACT: Denise Flynn, MHS-Program Director

EMAIL: dflynn@womenscentermc.org

Services: The Women's Center of Montgomery County, Legal Advocacy Project, provides a full array of services to victims of domestic violence and the community. We provide individual, legal options and empowerment counseling, and court hearings/community accompaniment. Our services include a 24-hour hotline (1-800-773-2424), telephone counseling, peer counseling, Domestic Violence Support Groups and Time For Healing Unique Support Group. For teens: we offer resources for teens to encourage and support them toward healthy relationships. Website: www.safedating4teens.org and Safe Dating Teen TextLine: Text: "chat" to 833-641-0110, 7 days/week, 5 PM – 12 AM. We offer various volunteer opportunities, as well as representation to the legal, law enforcement, judicial, medical, businesses, schools, and faith-based communities, and provide a presence to various tabling and speaking events.

Worthwhile Wear

P.O. Box 660, Silverdale, PA 18962

PH: 215-541-5424

AGENCY EMAIL: info@worthwhilewear.org

WEBSITE: worthwhilewear.org
KEY CONTACT: Carla Clanagan

EMAIL: cclanagan@worthwhilewear.org

Services: Worthwhile Wear is a 501(c)3 non-profit dedicated to reaching lives affected by human trafficking and restoring these survivors with a sense of belonging and worth. Worthwhile Wear serves survivors of human trafficking in the greater Philadelphia area by providing them with comprehensive care which includes housing, employment, counseling, and various other services. This holistic care approach presents the women we serve with the best opportunity to heal from the significant trauma that they experienced. We are proud to offer the most comprehensive services to survivors of trafficking in Pennsylvania due to the tremendous support from the larger community.

YWCA Tri-County Area (Pending updated information)

Main Location: 315 King St., Pottstown, Pa 19464

PH: 610-323-1888

Local Address: 1430 DeKalb St., Norristown, Pa 19401

PH: 610-427-5830 FAX: 484-624-4089

WEBSITE: www.ywcatricountyarea.org

AGENCY EMAIL: info@ywcatricountyarea.org

KEY CONTACT: Vicente Prieto, Adult Education Program Coordinator-

Norristown

EMAIL: vicente.prieto@ywcatricountyarea.org

Services: YWCA Tri-County Area is dedicated to eliminating racism, empowering women, and promoting peace, justice, freedom, and dignity for all. YWCA Tri-County Area remains a leader in advocating for girls and women, and families providing quality programs and services designed to support and enrich the community. Direct service programming includes early childhood.

ICN Staff and Board Member List 2021-22

Inga Akincilar, M.Ed., M.A., aPHR

Owner, Global Selections Consulting ICN Coordinator since May 2021

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ICN Creative Consultant since June 2021

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David Wilkinson

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ICN Board President

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ICN Vice President

610-278-6216

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ICN Secretary

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Rita L. Cupingood, M.A.

Community Connector Alumni – Leadership Volunteer for Living Beyond Breast Cancer, Retired Executive Director of Norristown Family Center

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ICN Board Member since December 2021

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